# PERFORMANCE REPORT

**Department of Public Enterprises** 

# **Performance Report 2010**

# **Department of Public Enterprises**

## Vision

### "To be the apex body, which ensures good governance of Public Enterprises in Sri Lanka"

## Mission

"Strengthening governance in public Enterprises through best practices to optimize performance and to safeguard the public interest"

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#### Chapter 1 Overview

The SOE portfolio consists of 81 state Corporations set up under various statutes and government owned companies fully incorporated under the Companies Act no 7 of 2007. The government is also a partial owner of several companies incorporated under the Companies Act. The total turnover of SOEs at Rs.954 billion is equivalent to the recurrent expenditure of the national budget whilst the total turnover of the top 5 enterprises at Rs.584.4 billion exceeds the total turnover of all the 245 Companies listed in the Colombo Stock Exchange at Rs.570.3 billion<sup>1</sup>. The size of these SOEs along with the wide spectrum of sectors it operates makes SOEs strategic to the development of the country.

The government having established its clear policy of non privatization of SOEs in 2005 in the Mahinda Chintana Vision for the Future, encourages SOEs to adopt innovative management reforms so that they will become commercially efficient and reduce their reliance on government assistance by orienting them towards a dividend paying entrepreneurial culture.

As such in 2010 amongst its many initiatives to enhance the performance of underperforming SOEs and state assets, the government set up the Ministry of State Resources and Enterprise Development which is responsible for the restructuring of 23 SOEs, appointed private sector entrepreneurs and professionals to the boards of strategic SOEs, strengthened the regulatory function of utilities (electricity, petroleum and water) through the establishment of agencies such as the Public Utilities Commission of Sri Lanka and consolidated the monitoring and supervisory function of the Department of Public Enterprises of the Treasury.

In this regard it is encouraging to note, that despite facing challenges both structural and external the performance of SOEs in 2010 with entities such as Ceylon Electricity Board (CEB) earning profits, Sri Lanka Ports Authority (SLPA) embarking on private public partnerships, Peoples Bank winning the Peoples award for the 5<sup>th</sup> consecutive year, Bank of Ceylon (BoC) and National Savings Bank (NSB) maintaining AA and AAA ratings respectively, etc made a positive difference to the overall performance of SOEs.

Yet many SOEs still continue to incur losses and remain as under performing entities. While losses of Sri Lanka Transport Board (SLTB) and CPC could be mainly attributed to non cost reflective pricing policies pursued due to the government discharging its social responsibilities, other loss making SOEs continued to incur losses due to lack of good governance, low productive use of employees, weak financial management, lack of internal controls and structural deficiencies. It is noted that Boards of management of some key SOEs, which have often made decisions that, were neither socially nor economically viable, violating the government policies and regulations contributed significantly to the losses incurred by SOEs.

<sup>&</sup>lt;sup>1</sup> Ceylon Electricity Board(CEB) ,Ceylon Petroleum Corporation (CPC), Sri Lanka Ports Authority(SLPA) ,Bank of Ceylon(BoC) and Peopleøs Bank (PB)

As such the government channeled Rs.30,661 million or 0.5 percent of the GDP in 2010 to support their operational activities. The government has also supported the SOE¢s to finance their operations through the issuance of guarantees, which as at the end of 2010 amounted to Rs.189,412 million accounting for almost 90 percent of the total guarantees issued by the government. The bulk of such guarantees are on account of electricity, petroleum and fertilizer.

Lack of good corporate practices and management lapses have resulted in compromising the SOEs ability to manage risks that arises from both internal and external factors, has in turn weakened the balance sheets of SOEs. Therefore while the government policy is to encourage SOEs to improve corporate management, the absence of the required human capital to undertake and implement business models and boards of management that have yet not displayed the ability to lead SOEs as dynamic enterprises remains a major challenge in the SOE sector.

It is noted that considering the magnitude and the very nature of operations that SOEs are engaged in if action is taken immediately to overcome the aforementioned weaknesses the performance of the SOEs could boost the growth momentum of the country.

#### **Chapter 2 Contribution of Public Enterprises to Government Revenue**

# •SOE contribution to the National Economy

Total turnover of the SOEs at Rs. 954 billion, forms a significant part of the Sri Lankan economy constituting 17.2 percent of the GDP in 2010 in comparison to 16.7 percent in 2009. This is in line with the governmentøs target stipulated in the õMahinda Chintanaö of achieving a total turnover to GDP ratio of 22 percent in 2016 and further increase to 26 percent in 2020.



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SOEs continue to be a significant employment generating sector with total employees at SOEs at almost 160,000 in 2010, which constituted about 2 percent of the total labour force.

In 2010 the government enunciated its policy on dividends and levies. As such all SOEs are required to contribute 30 percent of their profit or 15 percent of their equity whichever is higher to the consolidated fund as dividends. Reflecting the improvement in the performance of SOEs in 2010 the Dividends and Levies received from the SOEs amounted to Rs. 31,301 million. Levy and Dividends constituted 27 percent of the non tax revenue in 2010 as against 12 percent in 2009

Total Levy's/Dividends received from SOE's (Rs.Mn)					
	2001 - 2005	2006 - 2010			
Commercial Corporations	5,580	36,177			
State Owned Banks	11,152	22,144			
Companies 100 % Owned By The Government	223	403			
Sub Totals	16,955	58,724			
Companies less than 100 % but more than 50 % Owned By The Government	1,265	1,842			
Companies less than 50 % Owned By The Government	2,990	4,674			
The Plantation Companies less than 50 % Owned by The Government	39	45			
Sub Totals	4,294	6,561			
Total	21,249	65,285			

Table 2.1 Total Levy's/Dividends received from SOF's (Rs Mr

Source: Department of Public Enterprises and Department of Treasury Operations

Levy/ Dividend In		in i ubii	c Enterp	11565 (115.	(in)	
	2005	2006	2007	2008	2009	2010
Levy						
Bank of Ceylon	1,150	1,173	846	1,046	1,346	2,923
National Savings Bank	1,310	810	1,060	1,060	1,750	2,312
State Mortgage & Investments Bank	135	116	25	-	50	
People's Bank	818	668	1,416	816	1,139	3,253
Other Regional Development Banks	24	46	50	40	144	55
State Timber Corporation	50	75	150	75	50	10
State Pharmaceuticals and Manufacturing Corporations	79	25	30	40	30	85
Sri Lanka Ports Authority	50	115	65	-	-	-
National Insurance Trust Fund	-	-	-	-	2,250	2,000
SL Export Credit Insurance Board			16	25	30	-
State Institutions Temporary Surplus Fund*	-	-	-	-	-	6,110
Other	1,154	2,179	2,272	3,164	3,850	13,862
Sub Total	4,770	5,207	5,930	6,266	10,247	30,610
Dividends						
Sri Lanka Telecom Plc	447	670	893	893	893	223
De La Rue Lanka (Pvt) Ltd	152	-	100	100	38	-
Lanka Mineral Sands Ltd	132	98	50	34	60	35
Lanka Phosphate Ltd	-	5	4	4	5	10
Lanka Industrial Estates Ltd	20	20	62	31	31	31
Ceylon Petroleum Storage Terminal Ltd		-	438	-	-	-
Airport and Aviation Services Ltd	280	-	100	-	200	
Lanka Electricity Company Ltd	75	100	75	-		300
Lanka Leyland Ltd	-	-	11	18	10	-
Chilaw Plantations Ltd	50	-	-	-	30	
Sri Lankan Airlines Ltd	-	788	-	-	-	-
Other	3	63	19	24	467	92
Sub Total	1,159	1,744	1,752	1,104	1,734	691
Total	5,929	6,951	7,682	7,370	11,981	31,301

 Table 2.2

 Levy/ Dividend Income from Public Enterprises (Rs.Mn)

Source: Department of Public Enterprises and Department of Treasury Operations

\* National Lotteries Board, State Timber Corporation, SL Rupavahini Corporation, State Pharmaceuticals Corp, SL Land Reclamation and Development Corp, Export Credit Insurance Corp, Lanka Mineral Sands Ltd, SL Tea Board, National Gem and Jewelry Authority, National Lotteries Board (Sewana Fund), Telecommunications Regulatory Commissions of Sri Lanka, Securities and Exchange Commission of SL, National Housing Development Authority, SL Bureau of Foreign Employment, Urban Development Authority, Board of Investments of SL, Geological Survey and Mines Bureau of SL, Coconut Development Authority

#### • Partnership role in development

SOEs have been at the forefront of implementing the majority of the large infrastructure projects of the government. In this regard SOEs such as Ceylon Electricity Board, Sri Lanka Ports Authority, National Water Supply and Drainage Board have become strategic in sustaining the public investment momentum.

Selective SOEs have commanded using their own strengths to attract investments. In 2010 Sri Lanka Ports Authority has entered into the countryøs largest Private Public Partnership so far, to develop the Colombo South port terminal. The government assisted by raising a loan of US\$300million from the Asian construct Development Bank to the breakwater at cost of US\$450 million. This public investment is expected to attract US\$500 million for the construction of the first terminal. Similarly Urban Development Authority too, successfully issued a Debenture Rs.10.000 million for which was oversubscribed by almost 6 times to finance urban infrastructure development initiatives.

Private Public Partnership (PPP) a joint venture business model has proved to be a win-win situation as apparent from the performance of Sri Lanka Telecom which has continued to be one of the best performing listed companies in the Colombo Stock Exchange in 2010.

The initiative taken by the Ceylon Electricity Board (CEB) to form a joint venture to build and service the Coal fired power plant at Sampur at a cost of US\$ 500million is another milestone in promoting investments with the least burden to the national budget.

With the country approaching upper middle income status, its investment decisions will be increasingly driven by performance. The government¢s expectations from SOEs is not merely to implement government policy, but to see SOEs create a brand out of their corporate identities, which will enhance the value of the government investment portfolio. It is expected that this will enhance the prospect of capital promotion in the future.

#### Chapter 3 Finance Sector

#### Overview

The state banking sector which comprises of 2 Licensed Commercial Banks (LCB) and 6 Licensed Specialized Banks (LSB) made a significant contribution to the overall economic development through its network of 1,690 branches and service delivery points and a workforce of 22,531 in 2010. During the year 2010, state owned banks have opened 24 banking outlets in the Northern and Eastern Provinces taking a lead in the post conflict development programmes in those areas. In 2010, State owned banks also continued providing financial facilities introducing various credit schemes. easing the requirements of collateral on development loans being some of the key development initiatives implemented.

While consolidating their position as premier financial entities in the market, state owned banks effectively continued their participation in implementation of government policies and directives in respect of development of the finance sector which have significant economic benefits. However it is noted that the investment banking arms of the State Banks should acquire the capacity needed to facilitate SOEs in accessing financing from external sources through instruments such as debentures, IPOs, share issuances etc.

During the year 2010, the Pradeshiya Sanvardhana Bank by amalgamating 6 Regional Development Banks was established. The process of amalgamation of Sri Lanka Savings Bank (SLSB) was established to provide relief to the depositors of the defunct Pramuka Savings and National Development Trust Fund (NDTF) with a view to strengthen the capital base of SLSB which was also in progress. With a view to channel increased volume of long term liquidity to the economy the Government has required all banks and financial institution to maintain separate investment fund account by transferring tax savings arising from the 2011 Budget Proposals on corporate tax and VAT.

# The performance of state banking sector during the year.

Total asset base of state owned banks amounting to Rs.1,758 billion accounted for nearly 50 percent of the total asset base of the entire banking industry in 2010 registering a growth of 21.5 percent over the previous year the total asset base of this sector constituted mainly of 48 percent of loans and advances and 36 percent of investments.

Stimulated by the low interest regime, credit growth of state banks recorded a significant increase in 2010. Total loans and advances of the state banks amounted to Rs. 879 billion at the end of 2010, registering a considerable growth of 30.5 percent over the 6.9 percent growth in 2009. Two Licensed Commercial Banks i.e Bank of Ceylon (BOC) and Peopleøs Bank (PB) contributed to the 83.1 percent of loans and advances disbursed by the state banks.





The asset quality of state banks which has been improving during the last few years, continued in 2010 too. The total non performing loans of state banks amounted to Rs. 45.8 billion by the end of 2010 registering a significant decline of 9.71 percent over the previous year.

Although the , non-performing loan ratio has declined to 5.1 percent in 2010 from 7.2

percent in 2009, and was below the 5.3percent of the industry average of non performing loans in 2010, it amount of Rs.45.8 billion indicates that the banks have to embark on a concerted effort to recover these loans which could help to support Banksø liquidity positions.

Name of the Bank	2009 Rs.Mn	2010 Rs.Mn	Increase/ (Decrease) (%)
Bank of Ceylon	15,542	12,638	(18)
Peopleøs Bank	20,040	18,738	(6.4)
National Savings Bank	2,381	2,119	(11)
State Mortgage & Investment Bank	5,642	5,168	(8.4)
HDFC Bank	2,743	2,840	3.5
Lankaputhra Development Bank	1,579	1,587	0.5
Pradeshiya Sanwardhana Bank	1,270	1,152	(9.2)
Sri Lanka Savings Bank Ltd	1,669	1,538	(7.8)
Total	50,866	45,780	

Chart 3.2

Table 3.1Non Performing Loans of State Banks

Source: Department of Public Enterprises





2007

2006

The deposit base of the state banks continued to increase with the total deposit base at Rs. 1,404 billion by the end of the year 2010 and registering a year on year growth of 20.2 percent. The growth in deposits of state banks exceeded the industry average of 15.9 percent in 2010 reflecting the improved confidence in these institutions in comparison to private banks.

2008

2009

2010

The total lending of state banks recorded a significant growth of 30.5 percent amounting to an increase of Rs. 205 billion in 2010, in sharp contrast to the negative growth of 24.6 percent recorded in 2009. The banks lent these funds to finance the expanded economic activities in 2010.

Total capital funds employed by state owned banks amounted to Rs. 83.7 billion in 2010, a 19.2 percent growth over the year 2009. This was mainly due to increased profitability which resulted in an accumulation of retained profits of the state banks in 2010. By the end of 2010, all state banks excluding HDFC Bank were within the enhanced capital requirements effective from 31.12.2011.

	2005	2006	2007	2008	2009	2010
Assets (Rs.Bn.)	855.2	1,001.6	1,149.7	1,247.2	1,447.4	1,757.9
Loans & Advances (Rs.Bn.)	366.2	503.8	624.0	630.0	673.4	878.8
Non Performing Advances (Rs.Bn.)	36.1	36.3	36.2	43.1	50.7	45.8
Deposits (Rs.Bn.)	711.0	772.0	883.8	942.9	1,168.0	1,404.4
Capital Funds (Rs.Bn.)	38.9	49.4	53.4	63.2	70.2	83.7
Total Lendingøs (Rs.Bn.)	98.9	136.5	151.0	176.0	132.7	189.2
Interest Income (Rs.Bn.)	72.8	88.2	124.0	155.0	177.3	167.7
Interest Expenses (Rs.Bn.)	39.1	50.6	82.6	108.0	119.8	98.8
Net Interest Income (Rs.Bn.)	30.6	37.9	41.3	47.0	57.5	68.9
Profit Before Tax (Rs.Bn.)	11.8	13.0	13.9	15.2	18.9	31.3
Profit After Tax (Rs.Bn.)	7.6	8.4	7.4	7.9	10.9	18.6
Return on Assets (%)	1.0	0.9	0.7	0.7	0.8	1.2
Return on Equity (%)	21.7	19.0	14.4	13.5	16.3	24.1

Table 3.2Key Performance Indicators of State Banks

Source: Department of Public Enterprises



Chart 3.3



	*	2010
	Rs.Bn	(%)
Agriculture & Fishing	73.5	9.3
Manufacturing	58.1	7.4
Tourism	9.4	1.2
Transport	18.4	2.3
Housing	157.8	20.0
Trading	138.8	17.5
Financial & Business Services	14.6	1.8
Pawning	194.5	24.6
Others	126.0	15.9
Total	791.1	100.0

 Table 3.3

 Sector wise Credit Concentration of Major State Banks

Source: Department of Public Enterprises

#### **Bank of Ceylon (BOC)**

BOC the nation¢ largest bank, continued to consolidate its position in the market in 2010. Giving credence to being the largest bank in Sri Lanka BOC asset base increased to Rs. 715 billion, which amounted to 20.2 percent of the total asset base of the banking industry. At the same time BOC¢s Rs 372.7 billion worth lending portfolio is also the country¢s largest. BOC provides its services to the customers with a network of 309 branches and 218 Extension Offices and 352 ATMs. The Bank has 10 subsidiaries and 6 associates. In 2010, the bank converted its London Branch into a fully owned subsidiary.

The BOC¢s assets grew by 32.8 percent in 2010 mainly due to growth of its loan portfolio and investments in securities. The net loans and advances showed a significant growth of 40.6 percent in 2010 in comparison to the negative growth recorded in the previous year. Non- performing loan ratio of the bank has declined from 5.7 percent in 2009 to 3.3 percent by the end of the year 2010 indicating an improvement in the assets

quality of the bank in the backdrop of improved debt recoveries.

The deposit base of the BOC accounts for nearly 20.4 percent of the total deposits of the entire banking industry in the country. The year on year growth of BOC¢s deposit base remained unchanged at around 29 percent in 2010 in comparison with the previous year.

In 2010, the bankøs profits (before tax) have significantly increased from Rs. 4.2 billion in 2009 to Rs.10 billion mainly due to an increase in net interest income and non-interest income which rose by 32.7 percent and 28 percent respectively. The non interest (non funded) income growth is explained largely by the capital gains earned from stock market transactions.

Key Performance Indicators of Bank of Ceylon										
	2005	2006	2007	2008	2009	2010				
Number of Branches (Nos)	304	305	307	309	310	309				
Number of Employees (Nos)	8,891	8,363	8,253	7,912	7,533	8204				
Assets (Rs. Bn)	319.5	378.3	437.9	484.9	538.2	715				
Deposits (Rs. Bn)	232.5	262.6	308.6	316.1	408.6	524.2				
Number of Deposits Accounts (Nos. in Mn)	5.8	6.2	7.0	7.4	7.5	9.3				
Foreign Currency Deposits (Rs. Bn)	91.6	90.3	106.3	96.6	126.8	166.4				
Corporate & Retail Lending (Rs. Bn)	165.7	223.2	282.4	271.1	265.0	372.7				
Profit Before Tax (Rs. Mn)	3,120	4,137	4,518	5,231	4,208	10,053				
Profit After Tax (Rs,Mn)	1,894	2,627	2,843	3,561	3,084	6,365				
Capital Adequacy Ratio - I (%)	12.7	11.9	12.1	11.3	11.2	10.3				
Capital Adequacy Ratio -11 (%)	13.2	12.3	13.2	15.7	14.2	13.7				
Non Performing Loans (Rs.Mn)	12,495	13,602	11,334	13,816	15,542	12,638				
Non Performing Loan Ratio (%)	7.2	5.8	3.9	4.9	5.7	3.3				
Rating (fitch lka)	AA	AA	AA	AA	AA	AA				
D 1 60 1										

Table 3.4 Indicators of Pauly of Coulor

Source: Bank of Ceylon

#### **Peoples Bank (PB)**

The nation second largest commercial bank continued its robust growth momentum in 2010, while being proactive in the country s development effort. At the end of 2010, PBøs asset base accounted for 15.4 percent of the total asset base of the entire banking industry. The bank operates with an extensive branch network comprising of 329 branches and 350 outlets catering to a broad clientele base in the country. The bank was able to increase its profit before tax to Rs.8.7 billion in 2010 from Rs 6.1 billion in 2009, maintaining the growth momentum recorded in recent years.

The bankøs total assets recorded a significant growth of 15 percent during the year 2010. PBøs loan book grew by 26 percent in 2010 at Rs.357.3billion at 26 percent. This included the bankøs exposure to pawning advances which accounted for 35.8 percent of total loans of the bank. Asset quality of the bank improved as witnessed by the reduction of NPL ratio up to 5 percent in 2010 from 6.7 percent in 2009.

Supported by the extensive branch network, bankøs deposits recorded a growth of 16.7 percent during the year 2010. PB maintained a Capital Adequacy Ratio (CAR) of 12.8 percent by the end of 2010, which is well above the minimum CAR of 10 percent.

The bank won the õPeopleøs Awardö for the banking and financial sector in 2010 for the fifth consecutive year. The banks rating improved significantly from õAö to õAA -ö, reflecting the banks constant improvement in performance.

Key performance indicators of People's Bank										
	2005	2006	2007	2008	2009	2010				
Number of Branches	624	630	639	642	645	679				
Number of Employees	9,531	9,516	8,416	8,587	8,863	8,399				
Assets (Rs. Bn)	275.3	338.5	380.6	397.5	476.2	547.7				
Deposits (Rs. Bn)	255.6	269.9	300.9	324.5	396.0	462.1				
Number of Deposits Accounts (Nos in Mn)	10.0	10.5	11.0	11.6	12.3	12.9				
Corporate & Retail Lending (Rs. Bn)	142.5	207.1	238.3	248.6	283.7	357.3				
Profit Before Tax (Rs. Mn)	4,035	4,079	5,002	5,664	6,076	8,771				
Profit After Tax (Rs.Mn)	2,771	3157	2,374	2,705	3,320	5,206				
Capital Adequacy Ratio I (%)	1.5	3.7	5.3	6.5	7.7	7.9				
Capital Adequacy Ratio II (%)	1.9	5.6	6.9	10.5	13.4	12.8				
Non Performing Loans (Rs.Mn)	16,796	15,951	14,865	17,857	20,040	18,738				
Non Performing Loan Ratio (%)	10.7	7.2	5.9	6.8	6.7	5.0				
Rating (fitch lka)	BBB+	BBB+	BBB+	A-	А	AA-				

Table 3.5Key performance Indicators of People's Bank

Source: Peoples Bank

#### **National Savings Bank (NSB)**

The performance of NSB in 2010 was strong, showing signs of being able to reach the government¢s target of Rs 1 trillion asset base by 2020. The NSB is required to invest not less than 60 percent of its deposits in government securities in terms of the National Savings Bank Act. At the end of 2010, 71.8 percent of the bank¢s assets have been invested in various securities while only 20.3 percent of total assets were held in the form of advances. The banks non performing ratio decreased from 3.5 percent in 2009 to 2.6 percent by the end of 2010.

NSBøs performance is commendable with the bank holding 13.7 percent of market share of the entire banking industry. However, the

bank held 82.1 percent of total deposit base of LSB. The bankøs profit before tax has increased up to Rs. 9.8 billion in 2010 from Rs. 6.9 billion in 2009. Significant increase in gains from investment in securities is the main reason for the boost of the bankøs profitability in 2010. The bank also ventured in to mobilizing overseas remittances as a part of its promotion of savings. The foreign currency deposits of the bank amounted to Rs. 4.3 billion by the end of 2010 which is a considerable increase of 20.2 percent over the previous year. The Bank sustained its õAAAö rating underscoring its excellent performance in 2010.

	2005	2006	2007	2008	2009	2010
Number of Branches	128	114	117	123	123	186
Number of Employees	2,890	2,900	2,867	2,883	2,915	3,050
Assets (Rs. Bn)	222.1	235.5	270.2	294.3	354.4	403.2
Deposits (Rs. Bn)	202.4	212.2	235.3	259.6	313.0	355.3
Number of Deposits Accounts (Mn)	14.6	15.1	15.4	15.6	16.3	16.7
Foreign Currency Deposits (Rs. Mn)	30.2	460.7	1,342.8	2,140	3,580	4,305
Corporate & Retail Lending (Rs. Bn)	25.4	33.8	54.0	56.3	68.3	81.7
Profit Before Tax (Rs. Mn)	3,457	3,501	3,301	3,100	6,944	9,788
Profit After Tax (Rs.Mn)	2,106	1,885	1,573	1,059	3,736	5401
Capital Adequacy Ratio -1 (%)	44.9	40.7	33.3	34.8	25.6	19.6
Capital Adequacy Ratio-II (%)	21.8	11.7	12.2	19.4	22.0	16.4
Non Performing Loans (Rs.Mn)	700	521	740	1,080	2,381	2,119
Non Performing Loan Ratio (%)	2.7	1.5	1.4	1.9	3.5	2.6
Rating (Fitch lka)	AAA	AAA	AAA	AAA	AAA	AAA

Table 3.6

Source: National Savings Bank

#### State Mortgage & Investment Bank (SMIB)

The performance of the governmentøs main housing finance bank, SMIB was mixed. The SMIB accounts for around 3 percent of the assets of all LSBøs and predominantly concentrates on the business of housing finance (96.7 percent). Even though the SMIB Act has provisions to provide financial assistance for agriculture and other development activities, the bank has not paid much attention on lending to these operations so far.

Key Performance Indicators of State Mortgage & Investment Bank								
	2005	2006	2007	2008	2009	2010		
Number of Branches	5	7	12	12	12	14		
Number of Employees	304	349	339	328	320	308		
Assets (Rs. Bn)	9.1	10.2	12.1	14.5	16.8	17.2		
Deposits (Rs. Bn)	4.7	5.7	7.5	10.1	12.3	12.5		
Corporate & Retail Lending (Rs. Bn)	8.4	9.5	11.0	13.3	13.4	13.6		
Profit Before Tax (Rs. Mn)	415	318	124	41	119	642		
Profit After Tax (Rs,Mn)	312	213	83	32	73	464		
Capital Adequacy Ratio - 1 (%)	87.3	81.2	56.9	29.1	25.3	27.0		
Capital Adequacy Ratio- 11 (%)	88.6	82.5	57.9	29.6	26.0	27.7		
Non Performing Loans (Rs.Mn)	3,492	3,431	4,203	4,706	5,642	5,088		
Non Performing Loan Ratio (%)	40.6	35.8	37.7	35.2	41.8	37.2		
Rating	A (fitch)	A (fitch)	A (fitch)	A- (fitch)	A (RAM)	A (RAM)		

Table 3.7

Source: State Mortgage & Investment Bank

The bank recorded only a marginal increase in advances in 2010. 48.4 percent of total loans and advances were granted in the form of housing loans against EPF balances. The bankøs deposit base recorded only a marginal increase of 1.2 percent in 2010. However, continuation of poor quality advances has resulted in non performing loan ratio to remain at 37.6 percent in 2010. This is a matter of serious concern to the bank as it has eroded the profitability of the bank as well as the capacity to expand the lending portfolio.

The bankøs after tax profits has significantly increased up to Rs. 464 million in 2010 from Rs. 73 million in 2009 mainly due to increase in interest income on loans and advances and significant decline in interest expenses on long term borrowings.

It is fair to note that SMIB performance is yet below par, despite significant improvements achieved in 2010. However, it is encouraging to note that the bank has undertaken a serious revamping exercise that is expected to yield positive results in the future.

#### HDFC Bank (HDFC)

The bankøs assets base recorded a marginal increase of 7 percent in 2010. 90 percent of bankøs loans are for small and medium housing units. The deposit base of the bank has increased up to Rs. 7.7 billion in 2010 from Rs 6.1 billion in 2009. A before tax profit of Rs. 189 million in 2010 reflected a significant increase over previous year. The bankøs non-performing loans ratio recorded a slight decline in 2010 to 21.6 percent, but remained well above the industry average.

Key Performance Indicators of HDFC Bank										
	2005	2006	2007	2008	2009	2010				
Number of Branches	20	20	21	21	26	28				
Number of Employees	290	205	286	289	355	425				
Assets (Rs. Bn)	8.8	10.7	13.4	14.1	14.3	15.3				
Deposits (Rs. Bn)	1.5	2.5	4.9	4.9	6.1	7.7				
Number of Deposits Accounts	62,407	71,538	74,637	142,407	177,354	212,914				
Corporate & Retail Lending (Rs. Bn)	8.1	10.1	11.9	11.9	11.9	12.8				
Profit Before Tax (Rs. Mn)	162	239	47	(94)	92	189				
Profit After Tax (Rs.Mn)	117	172	21	(92)	57	135				
Capital Adequacy Ratio-1 (%)	42.1	37.6	31.0	25.4	17.6	22.1				
Capital Adequacy Ratio-11 (%)	42.4	37.8	31.8	26.5	18.7	21.2				
Non Performing Loans (Rs.Mn)	1,465	1,892	2,099	2,500	2,743	2,840				
Non Performing Loan Ratio (%)	18.0	18.6	17.6	20.7	22.6	21.6				
Rating	А	А	А	BBB+	BBB+	BBB+				

Table 3.8 Key Performance Indicators of HDFC Bank

Source: HDFC Bank

#### Lankaputhra Development Bank (LDB)

LDB was set up in February 2006, to take the forefront in implementing governmentøs policy to facilitate financing of small and medium enterprises. While focusing on development oriented lending, the bank has adopted a selective approach in expanding its loan portfolio. Being a newly established bank, its presence is still limited to several districts.

The bank recorded a profit before tax of Rs. 163 million in 2010, which is lower than the

profit of Rs. 250 million recorded in 2009. The total deposit mobilized by LDB amounted to Rs. 295 million in 2010 reflecting only a 5 percent increase over the previous year. The total assets base of the bank stagnated in 2010 mainly due to the reduction in its loan book by 17.0 percent in comparison to the previous year. The bankøs high non performing ratio is matter of serious concern that requires urgent action to improve by concentrating on debt recovery programmes.

Key Performance Indicators of Lankaputhra Development Bank											
	2005	2006	2007	2008	2009	2010					
Number of Branches		3	5	4	7	7					
Number of Employees		62	114	166	165	162					
Assets (Rs. Mn)		2,132	4,175	6,568	6,855	6,618					
Deposits (Rs. Mn)		259	1,994	133	281	295					
Corporate & Retail Lending (Rs. Bn)		427	1,656	2,430	2,302	1,911					
Profit Before Tax (Rs. Mn)	Was not	52	58	227	250	163					
Profit After Tax (Rs.Mn)	– in – – – – – – – – – – – – – – – – – –	23	23	76	83	21					
Capital Adequacy Ratio-1 (%)		229	62.8	91	71.9	81.8					
Capital Adequacy Ratio-11 (%)		229	63.1	91.5	72.2	82.1					
Non Performing Loans (Rs.Mn)		-	85	618	1,579	1,587					
Non Performing Loan Ratio (%)		-	5	19.2	55.9	66.4					
Rating		-	-	-	А	А					

 Table 3.9

 Key Performance Indicators of Lankaputhra Development Bank

Source: Lankaputhra Development Bank

#### Pradeshiya Sanvardhana Bank (PSB)

Development of the rural economy is a key objective of the government economic policy framework. In this regard having recognized the need to improve accessibility of rural communities to financing sources, the Bank was established in May 2010 with the amalgamation of Wayamba Development Bank, Development Ruhuna Bank, Kanduarata Development Bank, Uva Development Bank, Sabaragamuwa Development Bank and Rajarata Development Bank. Pradeshiya Sanvardhana Bankøs total assets account for only 1 percent of that of the banking industry and 6.4 percent of the total assets of the LSB¢ in Sri Lanka.

Total assets of Bank at the end of the year 2010 were Rs. 46,610 million, recording an increase of 19.4 percent over the previous year. The majority of assets of Pradeshiya Sanvardhana Bankøs constituted of loans and advances (79.6 percent) and investments in government securities (14.3 percent).

Although Bankøs loan book indicated a growth of 32.2 percent in 2010 against the 6.9 percent growth recorded in the previous year, it is necessary to assess the role played by the bank with its objectives of incorporation.

Key Performance Indicators of Pradeshiya Sanvardhana Bank											
	2005	2006	2007	2008	2009	2010*					
Number of Branches	203	209	211	215	223	248					
Number of Employees	1,717	1,908	1,986	1,934	1,933	1,912					
Assets (Rs. Bn)	20.6	26.1	31.0	34.4	39.0	46.6					
Deposits (Rs. Bn)	14.2	18.7	21.9	25.9	30.9	37.9					
Corporate & Retail Lending (Rs. Bn)	15.7	19.3	23.0	26.3	28.1	37.1					
Profit Before Tax (Rs. Mn)	658	633	814	1,037	942	992.7					
Profit After Tax (Rs. Mn)	381	299	416	424	407	336.8					
Capital Adequacy Ratio -1 (%)	8.7-15.4	9- 14.4	8.2-15.1	8.4 -15.8	9.5613.0	11.0					
Capital Adequacy Ratio ó 11 (%)	11.5-17	11.4- 18.1	9.8-15.7	8.9-16.73	8.9-14.2	11.7					
Non Performing Loans (Rs.Mn)	1,140	1,161	1,252	1,214	1,270	1,152					
Non Performing Loan Ratio (%)	6.8	5.6	5.3	4.5	4.4	3.0					
Rating	BBB+	BBB+	BBB+	BBB+	BBB+	BBB+					

 Table 3.10

 Key Performance Indicators of Pradeshiya Sanvardhana Bank

Source: Pradeshiya Sanvardhana Bank \*Unaudited

PSBs exposure on pawning advances remained at 36.6 percent of total loans of the bank. A significant portion of loans and advances of PSB amounting to 31 percent was granted as agricultural loans, 24 percent was for housing purposes. Small industrial sector has received only 10 percent in 2010.

Decomposition of the loan portfolio of Pradeshiya Sanwardhana Bank										
		2009	2010							
	Rs.Mn	(%)	Rs.Mn	(%)						
Agriculture	6,817	23	11,375	31						
Animal Husbandry	506	2	864	2						
Fisheries	190	1	703	2						
Industries	3,141	11	3,608	10						
Business & Commerce	5,216	18	5,592	15						
Housing	7,354	25	8,992	24						
Consumption	1,885	6	4,157	11						
Others	3,981	14	1,676	5						
Total	29,090	100	36,967	100						

Table 3.11 Decomposition of the loan portfolio of Pradeshiva Sanwardhana Bank

Source: Department of Public Enterprises

The improvement in assets quality of PSB contributed towards the marginal reduction of non-performing loans from Rs.1.3 billion in

2009 to Rs. 1.2 billion in 2010. The nonperforming loan ratio declined to 3 percent in 2010 from 6 percent in 2009.

#### Chart 3.4



Total capital funds employed by PSB amounted to Rs. 3,755 million at the end of 2010 which is an increase of 20 percent over the year 2009. Bankøs borrowings recorded a year on year growth of 2.6 percent. The deposits collected by PSB recorded a growth of 22.8 percent, amounting to Rs 37.95 billion over 2009. PSB reported a profit before tax of Rs. 1.5 billion at the end of 2010 significant increase over the previous year.

#### Sri Lanka Savings Bank Ltd (SLSB)

Sri Lanka Savings Bank Ltd was established to operate as a LSB while providing relief to the depositors of defaulted Pramuka Savings and Development Bank (PSDB). Accordingly assets and liabilities of PSDB were vested with SLSB. Further, action were taken to amalgamate National Development Trust Fund with the SLSB. Accordingly, the bankøs asset base was reported at Rs. 6.1 billion by the end of 2010. 74.5 percent of assets of the bank were in the form of investments. The bank has granted Rs. 9.5 million by the end of 2010 as credit against deposits and collected Rs. 199.9 million in various forms of deposits. In terms of the settlement scheme for PSDB customers published by the Central Bank of Sri Lanka, loans granted by PSDB amounting to Rs. 107 million were recovered during the year 2010. Further, during the year the bank has settled Rs. 320 million to PSDB depositors. SLSB made a profit before tax amounting to Rs. 275 million in 2010 which is a marginal increase over the previous year.

	2005	2006	2007	2008	2009	2010
Number of Branches				1	1	1
Number of Employees				41	45	56
Assets (Rs. Mn)				1,293	1,468	6,155
Deposits (Rs. Mn)				1,605	599	572
Corporate & Retail Lending (Rs. Mn)				1,828	2,110	2,669
Profit Before Tax (Rs. Mn)	Waa na	t in onor	tion	150	239	295
Profit After Tax (Rs. Mn)	— was no	ot in opera	uion	131	187	278
Capital Adequacy Ratio -1 (%)				-6,410	-4,684	41.9
Capital Adequacy Ratio ó 11 (%)				-5,559	-3,374	76.1
Non Performing Loans (Rs.Mn)				1,828	1,669	1,431
Non Performing Loan Ratio (%)				100	79.1	54.8
Rating				N/A	N/A	N/A

 Table 3.12

 Key Performance Indicators of Sri Lanka Savings Bank Ltd

 2005
 2005
 2005

Source: Sri Lanka Savings Bank Ltd

#### Chapter 4 Infrastructure Development Sector

#### **Infrastructure Development Enterprises**

Well developed infrastructure facilities are a prerequisite for Sri Lanka to attract investment necessary for development. Recognizing that SOEs are the core of infrastructure development in Sri Lanka the government during the period 2006-2010 invested in key infrastructure providing SOEs Rs.510,884 million which is an increase of 226 percent from the investments made during the period 2001-2005 amounting to Rs.156,432 million<sup>2</sup>.<sup>3</sup>

Table 4.1 Investments<sup>4</sup> in key infrastructure providing SOEs (Rs.Mn)

	2001-	2006-
	2005	2010
Ceylon Electricity	47,566	86,813
Board	47,500	80,815
National Water Supply	42,713	90,422
and Drainage Board	42,713	90,422
Road Development	59,976	272,587
Authority	39,970	272,307
Sri Lanka Ports	6,177	61,062
Authority	0,177	01,002
	156,432	510,884

Source : Department of National Budget

The policy of aggressively investing in SOEs while improving the infrastructure facilities of the country had the twin impact of improving the quality of life of the people through greater accessibility to electricity (increase in coverage to 90 percent), water(increase in coverage to 27 percent) etc., as well as in

facilitating an increase in the productivity of SOEs. This was evident with a turnaround of CEB into a profitable one in 2010 while SLPA was able to record the fastest growth among many peer ports in the region

#### **Ceylon Electricity Board (CEB)**

CEB earned a profit of Rs.5,062 million in 2010 recording a remarkable turnaround from the loss incurred in 2009 of Rs.11,208 million, an improvement of 145 percent. This performance is noteworthy as CEB has been incurring continuous losses since the year 2000.

During the year CEBøs asset base increased to Rs. 287 billion recording a growth of 4.3 percent and is in line to achieving the governmentøs target of Rs. 1,000 billion by 2020. The year on year demand for electricity increased by 9.8 percent to 9,263 GWh in 2010, propelled by significant demands posted in almost all sectors of the economy whilst generation capacity of CEB recorded an increase of 8.1 percent to 10,689 GWh at the end of 2010. CEB earned on average Rs.13.16 per unit sold whilst its cost of production in 2010 declined to Rs. 13.01/unit from Rs.14.94/unit in 2009, an improvement of 12.9 Percent. This can be attributed to mainly the heavy rainfall experienced in 2010 and the provision of subsidized fuel<sup>5</sup>. While the former resulted in 5,451 GWh or 51 percent of total electricity to be generated through the relatively cheaper<sup>6</sup> hydro power plants and only the balance 49 percent or 5,238GWh from the more expensive<sup>7</sup> thermal power plants, the latter made thermal power less

<sup>&</sup>lt;sup>2</sup> Includes recurrent, capital transfers made. With regard to CEB and SLPA the on lending of funds through the budget is also included.

<sup>&</sup>lt;sup>3</sup> Ceylon Electricity Board, Sri Lanka Ports Authority ,Road Development Authority ,Sri Lanka Transport Board, National Water Supply and Drainage Board

<sup>&</sup>lt;sup>4</sup> Includes Recurrent, Capital and on lending facilities granted

<sup>&</sup>lt;sup>5</sup> Heavy fuel was sold to CEB from January 2010-August 2010 at Rs.25/l and from September2010 ó December 2010 at Rs.40/l, whilst the average cost to CPC was between Rs.50-65/l.

<sup>&</sup>lt;sup>6</sup> Average cost of Hydro (CEB) ó Rs 1.35/KWh and privately owned Mini hydro Rs 13.13/KWh.

<sup>&</sup>lt;sup>7</sup> Average cost of Thermal (CEB) ó Rs.18.11/KWh and Thermal(IPP) Rs.18.48/KWh

expensive<sup>8</sup>, specially the thermal power plants owned by the Independent Power Producers (IPP) despite utilizing them at full capacity<sup>9</sup> to meet the boost in demand for electricity. At the same time the operation and management reengineering process implemented through the õTen year planö also allowed CEB to increase its productivity significantly.

The policy of the government to invest in excess of Rs 35,000 million during the last 5 years for upgrading and maintenance of power plants such as New Laxapana. Moragolla, Upper Kothmale, Ukuwela etc. increased the capacity of the water tanks allowing CEB to reap the benefits of heavy rainfall. At the same time the investments in Distribution and Transmission of about Rs. 30,000 million during the last 5 years in the upgrading of the grids in Kerawalapitiya, Galle, power Kilinochchi and North and East resulted in the CEB being able to cut down its system losses from 13.39 percent in 2010 from 14.58 percent in 2009, thus making CEB one of the most efficient power operators in the region. As such although the government increased the price of Heavy Fuel to Rs.40/1 in September 2010 from Rs.25 /l in January 2010, due to the systems being improved, CEB was able to absorb the increase in cost of production and yet earn profit.

While CEBs balance sheet improved in 2010, CEBs dues to CPC amounting to Rs. 46 billion as at the end of 2009 remain unpaid. In line with a government directive all purchases of fuel made by CEB from CPC in 2010 was settled in full. The government continued to support CEB in 2010 too with the continuation of the debt moratorium extended to CEB since 2007, costing the government almost Rs.11 billion per annum, this is in addition to the on lending facilities extended to CEB of Rs.30 billion in 2010 for various developmental projects. In addition the government has issued guarantees amounting to Rs.14,741 million enabling CEB to secure financing from external sources for both operational and capital expansionary purposes.





<sup>&</sup>lt;sup>8</sup> CEB incurred Rs. 79,421 million on the purchase of fuel in 2010. However, if there was no subsidy the cost of fuel for thermal power would be almost Rs. 100,000 million.

<sup>&</sup>lt;sup>9</sup> Full capacity of the IPPs - 1,059 MW.

Category	Unit	2005	2006	2007	2008	2009	2010
Installed Capacity	MW	2,411	2,443	2,443	2,645	2,695	2,817
CEB Hydro	MW	1,207	1,207	1,207	1,207	1,207	1,207
Thermal	MW	548	548	548	548	548	548
Wind	MW	3	3	3	3	3	3
Private Hydro	MW	84	107	116	138	158	175
Thermal	MW	567	567	567	749	779	842
Renewable Energy	MW	-	-	-	-	-	42
Electricity Generation	GWh	9,389	9,814	91,814	9,912	9,883	10,689
CEB Hydro	GWh	3,173	4,290	3,603	3,700	3,356	4,986
Thermal	GWh	2,162	1,669	,336	2,336	2,091	1,394
Coal	GWh	-	-	-	-	-	-
Wind	GWh	2	2	2	2	3	3
Private Hydro	GWh	277	345	345	345	549	705
Thermal	GWh	3,152	3,082	3,528	3,529	3,884	3,601
Total Sales by CEB	GWh	7,255	7,832	8,398	8,336	8,432	9,263
Domestic and	GWh	2,444	2,622	2,771	2,831	2,925	3,191
Religious	Uwii						
Industrial	GWh	2,446	2,605	2,627	2,518	2,518	2,882
General Purposes	GWh	1,254	1,395	1,626	1,636	1,636	1,755
Local Authorities/ LECO	GWh	1,027	1,111	1,144	1,120	1,120	1,189
Street Lightning	GWh	83	98	108	108	108	108
Hotel	GWh	05	70	100	123	100	138
Total Revenue	Rs.Mn	55,977	69,941	87,575	111,287	110,158	121,310
Consumers	No. Mn	3.39	3.63	3.86	3.96	4.75	4.96
	Rs./	10.14	10.88	13.48	18.21	14.94	13.16
Average Unit Cost	Unit						
Average Unit Selling	Rs./	7.71	8.99	10.58	13.22	13.11	13.16
Price	Unit						
Operating		(1,218)	(14,176)	(22,314)	(33,870)	(7,440)	4,962
Profit/(Losses)	Rs.Mn		,			,	
Investments	Rs.Mn	2,897	3,152	3,882	4,539	4,678	4,447
Bank Borrowings	Rs.Mn	5,903	7,669	7,075	3,778	12,507	12,795

Table 4.2Key Performance Indicators of Ceylon Electricity Board

#### Source : Ceylon Electricity Board

During the year CEB provided connections to almost 90 percent of the households continuing its efforts to achieve 100 percent electrification of the all households in the country and was a proactive partner of the governmentøs efforts of rapidly providing infrastructure facilities to the Northern and eastern provinces of the country.

It is expected that with the commissioning of the Coal fired power plant in Norochcholoi (2\*300MW) in 2011, the Upper Kotmale hydro power plant (150MW) in 2012 the generation capacity of the CEB will improve significantly facilitating the fulfillment of the rapidly increasing demands of a growing economy. At the same time in line with the twin objectives of providing affordable yet environmentally clean power the government has initiated a process to explore the viability of using LNG and other clean renewable energy sources in the Sri Lankan generation mix. It is expected that with the increased capacity and cleaner better processes the efficiency and productivity of CEB will increase, the benefits of which could be

passed on to the consumer through more competitive tariffs.

# National Water Supply & Drainage Board (NWS&DB)

Providing access to water supply and sanitation is a key development objective of the government. In this regard the NWS&DB is the sole government organization entrusted with the task of providing safe water to the population.

At the end of 2010 the board operated 315 water supply schemes for the provision of drinking water. While access to safe drinking water coverage is around 82 percent in 2010, the water board accounts for 40 percent of the safe drinking coverage of the country, from which 32 percent is through pipe borne water and 8 percent from CBO and local authorities. As such while 42 percent of the population uses safe drinking water through other sources. During the year under review, the 7 percent increase in new water connections contributed to the increase in revenue from drinking water by 11 percent to Rs.10,744 million.

NWS&DB produced 470 million cubic meters (cbm) of water recording a year on year increase of 4.6 percent at a cost of Rs.6,772 million. While the Board managed to enhance efficiency in the usage of its main inputs of chemicals and electricity, its inability to arrest significant wastage resulting in the non revenue generating water (almost 33 percent of the total production) contributed to the cost of production to increase by 7.69 percent to Rs.21/cbm in 2010 from Rs.19.50 /cbm in 2009. It is estimated that if the Board is able to control non revenue water, the cost of production of water could be maintained at around Rs.14.31/cbm which is less than the average price of water at Rs. 33.40/cbm.





During 2010, despite the continued existence of excessive leakages NWS&DB earned a consolidated gross profit of Rs.5,261 from its operations which is a.10.87 percent increase over 2010. However the board incurred a consolidated net loss of Rs.14.662 million in 2010, mainly due to a 27 percent increase in administration and other overhead expenses and a deficit provision on an asset revaluation (devaluation of assets) amounting to Rs.12,697million. It is noted that the implication of the devaluation of assets is significant as it indicates that the method adopted so far in capitalization of costs of completed projects has not been accurate. This has a negative impact on the balance sheet of the board.

Although NWS&DBøs liquidity position has improved significantly during the year under review with a net cash profit of Rs.1,938 million in 2010 reflecting a 112 percent growth, the Board has failed to service its dues to the Treasury of Rs2,702 million in 2010. The total dues to the Treasury on the on lent funds stands at Rs. 24,325 million at end of the year 2010.





Despite a less than 1 percent decrease in the total work force to 9,018 employees, the total cost of employment in 2010 at Rs. 5,229 million is an increase of 21 percent as against 2009. The water board is faced with the challenge of ensuring a continuous supply of safe drinking water while enhancing its coverage of providing water to 94 percent of the country 2016. As such the Board will have to devise strategies to sustain a capital programme with minimum investment dependence on the government while overcoming the high system losses which will increase productivity.

Table 4.3
Key Performance Indicators of National Water Supply & Drainage Board

	Description	Unit	2005	2006	2007	2008	2009	2010
	Water Turnover	Rs. Mn	5,446	5,869	6,482	8,134	9,670	10,744
	Cost of water production	Rs. Mn	3,478	3,896	4,711	5,824	6,021	6,722
	Gross Profit/ (Loss)-Water segment	Rs. Mn	2,720	2,984	2,811	2,193	4,923	5,458
	- Sewerage segment	Rs. Mn	(35)	(76)	(75)	(81)	(80)	(81)
	-Ground Water segment	Rs. Mn	(28)	(44)	(27)	(67)	(98)	(116)
	Total Gross Profit/ (Loss)	Rs.Mn	2,657	2,864	2,709	2,045	4,745	5,261
	Non óOperating income	Rs.Mn.	33	114	203	60	49	98
	Administration & other overheads	Rs.Mn.	2,220	2,616	3,284	3,761	4,553	5,800
N(	Asset revaluation deficit	Rs.Mn.	-	-	-	-	-	12,697
TIC	Finance cost	Rs.Mn.	492	512	852	1,193	1,569	1,419
<b>OPERATIONS</b>	Net accounting profit/ (Loss) [with provisions]	Rs.Mn.	(92)	(214)	(1278)	(2,915)	(1,417)	(14,662)
OP	Net cash profit/ (loss) [without provisions]	Rs.Mn.	521	129	(491)	(509)	914	1,938
	Asset value	Rs.mn.	77,291	89,863	100,697	115,541	135,901	140,652
	Investments	Rs.Mn.	816	1,779	966	514	381	678
,	Current assets	Rs.Mn.	11,659	13,620	13094	15,190	13,460	15,030
CIAL	Current liabilities	Rs.Mn.	2,183	2,136	2852	5,315	7,379	9,345
FINANCIAL	Non-current liabilities	Rs.Mn.	14,948	17,301	18257	20,281	23,324	26,475
FIN	Equity	Rs.Mn.	71,964	84,174	92797	105,226	118,734	119,927
	Water connections	Nos.	907,622	989,39 5	1,078,892	1,186,931	1,266,328	1,353,573
	Water production	Mn./cbm	383	398	424	440	449	470
ORS	Water Sales	Mn./cbm	253	261	284	299	309	322
TC	NRW % of water production	%	33.38	34.44	33	32.09	31.13	31.55
DICA	Water supply schemes (Revenue units)	Nos.	291	295	308	309	312	315
Ζ	Revenue per employee/ month	Rs.	57,348	58,683	61,049	62,396	88,914	99,283
CE ]	Cost of employment / employee/ month	Rs.	24,126	28,116	32,688	36,647	39,820	48,319
ERFORMANCE INDICATORS	Cost of production/ employee /month	Rs.	36,623	38,950	44,370	53,895	55,361	65,120
ROR	Production cost per unit without NRW	Rs./cbm	9.08	9.80	11.10	13.24	13.41	14.31
PEI	Production cost per unit with NRW	Rs./cbm	13.72	14.98	16.58	19.49	19.47	20.91
KEY	Total cost per unit produced	Rs./cbm	21.46	22.62	26.72	31.55	36.54	78.04
KF	No. of employees per 1000 connections	Nos.	9	9	8	8	7	7
	Water segment -Production	Nos.	3,000	3,600	3,675	3,690	3,700	3,802
	-Distribution	Nos.	2,000	1,950	2,016	2,063	2,087	2,024
	- Projects	Nos.	140	145	140	140	136	150
EES	- Supportive staff	Nos.	1,500	1,550	1,553	1,577	1,640	1,560
EMPLOYEES	Sewerage segment	Nos.	225	220	215	208	224	216
IPL	Ground water supply segment	Nos.	275	270	268	262	238	232
EM	Head office staff segment	Nos.	774	600	981	1,066	1,038	1,034
	Total Employees	Nos.	7,914	8,335	8,848	9,006	9,063	9,018

Source : National Water Supply and Drainage Board

#### Sri Lanka Ports Authority (SLPA)

Considering the strategic geographical location of Sri Lanka for trade and port related activities the government has embarked on an aggressive infrastructure development programme. During the year 2010 SLPA commissioned the 1<sup>st</sup> phase of the Hambantota port and has already initiated work on the 2<sup>nd</sup> phase, whilst the Colombo South port expansion project is on track to be completed by 2013.

From a wider perspective the SLPA¢s expansion programme has resulted in the introduction and growth of ancillary industries such as bunkering, provision of warehouse and storage facilities, ship building and repairing, insurance, banking and other services. This in turn will yield high dividends both financially and socially within the medium term through the growth of direct and indirect employment, transfer of technology which will add value to the economy and increase productivity.

In 2010 with the enhancement of the economic activities, the SLPA handled 2.1

million TEUøs achieving a year on year growth of 23 percent, despite a decline in the arrival of ships by 9.7 percent. The growth experienced by the Colombo port at 19.4 percent was better than the growth recorded of regional peer ports, Shanghai at 16.2 percent, Singapore at 9.9 percent and Hong Kong at 12 percent.

During 2010,SLPAøs consolidated revenue increased by 19 percent to Rs.28,279 million. Foreign exchange revenue also experienced a of percent sharp increase 23 by Rs.3,968million in 2010. Although SLPA recorded a year on year growth in operating profit of 125 percent to Rs.4,387 million, due to the negative impact of exchange rate losses related to the repayment of the JBIC loan, SLPA incurred a net loss of Rs. 1,190 million at the end of the year 2010. It is encouraging to note that SLPA has showed signs of improving its productivity with TEUøs handled per employee increasing to 169 in 2010 from 128 in 2009 despite a decrease in the total employees by 4 percent.

	Units	2005	2006	2007	2008	2009	2010
Vessels Arrived	Nos	5,092	5,117	5,366	5,430	5,162	4,657
Colombo	øø	4,425	4,583	4,760	4,771	4,560	4,343
Galle	øø	258	267	304	333	222	169
Trincomalee	ØØ	409	267	302	326	380	145
Total TEUøs handled	Mts (Mn)	1.5	1.7	1.8	1.9	1.7	2.1
Revenue	Rs. Mn	20,550	23,004	25,913	25,142	23,331	28,279
Colombo	ØØ	19,789	22,318	25,296	24,561	23,257	27,724
Galle	øø	449	465	361	268	169	279
Trincomalee	øø	312	221	256	314	361	277
Total Expenditure	øø	14,370	18,217	23,562	23,322	21,774	25,118
Colombo	øø	13,589	17,196	22,265	22,159	20,533	23,834
Galle	øø	370	515	636	613	544	662
Trincomalee	ø¢	411	506	661	550	597	622
Operating Profit	øø	7,367	5,903	3,498	2,941	1,942	4,387
Foreign Loan	øø	40,248	38,521	39,334	51,202	53,842	42,143
Interest on Foreign Loan	øø	1,186	1,115	1,147	1,211	1,159	1,225
Foreign Exchange Gain / (Loss)	øø	7,058	(1,168)	(3,944)	(11,790)	591	(4,409)
TEUøs per Employee	No	113	128	113	144	128	169
Revenue per Employee	Rs. Mn	1.5	1.7	1.9	1.8	1.7	2.2
Cost per Employee	"	1.1	1.3	1.7	1.7	1.6	1.9
Total Cost of Employment	"	6, 503	8,936	14,013	13,388	12,592	14,088

Table 4.4Key Performance Indicators of SLPA

Source: Sri Lanka Ports Authority

#### Airport and Aviation Services (Sri Lanka) Limited (AASL)

In 2010 international flight movements increased to 34,092 from 28,624 in 2009, a growth of 19 percent. As such after 27 years of operations Bandaranaike International Airport (BIA) is becoming in 2010 one of the fastest growing airports in the region boosted by a 46 percent expansion in the Sri Lankan tourism industry.

During the year under review the financial performance of the company was commendable, recording a total revenue of Rs.6,091 million. This is an increase of 10 percent compared to Rs 5,491 million in 2009. Profit before tax also recorded a year on year growth of 36 percent at Rs 1,962 million.

AASL which manages BIA and all the other airports in Sri Lanka is the national arm responsible for providing infrastructure facilities in the aviation field. In 2010, AASL received the ISO 9001: certification, recognizing that AASL possess worldwide quality assurance systems in relation to airport operations and the provision of effective air navigation services.

	Unit	2005	2006	2007	2008	2009	2010
							(Draft)
Revenue	Rs.	2,619	4,454	5,340	5,832	5,491	6,091
	Mn						
Expenditure	,,	1,949	2,334	2,871	4,090	4,050	4,129
Staff Cost	"	1,325	1,576	1,985	2,935	2,663	2,814
Other Cost	"	624	758	886	1,155	1,387	1,315
Operating Profit Before Tax	,,	669	2,120	2,469	1,742	1,441	1,962
Profit/(Loss) after Tax	,,	423	1,373	1,508	1,169	934	1,309
Total Assets	,,	2,609	4,759	6,415	7,993	8,778	9,895
Total Non Current Assets	,,	128	477	576	1,054	1,639	2,044
Property Plant & equipment	,,	128	109	160	377	939	1,044
Differed Income Tax Assets	,,	-	328	416	677	700	700
Long term Investments	,,	-	-	-	-	-	300
Total Current Assets	,,	2,480	4,282	5,838	6,934	7,139	7,852
Inventories	,,	153	148	148	183	233	432
Short Term Investments	,,	1,563	2,764	4,069	4,583	4,564	5,543
Cash & Bank Balances	,,	121	530	548	416	400	260
Trade & Other Receivables	,,	643	840	1072	1765	1,942	1,617
Share Holders Equity	,,	1,097	2,772	4,190	5,167	5,901	6,611
Earnings Per Share	Rs.	2,115	6,865	7,542	5,843	4,672	6,547
Return on Assets	Times		50	36	23	16	20
Net Profit Ratio	%	16	31	28	20	17	21

	Table 4.5	
Yev Performance	Indicators of Airport and Aviation Services (Sri 1	Lanka) Li

Source: Airport and Aviation Services (Sri Lanka) Ltd

<b>Operational Highlights</b>											
Year	2005	2006	2007	2008	2009	2010					
International flights movements (Noøs)	33,080	33,189	33,395	31,764	28,624	34,092					
Passenger Movements (Mn)	4.3	4.7	4.9	4.6	4.2	5.2					
Cargo Movements (MT)	160,122	170,907	163,570	151,952	138,067	167,130					

Table 4.6

Source: Airport and Aviation Services (Sri Lanka) Ltd

AASL initiated steps to construct the 2nd international airport at Mattala, in the Hambanthota district and undertook the expansion and development of BIA. The cost of the 2<sup>nd</sup> international airport at Mattala which is estimated at USD 209 million is under construction with financial arrangements being made with China Exim Bank.

With the commissioning of the airport in 2012, it is expected that it will have the capacity to facilitate 1 million passenger movements, 45,000 metric tons of cargo and 30,000 aircraft movements per annum. Hence, AASL expects to increase its passenger handling capacity to 12 million by 2016 with the completion of 2<sup>nd</sup> phase of this airport. However, AASL should have a clear strategy on the different functions that should be undertaken by the existing and the proposed airports in the country so as to optimize the outcome. In this regard they should have a coordinated approach in the expansion programme undertaken.

#### Service sector

SOEs are engaged in providing key services of the economy such as ground and air transport (SLTB and SLA) energy (CPC), Urban Development (UDA) etc. Many of these SOEs incurred heavy losses due to non reflection of total costs in its pricing.

#### **Ceylon Petroleum Corporation (CPC)**

Despite global oil prices increasing on average by almost 28 per cent since December 2009, domestic retail prices of petroleum products remained unchanged throughout 2010. In the backdrop of high international prices government removed certain taxes applicable on petroleum products with a view to reducing cost of production. Import duty on Petrol and Diesel was completely removed on 19<sup>th</sup> of January 2010 from Rs.35/l and Rs.15/l respectively, which resulted in a revenue loss in 2010 of almost Rs.20,000 million to the government. Despite this indirect subsidy by the government, CPC incurred a loss of Rs.26,922 million in 2010 against the loss of Rs. 12,324 million of 2009 a decline in the financial performance by 49 percent. CPC incurred a loss of Rs. 20,074 million through the sale of heavy fuel to the CEB and IPPs<sup>10</sup> at subsidized prices. Implementing government policy to meet the energy needs of the low income segment, Kerosene was sold at the subsidized price of Rs.53/l incurring a loss of about Rs.10.236 million.

However the lack of a clear strategy to operate in the market, low productive use of employees, weak financial and operational management and non optimal utilization of resources has contributed significantly to the deterioration of the performance of CPC

<sup>&</sup>lt;sup>10</sup> Sale price of Heavy fuel to CEB and IPP -January óAugust 2010 at Rs.25/l and September to December 2010 at Rs.40/l, while the average cost was between Rs.50-65/1

negating the effect of government assistance. This is evident as there is only a marginal difference between the cost of fuel produced at the CPC refinery and the cost of refined products importedCPC faced liquidity constraints due to the non payment of dues mainly from CEB amounting to Rs.46 billion at the end of 2009. The government has issued guarantees amounting to Rs. 80,500 million facilitating CPC¢s ability to access funding from external sources.

 Table 4.7

 Pricing Structure of Petroleum Products

Product name	Fotal (average) sales per month (Mn)	maximum calculated retail price Rs/I	Actual prevailed retail selling price Rs./I	monthly estimated loss before the revision of retail prices Rs./l	Monthly estimated loss before the revision Rs. Mn	Revision of prices Rs Per liter	Monthly estimated recovery of loses (Savings) (Rs. Mn)	Loss per month after revision of prices (Rs. Mn)	Loss per product after price revision Rs/liter
Octane 90	51.2	123.15	115	(8.15)	(417.4)	10	512.1	94.7	1.85
Kerosene	17.4	99.94	51	(48.94)	(853.5)	10	174.4	(679.1)	(38.94)
Auto Diesel	139.9	101.38	73	(28.38)	3,971.8	3	419.8	(3,552)	(25.38)
Octane 95	1.8	124.84	133	8.16	14.7	10	18	32.7	18.16
Super Diesel	1.1	101.76	88.3	(13.46)	(14.9)	10	11.1	(3.8)	(3.46)
HFO(Industries)	9.9	78.73	40	(38.73)	(386.8)	10	99.9	(286.9)	(28.73)
HFO.380cc CEB &ASIA	19.2	75.63	40	(35.63)	(686.2)	10	192.6	(493.6)	(25.63)
HFO(HS)IPPS	41.2	78.73	40	(38.73)	(1,599.3)	10	412.9	(1,186.3)	(28.73)
HFO.(LS)	9.4	82.73	52	(30.73)	(290.7)	0	-	(290.7)	(30.73)
Monthly sales	291.5	119.9	profit/	Total (loss)month	(8,206.2)		1,841	(6,365.2)	

Yearly sales **3,498.4** 

Source : Ceylon Petroleum Corporation

In 2010 CPC experienced a change in the structural composition of imports. On average of the total imports of crude oil consisted 55 percent and refined products 45 percent. However in 2010 there was a reversal of this composition with refined products consisting 55percent and crude oil consisting 45 percent of total imports. This is mainly due to the increase in demand for fuel oil from the power sector and the shutdown of the refinery for a period of 2 months for regular repairs and maintenance. CPC has diversified its business by initiating exports of Naphtha and Aviation fuel during 2010.

CPC one of the largest SOEs in the country, is also the single largest importer at US\$ 3019 million constituting almost 6 percent of the GDP and 22 percent of the total imports in 2010. With the economy growing rapidly, it is expected that there will be simultaneous growth in the demand for energy in the country. However if CPC is to meet this challenge successfully it needs to undertake a due diligence exercise on its operations and implement a strategy to facilitate an extensive capital investment plan within the next 5 years that will increase its capacity and operational efficiencies.

Key Performance Indicators of Ceylon Petroleum Corporation								
Category	Unit	2006	2007	2008	2009	2007		
Quantity Imported								
Crude Oil	Mt'000	2,146	1,939	1,854	1,931	1,939		
Refined Products	Mt'000	1,926	1,603	1,588	1,525	1,603		
Value of Imports (C&F)	Do Ma	107,160	114 220	144 505	102 646	114 200		
Crude Oil	Rs. Mn US\$ Mn	1,028	114,320 1,024	144,505 1,331	102,646 889	114,320		
Refined Products	Rs. Mn	114,822	110,873	157,338	90,949	110,873		
	US\$ Mn	1,078	996	1,450	787	996		
Average Price of Crude Oil (C&F)	Rs./Bbl.	6,748	8,037	6,748	8,037	10,602		
	US\$ /Bbl.	65	72	98	63	72		
Quantity of Exports	Mt'000	162	148	95	148	120		
Value of Exports	US\$ Mn	85	104	75	104	56		
Total Revenue								
Domestic sales	Rs. Mn	199,869	45,080	345,096	51,095	45,080		
Exports	Rs. Mn	8,714	8,265	12,906	6,413	8,265		
Direct production Cost	Rs. Mn	187,231	154,036	108,237	154,036	103,266		
Overheads	Rs. Mn	10,360	5,558	3,641	5,558	4,520		
Operational Profit/(Loss)	Rs. Mn	(466)	(14,735)	3,984	(14,735)	(12,343)		
Local Sales								
Petrol (90 Octane)	Mt '000	454	361	363	399	361		
Petrol (95 Octane)	Mt '000	24	21	20	16	21		
Auto Diesel	Mt '000	1,633	1,450	1,371	1,428	1,450		
Super Diesel	Mt '000	9	5	7	8	4		
Kerosene	Mt '000	206	168	151	151	168		
Furnace Oil	Mt '000	912	985	994	973	985		
Aviation Fuel	Mt '000	255	302	286	229	302		
Naptha	Mt '000	60	97	142	110	97		
Bitumen	Mt '000		67	81	88	67		
Sbp	Mt '000		4	2	1	4		
L.P Gas	Mt '000	17	17	15	23	17		
Local price (End Period)								
Petrol (90 Octane)	Rs/L	92-95	117	120	15	117		
Petrol (95 Octane)	Rs/L	95	120	133	33	120		
Auto Diesel	Rs/L	60	75	70	3	75		
Super Diesel	Rs/L	65.30	80	85	8	80		
Kerosene	Rs/L	48	68	50	1	68		
Furnace Oil - 1500 Sec	Rs/L	41- 46.30	52	32	32	52		
Refinery Capacity	Mt'000	2,300	5,847	5,419	5,847	5,574		
Storage Capacity	Mt'000	439	447	447	447	448		
Refinery Output	Mt'000	2,048	1,774	1,799	1,774	1,892		
Value of Production	Rs.Mn	110,639	159,545	111,807	159,545	107,740		

 Table 4.8

 Kev Performance Indicators of Cevion Petroleum Corporation

Source: Ceylon Petroleum Corporation

#### Sri Lankan Airlines Ltd (SLA)

In 2010 SLA showed signs of recovery from financial downturn despite the Airline carrying only 2.6 million passengers in 2009/10, a reduction of 6 percent in comparison to the previous year. Passenger revenue of the SLA also decreased by 15 percent during the year, due to the reduction in capacity. However SLA was able earn a gross profit of Rs.320 million in 2010 as against the gross loss of Rs.3,308 million incurred in 2009 due to the rationalization of operating expenditure.

SLA presently flies to 30 destinations in 20 countries across Asia, the Middle East and Europe. SLA continued to modernize and expand its fleet of aircrafts with the introduction of one Airbus A320-200 narrow-body aircraft in July 2009 and one wide-body A320-200 Air craft in the second quarter of 2010. SLA completed the modernization of its narrow-body fleet with the delivery of the narrow-body aircraft during the year. At the

end of the year Sri Lankan had a fleet of 12 Aircrafts. The corporate strategy of the airline is to expand the operational fleet with 30 modern aircrafts by 2020 to expand its network to 50 destinations globally.

As per the 5 year business Plan of SLA(2010/11 ó 2014/15) strategic business units, Sri Lankan Engineering & Maintenance and Sri Lankan Airport Services will be converted to fully owned subsidiaries of the SLA enabling the two businesses to raise capital and to realize their full potential, while being service partners to the airline. A MOU also will be signed between AASL and SLA in the first quarter of 2011granting sole and exclusive rights for Ground Handling and Catering at the Bandaranayake International Airport for period of 5 years to SLA.

During the second quarter of the year Government acquired 43.63 percent of Sri Lankan shares from Emirates increasing the government stake at SLA up to 94.6 percent.

Key reflormance indicators of Sri Lankan Airmes Ltu									
	Units	2005/06	2006/07	2007/08	2008/09	2009/10			
Revenue	Rs.Mn	61,160	67,964	79,128	73,298	62,364			
Total Expenditure	,,	61,955	67,280	74,631	76,606	62,044			
Gross profit	,,	1,173	7,652	7,009	(3,308)	320			
Net profit before Tax	,,	795	684	4,497	(9,269)	(2,674)			
Cost of Employment	,,	9,370	7,867	11,425	10,135	9,168			
Capital Expenditure	,,	5,893	6,305	11,025	7,913	3,977			
Non Current Assets	,,	16,137	16,509	15,730	19,333	28,532			
Current Assets	,,	21,867	21,347	32,210	15,008	15,911			
Non Current Liabilities	,,	1,407	1,801	3,269	3,099	12,444			
Current Liabilities	,,	25,485	25,006	29,135	25,012	28,400			
Equity as at the end of the year	,,	11,111	11,108	15,536	6,230	3,598			
No of Employees	No	5,395	5,272	5,113	4,837	4,614			
Employment Cost per employee	Rs.Mn	1.74	1.49	2.23	2.10	1.97			
Courses Cui Lankan Ainlines Itd									

Table 4.9 Key Performance Indicators of Sri Lankan Airlines Ltd

Source: Sri Lankan Airlines Ltd

#### Mihin Lanka (Pvt) Ltd(MLL)

MLL filled the vacum in the Sri Lankan air traval industry by introducing a low cost carrier that offers alternate,safe and affordable commercial air transportation to mass travellers of the region.

MLL expanded its operations to Kuwait,Bodhgaya and Varanasi From an initial route network of Dubai and Trichy, and new destinations of Dhaka,Male and Jakartha have been added.

The government has encouraged MLL to restructure its balance sheet facilitating future

expansion and coordinate with SLA to improve profitability of both airlines though SLA concentrating more on global networks and Mihin working on the regional routes supplementing low cost travellers.

By 2010 MLL reduced its number of employees from 236 in 2008 to 153 by 2010, reducing its operational costs and improving productivity. The conversion from wet lease to dry lease also enabled MLL to further cut down its operational costs.

Key i erior mance indicators of winnin Lanka (i vi) Etu										
	Units	2005	2006	2007	2008	2009	2010			
Revenue	Rs.Mn	Was n	ot in	-	2,570	373	1,700			
Total Expenditure	,,	operation	n	195	4,970	1,080	2,488			
Gross profit/Loss	"			(195)	(2,400)	(707)	(728)			
Net profit/Loss before Tax	"			(195)	(3,161)	(1,300)	(1,221)			
Cost of Employment	"			15	135	118	107			
Capital Expenditure	"			24	29	2	5			
Non Current Assets	,,			23	39	55	38			
Current Assets	"			381	264	386	482			
Non Current Liabilities	"			550	304	2,759	3,541			
Current Liabilities	,,			599	2,805	2,089	(2,606)			
Equity as at the end of the year	"			(195)	(2,608)	(4,406)	(5,628)			
No of Employees	No			72	238	154	151			
Employment Cost per employee	Rs.Mn			0.21	0.54	0.79	0.71			

 Table 4.10

 Key Performance Indicators of Mihin Lanka (Pyt) Ltd

Source: Mihin Lanka (Pvt) Ltd

#### Sri Lanka Transport Board (SLTB)

SLTB provides public transport covering the road network throughout the Island. It scurrent market share is around 20 percent.

Following the strategy of increasing short distance shuttle services between bus and railway stations, SLTB experienced a growth of 1.8 percent in its total operated kilometers in 2010 compared to the previous year, while

its way bill increased in the absence of a tariff revision by 9 percent. However number of the buses operated by SLTB in 2010 decreased from 4,482 to 4,441 leading to a reduction in the operated passenger per km per day by 15,537 during the year. With total expenditure at Rs.22,390 million, recording a 7 percent increase and total revenue at Rs.21,560 million recording a 4.6 percent increase, SLTB operations resulted in a loss of Rs.830 million in 2010 as against the loss of Rs.297 million incurred in 2009. It is noted that SLTB incurred losses despite the government continuing to support the SLTB through the national budget by providing Rs.3,620 million for operating in uneconomical routes and provision of Season tickets and Rs.849 million for the purchase of capital goods

It is however noted that while SLTBøs financial performance is a matter for concern, SLTB has been a key partner of the governmentøs reconstruction and

rehabilitation efforts of the Northern and Eastern areas of the country.

Despite being key to the countryøs transportation needs SLTBøs strategies does not address governmentøs expectations adequately. It is noted that SLTB does not have a clear strategy to arrest the management weaknesses that has resulted in low productive use of employees and idling assets.

 Table 4.11

 Key Performance Indicators of Sri Lanka Transport Board (SLTB)

Kty I ti loi li	lance ma	ieacors or	SII Luina	i I lanspo	It Board (		
	Unit	2005	2006	2007	2008	2009	2010*
Operated Passenger	Km/Da y	663,340	713,753	835,313	857,033	951,476	935,939
Revenue Per Km	Rs/Km	40.37	46.56	45.08	41.47	41.36	42.91
Total Revenue	Rs/Mn	10,007,	12,665	15,963	19,651	20,608	21,560
Waybill	ö	6,417	7,917	10,695	12,973	13,442	14,658
Season tickets	ö	285	199	359	528	536	542
Special hires	ö	13	150	233	326	559	403
School Season tickets subsidy	ö	226	227	500	600	1,383	1,370
Socially obligatory bus service subsidy	ö	175	197	281	358	255	217
Other Income	ö	251	422	345	503	904	2,120
Salary Subsidy/ Uneconomical Route Subsidy	ö	2,512	3,547	3,545	4,362	3,527	2,250
Total Expenditure	Rs.Mn	11,147	13,653	16,287	20,132	20,906	22,390
Fuel cost	ö	3,632	4,696	6,228	8,505	7,134	7,177
Cost of Tyres & Tubes	ö	1,362	1,576	1,886	1,126	1,333	1,336
Salaries & wages	ö	-	-	5,954	6,803	8,807	8,434
Total Government Contribution	Rs.Mn	5,328	8,960	6,157	6,726	4,188	3099
Recurrent	ö	3,891	4,976	3,545	4,842	3,527	2,250
Capital	ö	1,437	3,984	2,612	1,884	661	849
Net Loss	ö	(1,140)	(984)	(325)	(481)	(297)	(830)
Total number of employees	No	41,944	38,952	37,149	36,773	35,365	34,524
Employment cost per employee	Rs.	92,312	121,820	160,273	185,000	249,031	244,293
Revenue per employee	Rs.	238,580	325,144	429,702	534,387	582,723	624,493

Source: Sri Lanka Transport Board

\*Un-audited

#### Sri Lanka Telecom (SLT)

SLT a listed company of which the government owned 49 percent and other agencies owning 51 percent the year 2010 proved to be a landmark year, as it became the 1<sup>st</sup> company in the CSE to surpass the Rs.50 billion annual turnover , recording a year on year growth in revenue of 4.5 percent.

SLT group reported a growth of 327 percent of its profit before tax at Rs. 5.9 billion while its profit after tax grew by 407 percent to Rs. 3.94 bn. Mobitel (Pvt) Ltd, a fully owned subsidiary of SLT performed well, with its revenue recording a year on year growth of 985 percent. Other subsidiaries of the group including Sri Lanka Telecom (Services) Limited and SLT Publications (Pvt) Limited too has contributed to the noteworthy performance of SLT group.

2010	Rs.Mn		
Total Income	50,250	Ratios	
Operating Cost	33,527	ROE %	8.20
Net Profit before Tax	5,961	ROA %	5.91
Net Profit after Tax	3,943	Operating Margin %	9.86
	,	Dividends cover (Times)	3.64
Shareholders funds	49,849	Interest cover (Times)	6.89
Total Assets	87,030	Asst turnover (Times)	0.58
Per Share	Rs.	Gearing	1:0.14
Earnings per Share (EPS)	2.18	8	
Dividends per Share (DPS)	0.60	Current	1:0.88
Market Value	49.00	Quick	1:0.83

 Table 4.12

 Key Performance indicators of Sri Lanka Telecom Plc (SLT)

Source: Sri Lanka Telecom Plc



SLT & above average performance is reflected in the growth of its market capitalization, making SLT a much sought after investment. SLT declared dividends of Rs. 0.60 per share which is year on year growth of 140 percent.

SLT, standing by the governments vision to make every citizen ICT empowered has begun





to invest in spreading IT into remote villages and while introducing high quality networking solutions. It is envisaged that these investments will enable SLT to not only consolidate its position as the premier telecom services provider to the nation but also facilitate Sri Lankaøs bid to be a regional ICT hub.

#### Chapter 5 Trading Sector

#### **State Timber Corporation (STC)**

The State Timber Corporation (STC) is a well equipped state organization which operates saw mills, impregnation plants, seasoning plants, furniture factories and timber sales depots through out the country. All the timber from forest plantations owned by the Forest Department are harvested and marketed by the STC. The main operations of the corporation are extracting and purchasing of timber and converting them in to various products such as Logs, Sawn Timbers, Railway Sleepers, Electrical Transmission Poles, Round Poles, Fence Posts, Furniture and Scrap Sales as firewood. STC is the single supplier of railway sleepers for Railway Department and transmission poles for and the Ceylon Electricity Board, respectively. STC provides furniture requirements for the most of Government Department, schools etc.

Description	Units	2006	2007	2008	2009	2010 (Draft)
Turnover	Rs.Mn	1,878	2,298	2,737	3,134	3,298
Other Income	,,	227	233	250	311	317
Cost of Sales	,,	912	1,247	1,526	1,782	1,933
Gross Profit	,,	966	1,050	1,211	1,352	1,365
Expenditure	,,	713	795	814	852	804
Net Profit before Tax & Levy	"	480	489	647	811	877
Taxes and Levy	,,	342	339	365	452	656
Net Profit after Tax & levy	,,	138	150	282	359	220
Non-Current assets	,,	1,580	1,339	1,524	1,793	1,767
Current Assets	,,	963	1,545	1,407	2,080	2,375
Non-Current Liabilities	,,	342	371	362	365	364
Current Liabilities	,,	528	691	455	1,029	1,068
Capital and Reserves	,,	1,673	1,823	2,113	2,479	2,709

 Table 5.1

 Financial Performance of State Timber Corporation

Source: State Timber Corporation Annual Accounts

Though the turnover has increased slightly by 5 percent in 2010 when compared to the 2009, gross profit margin has marginally decreased from 43.14 percent to 41.39 percent in 2009 to 2010. The utilization of assets compared to the turnover increased from 80.92 percent in 2009 to 79.60 percent in 2010. This indicates that

the utilization of assets in operational activities has been marginally improved. Liquidity ratios reported an increase in 2010 compared to the previous year and STC could maintain the liquidity ratios within the accepted norms.




 Table 5.2

 Ratio Analysis of State Timber Corporation

	2007	2008	2009	2010 (Draft)
Profitability				
Gross Profit Ratio (%)	45.74	44.25	43.14	41.39
Net Profit Ratio (%)	19.32	21.66	23.54	24.27
Return on Equity (%)	26.82	30.62	32.71	32.40
Sales on Assets Ratio (%)	79.68	93.38	80.92	79.60
Liquidity				
Current Ratio (%)	2.24	3.09	2.02	2.22
Acid Test Ratio (%)	1.47	1.85	1.35	1.74
Cash Cycle (days)	85	129	130	73
Gearing				
Debt Equity Ratio (%)	58.26	38.67	56.23	52.88

Source: State Timber Corporation Annual Accounts

 Table 5.3

 Contribution to the Consolidated Fund by State Timber Corporation

	Units	2006	2007	2008	2009	2010 (Draft)
Stumpage	Rs.Mn	371	544	607	750	719
BTT/DL/VAT	,,	277	339	405	448	520
Income Tax	,,	267	189	290	402	243
Special Levy	,,	75	150	75	50	414
Total	,,	990	1,222	1,377	1,650	1,896
Percentage to the Turnover		53	53	50	53	57

Source: State Timber Corporation Annual Accounts

In the year 2010, the corporation contributed Rs.1, 896 Mn to the Government Revenue

indicating an increase of 14 percent over the previous year.

### LANKA SATHOSA LIMITED (LSL)

Lanka Sathosa Limited, a government owned supermarket network is engaged in provision of essential food items to the customers at an affordable price. The government uses LSL as a medium of distributing essential food items around the country to benefit both the consumers and producers. LSL opened the first retail outlet at Negombo in 2005 and the company has expanded its operations by establishing 150 sales outlets island wide by the year 2009 and further 60 outlets were added to the outlet network in 2010 increasing the total outlets up to 210, covering the some parts of the northern and the eastern provinces as well.

Key Performance Indicators of Lanka Sathosa Limited								
Description	Units	2005	2006	2007	2008	2009	2010	
Turnover	Rs. Mn	Not in	586	2,213	3,649	5,808	13,014	
Cost of Sales	Rs. Mn	operati	484	1,949	3,251	5,276	11,932	
		on						
Gross Profit	Rs. Mn		102	264	398	532	1,082	
Other Income	Rs. Mn		1	5	16	82	46	
Administration Expenses	Rs. Mn		117	85	140	71	116	
Distribution Cost	Rs. Mn		2	174	249	510	943	
Finance Cost	Rs. Mn		1	4	7	11	17	
Profit/(Loss) Before Tax	Rs. Mn		(17)	6	18	22	52	
Non-Current Assets	Rs. Mn		6	32	67	135	294	
Current Assets	Rs. Mn		178	397	621	1,251	1,567	
Capital and Reserves	Rs. Mn		127	190	326	492	765	
Non-Current Liabilities	Rs. Mn		2	30	32	32	32	
Current Liabilities	Rs. Mn		55	209	330	862	1,064	
Gross Profit Ratio	%		17.4	11.9	10.9	9.2	8.3	
Net Profit Ratio (5)	%		(2.9)	0.3	0.5	0.4	0.4	
Return on Equity	%		(13.4)	3.2	5.5	4.5	6.8	
Operating Cash Cycle	Days			20	28	25	15	
Current Ratio			174.0	9.8	3.7	3.8	3.3	
Quick Ratio			56.0	2.4	0.6	1.2	0.6	
Gearing Ratio	%		1.6	13.6	8.9	6.1	4.0	
Debt Equity Ratio	%		1.6	15.8	9.8	6.5	4.2	
Number of Sales Outlets	No.		50	68	100	150	210	
Average Turnover per Outlet	Rs. Mn		11.7	32.5	36.5	38.7	61.9	
Average Profit per Outlet	Rs. Mn		(0.35)	0.09	0.18	0.14	0.25	
Number of Employees	No.		600	816	1,200	1,240	2,370	
Average Turnover per Employee	Rs. Mn		1.0	2.7	3.0	4.7	5.5	
Average Employee per Outlet	No.		12	12	12	8	11	

 Table 5.4

 Kev Performance Indicators of Lanka Sathosa Limited

Source: Lanka Sathosa Limited

The turnover been increased by 124 percent from Rs.5,808 Mn in 2009 to Rs.13,014 Mn in 2010. Gross profit and Profit before tax have increased significantly by 103 percent and 136 percent respectively in 2010 over 2009. However, gross profit margins have been continuously declining since 2006 from 17.4 percent to 8.3 percent due to the companyos marketing policy that focuses the expansion of market share. During the year 2010, administration and distribution expenses have increased by Rs.45Mn and Rs.433Mn respectively. At the same, finance cost has also increased continuously from 2006 to 2010. This further reflects that the time taken for converting purchases in to cash has been reduced to 15 days in 2010 from 25 days in 2009. Return on Equity (ROE) has gone up from 4.5 percent in 2009 to 6.8 percent in 2010.

Average turnover per outlet has increased significantly by 60 percent from Rs.38.7 Mn in 2009 to Rs.61.9 Mn in 2010 . Accordingly, average profit per outlet has also increased by 69 percent in 2010 when compared to 2009. The provision of enhanced range of essential goods at a reasonable price is the main reason for achieving this remarkable result.

At the end of year 2010, Lanka Sathosa has employed 2,370 staff in various types of categories. It indicates that the average number of employees per outlet is 11 and that is far below the industry level. Hence, it has contributed to reduce the cost of employment and to increase the profitability. The average sales per employee are Rs.5.49 Mn in 2010 and it shows 17 percent increase than previous year. But the customer care training programs need to be conducted for employees and that will help to enhance customer satisfaction by increasing employee capabilities.

### **Board of Investment of Sri Lanka**

Until 2010, the BOI functioned as the initial point of contact for investors who intended to invest in Sri Lanka. However, in 2010, the BOI scope was expanded further to be the premier investment promotion agency that will profile bigger opportunities for investors that exist in partnership with line agencies, by obtaining necessary clearance for investment requirements thus facilitate speedier investment approvals and implementation process.

The main income sources of BOI in 2010 were Import / Export Service Charges, Ground Rent, Annual Fees and income from the supply of water for enterprises which operate within BOI Zones.

### Chart 5.2 Composition of Total Income in 2010



Financial Position and Performance of the Board of Investment of Sri Lanka						
	2006	2007	2008	2009	2010	
Non Current Assets	5,755,928	7,947,462	8,016,004	23,611,671	23,836,000	
Current Assets	1,809,652	1,968,318	1,577,886	1,986,346	2,459,512	
Total Assets	7,565,580	9,915,780	9,593,890	25,598,017	26,295,512	
Non Current Liabilities	1,213,254	1,213,254	1,279,444	1,459,436	1,760,087	
Current Liabilities	429,873	653,554	411,424	669,510	885,617	
Total Liabilities	1,643,127	1,866,808	1,690,868	2,128,946	2,645,704	
Net Working Capital	1,379,779	1,314,764	1,166,462	1,316,836	1,573,895	
	1	1.005.000	1 001 070	1 000 770		
Operating Revenue	1,656,943	1,897,802	1,921,852	1,980,558	2,134,458	
Operating Expenditure	1,498,125	1,735,056	1,830,253	1,921,761	1,951,782	
Operational Surplus						
before Tax	158,818	162,746	91,599	58,797	182,676	
Tax on Interest Income	-	-	-	43,329	40,048	
Operational Surplus						
after Tax	158,818	162,746	91,599	15,468	142,628	
Total Non Oper. Rev.						
(Expen.)	668	243	901	1,137	39	
Net Surplus	159,486	162,989	92,500	16,605	142,667	
Current Ratio	4.21	3.01	3.84	2.97	2.78	
Quick Ratio	4.19	2.99	3.80	2.95	2.77	
Net Working Capital	0.10	0.12	0.12	0.05	0.04	
Ratio	0.18	0.13	0.12	0.05	0.06	
Return on Assets (ROA)	0.021	0.016	0.010	0.001	0.005	

Table 5.5

Sources: BOI

BOIøs financial position has improved in 2010, with an increased surplus of Rs. 143 Mn, a growth of 759 percent when compared with the year 2009. This has been mainly triggered by an increase in operating revenue due to re-opening of closed factories (250 new agreements were signed in 2010) and increased number of transactions. However, several industrial zones such as Biyagama, Koggala, Polgahawela, Wathupitiwala, Mirigama and Mirijjawila Industrial Park have continued to incur losses in 2010 as well, although with slight recoveries as against the previous year.

However, BOI is confronted with several challenges to be accomplished through its operations in order to come in line with national targets as follows.

- Formulation of proper and practicable corporate plan identifying BOIøs vertically and horizontally expanded scope
- Preparation of methodology to identify the existing investment opportunity areas in IT,

Urban Township Development, Leisure and Tourism, Import Replacement Industries, High Value added Industries and Agro Farms

- Preparation of program to attract suitable investors and facilitating to speed up investment approval and implementation process
- Transformation of 12 BOI Zones into model zones improving those to the standard with regard to environment, infrastructure, employee relations and technical improvement
- Establishment of new IT and knowledge based dedicated zones with private participation
- Revival of existing zones which are operated at sub-optimal level into productive zones by attracting suitable investors

### Sri Lanka Tourism Promotion Bureau (SLTPB)

SLTPB commenced operations on 01<sup>st</sup> October 2007 with objectives of marketing and promoting Sri Lanka as a tourism and travel destination of quality in accordance with the Tourist Development Plan.

By the end 2010, SLTPB was able to recover the loss of the previous year by earning a surplus of Rs. 14.8 million, mainly due to the contribution of Tourism Development Fund (TDF), which was increased by 37 percent in 2010 as against the previous year. The marketing and promotional expenses have increased by 41 percent from Rs 706 Mn in 2009 to Rs 996 Mn in 2010, which consists of Rs 268.72 Mn for foreign tourism promotions representing 27 percent of the total promotional cost and Rs 727.94 Mn for local tourism promotion representing 73 percent of the total promotional cost in the year 2010.

Table 5.6						
Financial Oversight – Operational Results						

Financial Ove			
	2008	2009	2010
	Rs. '000	Rs. '000	Rs.'000
<b>Income</b>			
Embarkation Levy	543,251	517,153	683,452
Tourism Development Levy	195,302	242,248	359,275
Other income	62,418	57,935	78,560
<b>Expenses</b>			
Administration & establishment	46,522	80,053	72,786
Marketing and promotional	651,505	706,400	996,662
Administration - Foreign	82,873	35,635	32,911
Operational Gain/ (Loss)	20,071	(4,752)	14,828

Sources: SLTPB

	Touris	t Arrivals by	y Country of	f Nationality	- 2004 to 20	10	
Country	2005	2006	2007	2008	2009	2010	Growth %
China	9,818	16,364	10,364	10,015	8,574	10,410	21.41
France	26,641	22,703	9,540	10,703	16,205	31,119	92.03
Germany	46,320	47,296	35,016	30,154	29,664	45,981	55.01
India	113,023	128,520	105,906	88,628	83,650	125,112	49.57
Japan	17,163	16,217	14,274	10,578	10,931	14,998	37.21
Middle East	10,230	10,191	13,587	16,701	23,821	37,501	57.43
Russia	3,719	8,000	13,530	15,831	11,390	13,312	16.87
UK	92,929	88,531	94,089	80,214	81,682	105,938	29.70
Other Countries	229,459	221,781	197,702	175,651	181,973	270,105	48.43
Total	549,308	559,603	494,008	438,475	447,890	656,486	46.57

Table 5.7 Tourist Arrivals by Country of Nationality - 2004 to 2010

Source: Sri Lanka Tourism Development Authority

Tourist arrivals to Sri Lanka during the year 2010 have increased by 47 percent when comparing to the previous year,

benefiting for the peaceful environment after the end of the conflict.

Country	Promotional Expenditure	Touris	t Arrivals	Cost per Person	
	(Rs)	No.	%	Rs.	
China	18,603,387	10,410	1.59	1,787.07	
France	32,895,027	31,119	4.75	1,057.07	
Germany	40,216,020	45,981	7.03	874.62	
India	5,883,926	125,112	19.12	47.03	
Japan	7,865,869	14,998	2.29	524.46	
Middle East	21,340,882	37,501	5.73	569.08	
Russia	19,972,499	13,312	2.03	1,500.34	
U.K.	83,202,195	105,938	16.19	785.39	
Other Countries	38,740,968	270,105	41.27	143.43	
Total	268,720,773	654,476	100.00	7,288.48	

Table 5.8Tourism Promotional Expenditure (Foreign) 2010

	(Rs)	%
Total Promotional Expenditure - Foreign	268,720,773	26.96
Total Promotional Expenditure - Local	727,941,666	73.04
Total Promotional Expenditure	996,662,439	100

Source: Sri Lanka Tourism Development Authority, Annual Statistical Report 2010

It is noted that despite incurring 31 percent of the total promotional cost in the UK market, only 16 percent tourist arrivals were recorded from UK, while 41 percent of tourist arrivals were recorded from other countries where only 14 percent of the total promotional cost we incurred.

As such the effectiveness of the existing marketing strategy of targeting selected tourist markets and promotion mix, especially Public Relation (PR), is a cause for concern. Therefore a result oriented marketing strategy targeting a wide range of potential tourist markets and a marketing program promoting Sri Lanka as a safe country for tourism needs to be initiated.

The Bureau is confronted with the challenge of promoting tourism to achieve government development targets in tourism sector. Thus a comprehensive approach which covers all related activities and all stakeholders perspectives need to be taken. For this government institutions purpose, all functioning in the tourism sector need to be brought under one umbrella so as to ease facilitating the planning and implementation process. Therefore the earlier decentralized institutions namely, Sri Lanka Tourism

Promotion Bureau, Sri Lanka Convention Bureau, Sri Lanka Tourism Development Authority and Sri Lanka Institute of Tourism & Hotel Management should be amalgamated into one organization.

#### Sri Lanka Convention Bureau (SLCB)

SLCBøs mandate covers developing and promoting Meetings, Incentive Travel, Conferences and Exhibitions (MICE) which deals with up-market clientele. During the year SLCB was able to directly facilitate 70 conferences, 115 meetings and 9 conferences were earmarked to be held in 2011.

According to SLCB, many other related activities are handled by Event Management Companies, for which SLCBøs contribution was only in the capacity of promoting Sri Lanka as a venue.

Table 5.9 Meetings & Conferences Facilitated by SLCB in 2010

		No. of
	No.	Participants
Conferences	70	5,361
Meetings &		
Incentive groups	115	9,086
Conferences to		
be held	9	2,385

Source: SLCB

However, of the total revenue generated from MICE tourism, SLCB earns only participation fees etc, which was Rs. 997,500 in 2010, representing just 1 percent of SLCBøs income of the year, while its main income source is the contribution from the Tourism Development Fund.

Financial Performance of SLCB Rs '000					
	2010	2009	2008		
Income	72,813	40,347	49,958		
Tourism Development Fund	69,804	38,773	43,467		
Other Income	3,009	1,574	6,491		
Expenses	39,097	39,475	37,565		
Staff Cost	5,942	5,799	5,297		
Marketing & Promotional	16,452	22,589	26,081		
Research & Development	10,695	7,296	2,315		
Membership Fee (ICCA)	432	388	-		
Other	5,576	3,791	3,872		
Surplus / (Deficit)	33,716	872	12,393		

Table 5.10

Source: SLCB

Of the total expenditure, 69 percent is incurred on marketing and promotional activities.

Table 5.11	
<b>MICE</b> Arrivals	

Year	Total MICE Arrivals No.	Total Revenue US \$
2007	59,280	36
2008	57,002	34
2009	62,705	38
2010	85,082	51

Source: SLCB

MICE arrivals and the revenue generated thereby have increased annually, with a significant improvement in the year 2010, representing a 36 percent increase of MICE arrivals and 34 percent increase in revenue, as against the previous year.



SLCB depends mainly on TDF allocations, despite incurring 69 percent of total expenditure on marketing and promotional activities in 2010. This raises a question on the effectiveness of the expenses incurred by SLCB. Thus, it seems that amalgamation of SLCB with Tourism Promotion Bureau will be feasible to avoid the duplication of work and expenditure incurred on MICE tourism promotion.

# Sri Lanka Institute Of Tourism and Hotel Management

Sri Lanka Institute of Tourism and Hotel Management (SLITHM) was established to train young people for travel and hospitality industry.

Main funding source of SLITHM is the Tourism Development Fund (TDF), 12 percent of which is allocated for the Institute.

The financial performance, SLITHM has gained a net surplus of Rs 38 million in the year 2010 ó an increase of 43 percent over the previous year. However, this was mainly due to the increase of the TDF contribution, which amounted to Rs.209 million in 2010.

Table 5.12	
<b>Operational Performance of Training Centers in 2010</b>	

Description	Anuradhapura	Bandarawela	Kandy	Koggala	Ratnapura	Total
						Rs'000
Course Related Income	1,333.80	2,251.00	2,760.80	3,271.90	352.00	9,969.50
Other Income	143.80	12.60	27.80	108.40	71.00	363.60
Total	1,477.60	2,263.60	2,788.60	3,380.30	423.00	10,333.10
Staff Expenses	3,914.90	4,106.60	6,492.70	6,032.40	2.80	20,549.40
Course Related	1,273.50	2,258.00	2,303.50	3,375.00	-	9,210.00
Expenses						
Other OH	4,226.10	4,500.00	4,435.70	6,756.60	356.20	20,274.60
Total	9,414.50	10,864.60	13,231.90	16,164.00	359.00	50,034.00
Surplus / (Deficit)	(7,936.90)	(8,601.00)	(10,443.30)	(12,783.70)	64.00	(39,700.90)
Head office income						19,382.90
Tourism development						209,411.50
Fund						
Head Office Total Cost						(150,839.53)
Surplus/(Deficit)						38,253.97

Source: SLITHM

All training centers of SLITHM have made huge losses in the year 2010 except Rathnapura. The main reason for the failure is that the centers have not utilized its total capacity to recover the staff cost and other overheads.

Qualification level	Proff	. level	Craft	level	Inter	level	3 y Dipl		Adva lev	nced vel	Тс	otal
Category / Year	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011	2010	2011
Professional Cookery	100	590	144	250	21	35	-	-	21	35	286	910
Restaurant & Bar	101	510	75	250	-	-	-	-	-	-	176	760
Hotel Housekeeping	39	315	33	95	4	10	-	-	-	-	76	420
Front Office	57	295	-	-	13	25	-	-	-	-	70	320
Food & Beverage	-	-	-	-	19	35			18	35	37	70
MGT. Diploma	-	-	-	-	-	-	74	90	-	-	74	90
Accom Operations	-	-	-	-	-	-	-	-	21	35	21	35
Total	297	1,710	252	595	57	105	74	90	60	105	740	2,605

Table 5.13Training Program Progress in 2010 and 2011 Plan

Source: SLITHM

The institute has trained 740 people for tourism sector in the year 2010 and they plan to increase this number up to 2,605 in 2011. However, the concern is whether this progress is enough to achieve the expected target of 550,000 trained people to meet the required manpower for travel, tourism and hospitality industry by year 2016.

Therefore, SLITHM should formulate a proper plan to accomplish the government goals in consultation with Sri Lanka Tourism Authority for creating the capable employees for the future tourism market in Sri Lanka. It is clear that SLITHM has no physical and monitory recourses to cope with such a huge training requirement. A proper co-operation and co-ordination with the tourism related local private sector institutes and international bodies as well as universities in the country is a prominent requirement. Furthermore,

implementation of the plan and monitoring the quantity and quality performance vigilantly and in timely manner will be vital to make the strategy a success.

# Sri Lanka Tourism Development Authority

Sri Lanka Tourism Developing Authority (SLTDA) was established for facilitating the planning and implementation of policy relating to the tourism industry and other related industries.

Main funding source of SLTDA is the Tourism Development Fund (TDF), 14 percent of whose year receipts, including embarkation and tourism development levy, are allocated for them. This allocation amounted to Rs.201 million in 2010.

Description	2010	2009	2008
*	<b>Rs '000</b>	Rs '000	Rs '000
Income	256,084	212,656	186,443
Embarkation Levy	136,690	107,277	103,435
Tourism Development Levy	64,553	56,505	48,226
Board Income	54,725	46,466	34,742
Income from Holiday Resorts	116	2,408	40
Expenses	184,798	147,326	138,592
Administration & Establishment	155,557	129,676	125,433
Trade Related Expenditure	29,241	17,650	13,159
Operational Surplus / (deficit)	71,286	65,330	47,851
Less: Provisions	6,042	4,705	3,847
Surplus / (Deficit)	65,244	60,625	44,004

 Table 5.14

 Financial Performance of Sri Lanka Tourism Development Authority

Source: SLTDA

Of the total income of SLTDA, 79 percent is from TDF allocations.

Graph 5.4 Composition of total revenue - 2010



As per the total expenditure of SLTDA, the bigger portion has been incurred on administration and establishment matters, which amounts to 84 percent in year 2010, whereas, only 16 percent of the total expenses was incurred for trade related matters which is the main objective of the organization. This reflects that administration cost of Rs. 156Mn was incurred for managing Rs. 29Mn for operational activities. This raises a serious doubt of the effectiveness of SLTDAøs operations.

Table 5.15
Gap analysis

Description	Measurem	T	Current si	Can		
Description	ent	Target	Existing	projected	Total	Gap
Tourist arrivals	No Mn	4.0	0.65		0.65	3.4
Hotel rooms	No	75,000	15,270	7,791	23,061	51,939
Tourist expenditure per day	US\$	200	85.4		85.4	114.6

Source: SLTDA

The tourist arrivals at present are only 650,000 in numbers that is tipped to be increase to 3.4 million by 2020, for which 51,939 more hotel rooms also have to be built. Therefore, these gaps need to be filled by using suitable strategies. Government expects to fill the existing gap by promoting up-scale tourism segment implementing following strategies.

 Present tourist market should be expanded by developing tourism infrastructure such as constructing new hotels with quality rooms, enhancing industry professionalism and improving the service standard specially safety and security. This encourage the tourist to come again Sri Lanka with other persons. This is one type of promotion strategy which serves promotion expenditure.

- New markets should be captured through effective marketing campaigns focusing on America, East-Asia, Middle-east, Eastern Europe and Australia.
- Introduction of new tourist products such as mountain climbing, wildlife activities, boat riding, coastal fishing and dolphin, bird and whale watching is very important to attract the high expending tourists.
- Diversification of tourism by introducing healthcare, agro and community based tourism is required to increase the revenue from tourism sector.

	Existing and Expected Hotels & Rooms											
	Existing		Finalized Project		Pending F	rojects	Total					
Category	Hotels	Rooms	Hotels	Rooms	Hotels	Rooms	Hotels	Rooms				
5*	14	3,230			17	2,613	31	5,843				
4*	14	1,638	3	373	10	1,224	27	3,235				
3*	14	1,144	4	170	26	1,077	44	2,391				
2*	39	2,324	1	18	4	111	44	2,453				
Other	221	6,934	4	64	55	2,141	280	9,139				
Total	302	15,270	12	625	112	7,166	426	23,061				

Table 5.16
Existing and Expected Hotels & Rooms

Source: SLTDA

It is clear that the current plans of the authority are not adequate for reaching these goals and the government alone cannot infuse capital to implement these strategies. Therefore, the prime responsibility of SLTDA is to prepare a plan covering all sectors of the tourism and to facilitate the private sector to invest in tourism with ensuring the quality standard of the tourism products and security aspects of tourists.

SLTDA should formulate a master plan for the tourism sector identifying the each sector prevailing gaps between the government targets and current performance. It is very important to identify the tourist attracting areas to giving priority in infrastructure development; otherwise, the investments will be idle assets. Further these development areas need to be facilitated with other related tourist products with necessary services.

A proper co-operation, co-ordination and provision of direction to other related government institutes such as Sri Lanka Institute and Hotel Management and Sri Lanka Tourism Promotion Bureau is a prominent requirement in preparation the sector plan. Furthermore, implementation of the plan and monitoring the quantity and quality performance vigilantly and in timely manner will be vital to make the strategy a success.

### Chapter 06 Agricultural Sector

The agriculture sector grew by 7.0 percent in 2010 compared to 3.2 percent growth in 2009. The growth was largely due to favorable increase in production of paddy, tea, and export along with minor crops the improvement of fisheries sector. The production of many export agriculture crops showed a positive trend in 2010. However the growth momentum was slowed down due to low production of coconut and livestock. Overall the share of the agriculture sector in the GDP decreased marginally to 11.9 percent.

Total paddy production grew by 17.8 percent to 4.3 mn metric tons in 2010. The 2009/2010 Maha production increased by 10 percent to 2.6 million metric tons while 2010 yala production increased by 31.8 percent to 1.6 million metric tone. This was mainly due to addition of the Northern and Eastern provinces production function and favourable weather condition. The paddy production was further sustained by the continuation of the fertilizer support scheme and paddy purchasing scheme of the government.

The production of other field crops showed a mixed performance in 2010 while fish production increased by 12 percent to 381,630 mt. A greater emphasis has been placed by the government on the increase the domestic crop production.

The contribution of the livestock sector to the national GDP in 2010 was 0.8 percent. Total milk production in the country increased by 6 percent to 247.5 mn liters in 2010 from the level of 233.3 mn liters in 2009. 35 percent of the national milk requirement was met by the local production in 2010.

### Milk Industries Lanka Ltd. (MILCO)

MILCO, the government milk distribution arm has been engaged in the Sri Lankan dairy industry for over 55 years. Currently the core business of MILCO consists of milk collection, processing and marketing.

They were able to collect 55 mn liters of milk in the year 2010 which was 22 percent of the total milk collection of the country. The milk collection network of MILCO consists of 2,100 farmer managed societies and 73 milk chilling centers. The average farm gate price of milk had been around Rs. 33.20 per liter which is around a 10 percent increase compared to 2009.

MILCO is presently operating with 4 milk processing plants , 13 regional distribution centers, 9 regional dairy development centers, 1 cattle feed plant and 1 model farm. During the year, MILCO was able to commence two chilling centers at Murunkan and at Katuwanwila. MILCO also purchased 02 ice cream machines and 01 deep cold room. The Sales outlet at Narahenpita was also upgraded during the year.

MILCO produces a wider range of dairy products including; Pasteurized Milk, Sterilized Milk, Yoghurt, Curd, Butter, Ice Cream, Ghee, Processed Cheese and Milk Powder.

Description	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10
Total Turnover (Rs. Mn)	2,079	2,240	2,720	3,206	4,242	4,093
Gross Profit /(Loss) (Rs. Mn)	267	273	257	428	731	697
Profit Before Tax (Rs. Mn)	92	96	21	132	351	338
Total Cost of Employment for the year (Rs. Mn)	349	399	502	556	647	672
Current Assets as at end of the year(Rs. Mn)	1,226	1,361	1,408	1473	2,032	2392
Current Liabilities as at end of the year(Rs. Mn)	720	757	846	784	917	953
Amount spent on diary development activities (Rs.Mn)	51	63	89	112	98	136
Total Milk Collection (Ltrs. Mn)	48	53	54	52	53	55
Number of Employees as at end of the year (NOs)	1,277	1,449	1,483	1411	1,490	1523
Ratio Analysis						
Gross Profit (%)	12.84	12.19	9.45	13.34	17.24	17.04
Net Profit (Before Tax) (%)	4.40	3.96	0.68	4.04	7.83	8.28
Current Ratio (%)	1.71	1.81	1.67	1.88	2.22	2.51
Return On Assets (%)	6.39	5.51	1.07	7.00	-	-
Total Cost of Employment per Employee (Rs.'000)	273.38	275.11	338.29	394.04	434.22	441.23

Table 6.1Financial and Operational review of Milco

Source: Milk Industries Lanka Ltd Annual Accounts

During the year 2010, MILCOs turnover decreased by 3.6 percent while gross profit decreased by 4.6 percent. Cost of employment has also increased considerably in 2010 due to the increase in number of employees from 1,490 to 1,523.

The company has the potential to perform better by focusing on modern machineries, suitable promotion campaigns and proper human resource management.

### National Livestock Development Board (NLDB)

NLDB mainly focuses on arresting the dwindling national herd of cattle and buffaloes by concentrating on planned intensive programmes.

The Board engages in breeding and multiplication of livestock, issuing of quality breeding materials to farmers at a reasonable price, establishment and maintenance of marketing outlets to supply quality farm products at reasonable prices, sale of fresh cow milk to the public to popularize consumption of fresh milk etc.

The board presently manages 23 dairy farms, 06 goat farms, 09 poultry farms, 2 swine farms and 10 buffalo farms and a training centre. Further the Board operated 136 milk stalls in various parts of the country during the year with a view to promote liquid milk consumption.

During the year the NLDB managed to produce 3.9 mn liters of milk, 0.5 mn of layer chicks and 1.8 mn broiler chicks.

# Table 6.2Milk Production of NLDB

	Units	2006	2007	2008	2009	2010
Neat Cattle	Ltrs (Mn)	3.1	2.9	3.2	4.1	3.2
Buffaloes	"	0.58	0.65	0.68	0.63	0.68
Goat Milk	"	0.025	0.023	0.023	0.028	0.013
Curd Production	"	0.290	0.286	0.313	0.339	0.428
Yoghurt (80ml Cups)	Nos .(Mn) '000	0.355	0.408	0.422	0.511	0.516

Source: National Livestock Development Board Annual Accounts

 Table 6.3

 Financial & Operational Review of NLDB

	2005	2006	2007	2008	2009	2010
Total Revenue (Rs. Mn)	543	647	870	957	890	1100
Gross Profit /(Loss) (Rs. Mn)	64	122	154	138	171	302
Profit Before Tax (Rs. Mn)	(58)	(23)	43	20	24	176
Total Cost of Employment (Rs. Mn)	206	264	315	385	334	375
Current Assets (Rs. Mn)	245	296	298	359	321	364
Current Liabilities (Rs. Mn)	231	286	290	342	341	300
Number of Employees (Nos)	2,493	2,448	2,449	2,617	2449	2496
Ratio Analysis						
Gross Profit (%)	11.79	18.86	17.70	14.42	19.00	27.45
Net Profit (Before Tax) (%)	-10.68	-3.55	4.94	2.09	2.0	16.27
Current Ratio (%)	1.06	1.03	1.03	1.05	0.93	1.21
Cost per Employee (Rs. 000)	82.63	107.84	128.62	147.11	136.38	150.24

Source: National Livestock Development Board Annual Accounts



#### Chart.6.1 Financial Performance of NLDB

Despite an increase in the overall cost elements including cost of employment during the year, the NLDB was able to increase their revenue by 23 percent compared to the year 2009 and also managed to sustain an increase in gross profit margin and the net profit margin within the year. The board has the potential to generate even more revenue if they utilize and maintain their existing assets appropriately and if they adopt necessary management reforms to mitigate the weaknesses of existing financial and operational system and internal controlling system.

### **Ceylon Fertilizer Co. Ltd. (CFCL)**

The Ceylon Fertilizer Co. Ltd is the pioneer distribution arm of the Fertilizer Subsidy Scheme introduced under the õMahinda Chinthanaö Development Programme. The Company engages in importing, blending and distributing fertilizer with a total of 393 employees. At present 2/3 of fertilizer subsidy scheme is handled by CFCL.

The company imports fertilizer mainly from United Arab Emitates, China, Ukrain, Egypt and State of Qatar. In addition to that Dolomite and Eppawala Rock Phosphate are purchased locally. The distribution network covers the entire island inclusive of the Northern and Eastern Provinces.

Financial and Operational Review of Ceylon Fertilizer Co. Ltd									
	2006	2007	2008	2009	2010				
Total Revenue (Rs. Mn)	1,739	1,598	900	1,370	1,904				
Gross Profit /(Loss) (Rs. Mn)	124	236	204	221	323				
Profit Before Interest & Tax (Rs. Mn)	60	117	96	140	118				
Profit Before Tax (Rs. Mn)	21	3	27	35	42				
Total Cost of Employment (Rs. Mn)	133	147	98	114	175				
Current Assets (Rs. Mn)	4,091	6,621	8,628	15,433	23,887				
Current Liabilities (Rs. Mn)	3,490	6,038	8,035	14,803	11,410				
Purchase of Fertilizer - Imports (MT)	221,834	252,112	252,213	247,892	229,331				
Local (MT)	1,656	2,202	2202	727	987				
Sale of Fertilizer (MT)	245,106	231,039	296,384	181,923	280,717				
Number of Employees (Nos)	331	490	493	403	393				
Ratio Analysis									
Gross Profit (%)	7	15	23	16	17				
Net Profit (Before Tax) (%)	1.2	0.2	3.0	2.6	2.2				
Current Ratio	1.2	1.1	1.1	1.0	2.1				
Cost per Employee (Rs.'000)	402.44	299.38	198.7	282	445.02				

Table 6.4

Source: Ceylon Fertilizer Co. Ltd



Chart.6.2

Importation of fertilizer has slightly declined in 2010 due to the limited application which resulted from unfavorable weather conditions that prevailed during the period. The company recorded increase in gross profit margin and net profit margin over the period. Increase in overtime payment and number of employees has resulted in the increase in total cost for employment and, therefore, the company needs to assess its carder requirement properly. The credit repayment of the company on timely basis has been backed by the government .The govt. has issued a guarantee amounting to Rs. 12 billion on behalf of the company.

### Colombo Commercial Fertilizer Co. Ltd. (CCFCL)

The company engages in importing fertilizer, mixing of neat fertilizer as prescribed for each plantation sectors and on customer requests, distribution of fertilizer mixtures via its distribution centers and dealers, and testing of fertilizer mixtures for its quality. At present 1/3 of fertilizer subsidy scheme is handled by Colombo Commercial Fertilizer Co. Ltd.



l able 6.5								
Perfor	rmance of	CCFCL						
	2005/06	2006/07	2007/08	2008/09	2009/10			
Total Revenue (Rs.Mn)	401.7	722.6	992.0	1,035.0	916.7			
Gross Profit (Rs.Mn)	35.9	201.2	122.5	150.0	536.2			
Net Profit before Interest & Tax (Rs.Mn)	31.2	107.8	12.1	.2	422.8			
Financial Charges (Rs.Mn)	20.9	20.6	18.2	41.6	237.0			
Total Cost of Employment (Rs.Mn)	8.8	22.6	23.6	31.2	85.0			
Capital Expenditure (Rs.Mn)	.1	.2	8.8	3.1	1.1			
Non Current Asset (Rs.Mn)	115.8	214.2	212.9	205.3	196.6			
Current Asset (Rs.Mn)	597.4	1,378.1	5,620.3	20,888.8	16,772.1			
Current Liabilities (Rs.Mn)	485.1	5,355.5	5,421.3	20,724.3	8,532.5			
Non Current Liabilities (Rs.Mn)	228.2	408.6	412.0	369.7	8,436.2			
Equity (Rs.Mn)	100.0	100.0	100.0	100.0	100			
No of employees			117	114	116			
Ratio Analyst								
Net Profit before Interest Tax to Equity (%)	31.21	107.85	12.07	0.22	422.8			
Net Profit Before Financial Changes & Tax to	4.38	6.54	0.21	0.001	3.9			
Total Asset (%)								
Current Ratio (%)	123.16	25.73	103.67	100.79	196.60			
Cost per Employee (Rs. 000)	258.04	422.61	427.3	433.82	733.44			

Table 6 5

Source: Colombo Commercial Fertilizer Co. Ltd Annual Accounts

Despite the decline of revenue by 12 percent compared to the previous year, there is a substantial increase in gross profit during the

year concerned. Distribution and finance cost and other expenses of the company was very high over the period.

## Chapter 07 Plantation Sector

The PEs relating to the plantation sector comprises 05 fully government owned enterprises i.e Sri Lanka State Plantation Corporation, Janatha Estate Development Board, Chilaw Plantations Private Ltd, Kurunegala Plantations Private Ltd and Elkaduwa Plantations Private Ltd. In addition to that there are 23 Regional Plantations Companies (RPC) out of which 3 are fully government owned i.e. Chilaw, Elpitiya and Kurunegala Plantation.

A significant recovery was experienced in the plantation sector in 2010 and registered the highest ever annual tea production at 329 million Kg a growth of 13 percent. The national average yield per ha has increased from 1,435 kg per ha in 2008 to 1,484 Kg per ha in 2010. The growth in 2010 was largely attributed to the favourable weather conditions that prevailed in all tea growing districts. Low grown tea constructed 60

percent of the total tea productions in the country. Tea smallholder sector continued to play a major role in total tea production contributing 76.4 percent to the total tea production in 2010. Meanwhile in 2010 the highest minimum wage rate increase was recorded in the plantation sector at 33.7 percent.

Rubber production reached 153 mn kg registering a 12 percent growth over the previous year. National yield of rubber increased by 11.8 percent to 1,607 kg per ha in 2010 due to better agriculture practices such as fertilizer usage, improved techniques of latex tapping etc.

There was a sharp decline in the coconut production by 19 percent to 2,317 nuts in 2010 due to the lag effect of low rain fall in 2009 in major coconut growing areas. This resulted in a severe shortage of nuts for consumption as well as industrial usage

	Tea			Rub	Coconut	
Year	Production	HighGrown/Rs/	LowGrown/R	Kg mn	Rs/Kg	Nuts mn
	(Kg mn)	Kg	s/kg			
2000	305.80	128.46	144.79	87.6	66.87	3,096
2001	295.09	135.56	154.50	86.2	66.17	2,769
2002	310.03	141.73	160.55	90.5	69.21	2,392
2003	303.20	138.31	160.86	92.0	105.30	2,562
2004	308.09	171.78	189.86	94.7	127.41	2,591
2005	317.19	172.24	199.01	104.4	148.07	2,515
2006	310.80	204.58	204.50	109.2	201.57	2,785
2007	304.60	252.46	298.66	117.6	234.65	2,869
2008	318.47	273.83	336.38	129.2	267.90	2,909
2009	291.00	320.93	389.11	136.9	211.65	2,853
2010	329.00	-	-	153.0	403.02	2,317

Table 7.1Contribution of plantation sector to the National Production

Source: Department of Public Enterprises

### **Regional Plantation Companies (RPCs)**

Out of 23 Regional Plantation Companies, 20 companies are privatized Companies operating under management companies while the balance 3 companies are fully owned by the government. Accordingly the government receives share of dividend proportionately to its share holding and agreed upon lease rentals. Lease rentals received from RPCs for last four years are as follow.

No	Company	2006	2007	2008	2009	2010
		(Rs.Mn)	(Rs.Mn)	(Rs.Mn)	(Rs.Mn)	(Rs.Mn)
1	Hapugastenna	15.18	25.30	20.24	20.24	37.25
2	Watawala	34.31	40.56	14.52	36.24	29.10
3	Balangoda	12.96	21.83	12.52	23.88	21.10
4	Kahawatte	-	15.01	3.02	9.82	13.18
5	Bogawantalawa	24.75	82.63	20.03	66.41	43.77
6	Malwatte Valley	30.69	24.55	9.21	3.07	27.30
7	Maskeliya	16.11	17.72	14.88	22.37	24.74
8	Agalawatte	4.00	31.64	14.52	39.41	28.12
9	Talawakelle	9.58	16.30	11.50	14.38	19.37
10	Kelani Valley	25.84	26.41	25.76	25.84	39.72
11	Horana	7.47	9.34	17.24	7.47	11.66
12	Maturata	1.00	2.99	-	32.14	10.27
13	Elpitiya	12.91	22.95	38.48	19.69	33.56
14	Madulsima	3.47	6.33	4.31	8.23	7.26
15	Kegalle	20.76	20.76	15.57	15.57	35.81
16	Pussellawa	29.96	43.44	42.75	17.94	22.42
17	Kotagala	28.63	54.97	67.13	36.54	61.25
18	Namunukula	3.81	4.07	29.31	14.13	31.83
19	Chilaw	15.12	16.64	9.12	14.57	28.55
20	Kurunegala	15.52	29.14	5.00	15.16	17.50
21	Elkaduwa	-	-	-	-	-
22	Agarapathana	-	-	-	-	-
23	Udupussallawa	-	-	-	7.20	-
	Total	312.07	512.58	375.11	450.30	543.76

# Table 7.2Lease rentals received from RPCs

Source: PMMD

### Kurunegala Plantations Limited (KPL)

Kurunegala Plantations Ltd, and Elkaduwa Plantations Ltd are fully government owned RPCs.

Total revenue, Gross Profit and the Net Profit of the company indicated it highest over the period in 2010 as 447.49, 203.17 and 152.17 respectively. Earning per share indicated as Rs, 7.61per share and it is a54.67 percent growth compared to 2009.

	2006	2007	2008	2009	2010
Total Revenue (Rs.Mn)	196.62	293.54	360.29	343.81	447.49
Cost of Sale (Rs.Mn)	146.06	169.36	211.24	211.28	244.28
Gross Profit/(loss) (Rs.Mn)	50.56	124.17	144.39	132.56	203.17
Net Profit (Rs.Mn)	19.75	81.65	95.87	98.45	152.17
Finance Charges (Rs.Mn)	16.03	18.32	20.46	23.87	26.78
Total Assets (Rs.Mn)	596.62	666.7	768.70	859.68	1044.62
Non Current Liabilities (Rs.Mn)	152.86	161.20	164.21	165.84	169.39
Current Liabilities (Rs.Mn)	106.93	92.13	105.16	115.08	143.31
Share Capital (Rs.Mn)	200.00	200.00	200.00	200.00	200.00
<b>Contribution To the Consolidated</b> <b>Fund</b> (Rs.Mn)	-	10	20	25	
Profitability Ratios					
Gross Profit (%)	25.71	42.30	40.07	38.55	45.40
Net Profit (%)	10.04	27.81	26.60	28.63	34.00
Return on Capital Employed (ROCE) (%)	8.83	17.46	17.79	16.97	20.37
Return on Total Assets (%)	3.31	12.24	12.47	11.45	14.56
Liquidity ratios					
Current Assets (%)	0.66 :1	1.1:1	1.63: 1	2.04: 1	2.45: 1
Acid Test (%)	0.49:1	0.89: 1	1.21: 1	1.82: 1	2.29: 1
Efficiency Ratios					
Total Assets Turnover (%)	32.95	44.02	46.87	39.99	42.83
Earning Per Share(Rs)		4.08	4.85	4.92	7.61

# Table 7.3Financial Performance of KPL

Source: Kurunegala Plantations Limited Annual Accounts

### **Chilaw Plantations Limited (CPL)**

The company has been experiencing a steady increase in its revenue over the years with the company recording a turnover of Rs. 422.67

mn in 2010, a growth of 35 percent over 2009. However, the EPS has declined slightly to Rs. 4.86 in 2010 from Rs. 4.90 in 2009.

	2006	2007	2008	2009	2010
Total Revenue (Rs.Mn)	171.08	291.20	310.98	312.68	422.67
Cost of Sale (Rs.Mn)	108.93	149.59	139.53	198.23	250.5
Gross Profit/(loss) (Rs.Mn)	62.15	141.61	171.45	114.45	172.17
Net Profit (Rs.Mn)	36.90	105.40	10.50	98.07	97.26
Finance Charges (Rs.Mn)	13.76	15.29	17.79	20.50	22.44
Other Income and Gains (Rs.Mn)	31.98	57.08	86.68	95.42	86.25
Total Assets (Rs.Mn)	744.58	876.69	868.75	932.79	1111.00
Non Current Liabilities (Rs.Mn)	167.25	159.96	164.57	167.71	239.78
Current Liabilities (Rs.Mn)	50.699	84.69	61.67	60.12	63.27
Share Capital (Rs.Mn)	200.00	200.00	200.00	200.00	200.00
<b>Contribution to the Consolidated</b> <b>Fund</b> (Rs.Mn)	-	-	-	30	75
Profitability Ratios					
Gross Profit (%)	36.32	48.6	55.13	36.6	40.73
Net Profit (%)	21.56	36.19	3.23	29.61	23.01
Return on Capital Employed (ROCE) (%)	8.68	15.42	6.57	18.03	15.15
Return on Total Assets (%)	4.95	12.02	1.20	10.51	8.75
Liquidity ratios					
Current Assets (%)	7.53:1	5.9:1	7.7:1	8.2:1	9.9:1
Acid Test (%)	6.75:1	5.27:1	6.9:1	7.5:1	9.4:1
Efficiency Ratios					
Total Assets Turnover (%)	22.9	33.2	35.7	33.5	33.5
Earning Per Share	1.85	5.27	0.53	4.90	4.86

Table 7.4Financial Performance of CPL

Source: Chilaw Plantations Limited Annual Accounts

Total Turnover of the company shows a growing trend over the period and indicated the highest of Rs. 422.67 million 2010. It is

# Sri Lanka State Plantation Corporation. (SLSPC)

Sri Lanka State Plantation Corporation is currently maintaining 12 estates which were not handed over to RPCs. Tea cultivation had been made in 4,051.53 Hectares of total 35.18 percent growth considering the 2009. Earning per Share indicated as 4.86 in 2010 and 4.90 in 2009.

extended of lands belonged to SLSPC. SLSPC utilizes almost 42 percent of its land. 4051 h for tea cultivation. 26 percent for other produce, which almost 32 percent of the land at 3075 h uncultivated as it is considered unproductive.

Utilization of SLSPC's lands						
	Extent (Hectares)	Percentage (%t)				
Tea cultivation	4,051.53	41.8 %				
Other cultivation	2,562.96	26.4 %				
Unproductive land	3,075.48	31.8 %				
Total	9,689.97	100				
$C_{1}$						

Table 7.5

Source: State Plantations Corporation Annual Account

Table 7.6	
<b>Financial Performances</b>	of SPC

	2006	2007	2008	2009	2010
Total Revenue (Rs.Mn)	459.94	499.76	587.67	527.15	575.07
Cost of Sale (Rs.Mn)	532.61	490.46	627.85	583.75	648.67
Gross Profit/(loss) (Rs.Mn)	(72.67)	9.29	(40.17)	(56.6)	(73.60)
Net Profit (Rs.Mn)	(83.37)	45.89	(4.13)	34.14	(14.17)
Finance Charges (Rs.Mn)	0.09	0.15	0.16	21.12	27.32
Operating Profit (Rs.Mn)	(119.62)	(98.39)	(141.99)	(140.81)	(171.81)
Total Assets (Rs.Mn)	1319.78	940.02	956.32	1130.45	859.48
Non Current Liabilities (Rs.Mn)	(8.82)	490.54	509.85	541.69	318.08
Current Liabilities (Rs.Mn)	574.4	634.84	698.26	762.11	867.80
Share Capital (Rs.Mn)	3,897	3,897	3,897	3,897	3,897
Profitability Ratios					
Gross Profit (%)	(15.79)	1.85	(6.8)	(10.7)	(12.80)
Net Profit (%)	(18.12)	9.18	(0.70)	6.47	(2.46)
Operating Profit (%)	(26.00)	19.68	24.16	26.71	29.87
Return on Capital Employed (ROCE) (Issued average share capital) (%)	(2.13)	1.17	(0.10)	0.87	(0.36)
Return on Total Assets (%)	(6.31)	4.8	(0.39)	3.02	(1.65)
Liquidity ratios					
Current Assets (%)	1.55:1	0.81:1	0.80:1	0.81:1	1.67:1
Acid Test (%)	1.46:1	0.63:1	0.70:1	0.71:1	1.02:1
Efficiency Ratios					
Total Assets Turnover (%)	34.84	53.16	56.73	46.63	66.91

Source: State Plantations Corporation Annual Account

The company has deployed 6,273 employees. Gross profit margin of the SLSPC has remained for the last few years. The liquidity ratio such as Current Ratio and Quick Ratio are also deteriorating indicating that the corporation giving concern remained valuable. As such the corporation should create strategies that will enhance its productivity and makes serious issues on going concern of the entity. The company has not utilized its assets to generate maximum revenue.

Janatha Estate Development Board (JEDB) JEDB is currently maintaining 17 estates which were not handed over to RPCs. In order to increase productivity of existing lands the JEDB has taken initiatives to diversify crops and identify other sources of income such as eco tourism and mini hydro etc.

JEDB has been able to re-cultivate 416 acres of coconut in Pallai after the end of the war. In addition to that they also started planting sugar cane in Kumarawaththa in Monaragala to be sold to Palawatta Sugar Company.

	2006	2007	2008	2009	2010
Total Revenue (Rs.Mn)	419.6	594.4	626.8	590.1	768.6
Gross Profit (Rs.Mn)	(86.9)	(26.2)	(54.1)	(175.4)	(130.4)
Net Profit /Loss (Rs.Mn)	(153.3)	(112.1)	(63.5)	(225.1)	(225.1)
Current Assets (Rs.Mn)	1113.1	1680.0	1663.0	2732.4	2035.6
Total Assets (Rs.Mn)	1596.0	1677.6	1163.0	2732.4	2735.6
Total Equity (Rs.Mn)	(617.2)	(2668.1)	(1743.4)	(1978.5)	2704.2
Current Liabilities (Rs.Mn)	2213.6	2626.6	1175.9	1220.3	1317.7
Investment (Rs.Mn)	-	-	-	-	-
Debtors (Rs.Mn)	1005.9	1011.1	483.6	621.84	523.12
Cash & Cash Equivalents (Rs.Mn)	(413.3)	(455.4)	(361.8)	(251.6)	(256.0)
Fixed Assets (Rs.Mn)	483.5	505.828	544.4	1981.8	2,035.6
Working Capital (Rs.Mn)	(1100.4)	(1217.8)	(557.3)	469.7	1,386.5
Creditors (Rs.Mn)	1410.3	1437.5	303.1	903.43	978.6
Profitability Ratios					
Gross Profit (%)	(20.7)	(4.4)	(8.1)	(29.7)	(8.3)
Net Profit (%)	(36.5)	(18.8)	(10.1)	(38.1)	(12.43)
Return on Assets (%)	(9.6)	(6.67)	(5.46)	(8.24)	(3.06)
Liquidity Ratios					
Current Assets (%)	1:.0.50	1:0.70	1:0.99	1:2.24	1:2.0
Acid Test (%)	0.48:1	0.44:1	0.45:1	0.54	0.45:1
Efficiency Ratios					
Total Assets Turnover (%)	26.3	35.4	53.8	21.6	32.8

Table 7.7Financial Performance of JEDB

Source: Janatha Estate Development Board Annual Accounts

JEDB has been incurring losses in the past 5 years and in 2010 too. The losses and mainly due to insufficient revenue to cover even administrative expenses . The existing negative working capital of the Board

indicates going concern issues of the entity. Therefore the Board is required to adopt effective internal control system and necessary management reform to arrest this situation.

## **Chapter 08 Industrial Sector**

### Central Engineering Consultancy Bureau (CECB)

CECB has been in existence for over 38 years a Self Financing operation as Semi Government Organization which is primarily engaged in Consultancy, Constructions and Turnkey Engineering Projects.

	lighlights of (	СЕСВ			
	2006	2007	2008	2009	2010
Turnover	3,161	3,318	4,105	8,722	5,819
Other Income	233	155	162	184	147
Total Revenue (Rs.Mn)	3,395	3,474	4,267	8,906	5,966
Gross Profit (Rs.Mn)	589	872	1,212	1,213	1,859
Net Profit before Interest and Tax (Rs.Mn)	52	44	238	271	669
Financial Charges (Rs.Mn)	28	39	40	20	20
Cost of Employment (Rs.Mn)	381	535	631	634	670
Non-Current Assets (Rs.Mn)	275	323	330	405	460
Current Assets (Rs.Mn)	3,481	4,211	5,869	2,586	4,352
Current Liabilities (Rs.Mn)	3,296	4,032	5,592	2,262	3,714
Non-Current Liabilities (Rs.Mn)	112	175	173	176	176
Equity (Rs.Mn)	348	326	433	553	922
Investment (Rs.Mn)	31	55	55	57	70
Number of Employees (Nos)	666	950	960	1,044	1,156
Administration Cost (Rs.Mn)	770	983	1,135	1,032	1,198
Key Performance Indicators					
Gross Profit Ratio (%)	19	26.3	30	14	32
Net Profit Ratio (%)	0.68	0.14	4.66	2.81	10.88
Return on Capital Employed (ROCE) (%)	3.45	0.07	25	28	44
Return on Assets (%)	1.38	0.97	3.84	9	14
Administration Cost Ratio (%)	96.46	96.19	89.69	96.72	93.37
Current Ratio (%)	1.06	1.04	1.05	1.14	1.17

Table 8.1

Source: CECB

Increased debtors over the periods implies the need of a higher concern of the management to implement a better debt recovery progreamme and also improving the internal control measures. Undertaking assignments by CECB without proper internal & external assessments which lends to delays and cost escalation, has also oriented liquidity issue to the organization.





The gross profit and net profit of CECB increased by 44.10 percent and 160 percent respectively in year 2010 despite the decline of its total revenue by 33 percent to Rs. 5,966Mn.

### State Engineering Corporation of Sri Lanka (SEC)

SEC provides services on consultancy, construction, civil and electro machinery as one of the main Public sector institution, in Sri Lanka. The Corporation has recorded total revenue of Rs.5,712 million in year 2010, which is significant increase of 50 percent compared to Rs. 3,794 million recorded in year 2009. However Net Profit before Tax has decreased by Rs. 40 million to Rs.273 million in the same year when compared with the previous year.

Year	2006	2007	2008	2009	2010
Turnover (Rs.Mn)	1,844	2,219	2,652	3,794	5,712
Other Income (Rs.Mn)	22	28	18	61	30
Total Revenue (Rs.Mn)	1,866	2,247	2,670	3,856	5,742
Gross Profit (Rs.Mn)	201	243	240	432	443
Net Profit before Tax (Rs.Mn)	20	128	60	313	273
Financial Charges (Rs.Mn)	5	4	1	0	0
Cost of Employment (Rs.Mn)	416	546	638	765	995
Non- Current Assets (Rs.Mn)	97	133	128	120	163
Current Assets (Rs.Mn)	1,607	2,272	2,690	3,808	5,282
Current Liabilities (Rs.Mn)	1,391	1,895	2,424	3,231	4,492
Non-Current Liabilities (Rs.Mn)	346	210	247	275	278
Equity (Rs.Mn)	(33)	96	147	421	674
Investment (Rs.Mn)	1	1	1	1	1
Number of Employees (Nos.)	2,702	2,552	2,174	2,203	2,343
Key Performance Indicators					
Gross Profit Ratio (%)	10.89	10.96	9.05	11.38	7.7
Net Profit Ratio (%)	1.07	5.69	2.24	8.12	4.7
Return on Capital Employed (%)	268	112	35	65	40.5
Return on Assets (%)	1.2	5.32	2.13	7.97	5
Administration Cost Ratio (%)	71.66	59.29	70.15	83.56	79.80
Current Ratio (%)	1.16	1.20	1.11	1.18	1.17

Table 8.2 **Financial Highlights of SEC** 

Source: \* Draft accounts



### State Development and Construction Corporation (SD&CC)

SD&CC is one of the Public Sector Engineering Organization engaged in developing infrastructure such as constructing This is mainly due to the net loss recorded by the mechanical and electrical group and higher administrative expenditure when complied with increase of the group revenue of SEC. Increase of the debtors by 70 percent during the year signs the need of a better recovery mechanism. Reduction of the current ratio when compared to last year indicates the liquidity issue of the institution

Roads, Bridges, Buildings, Irrigation and Water Supply Schemes. SD&CC is also manufacturing precast power transmission poles, bridge beams and RCC pipes.

Financial Highinghts of SD & CC								
	2006	2007	2008	2009	2010			
Turnover (Rs.Mn)	867	802	1,635	1,466	1,581			
Other Income (Rs.Mn)	35	30	38	28	26			
Total Revenue (Rs.Mn)	902	831	1,671	1,494	1,607			
Gross Profit (Rs.Mn)	88	161	228	330	245			
Net Profit before Tax (Rs.Mn)	22	42	52	101	20			
Financial Charges (Rs.Mn)	15	18	77	119	81			
Non-Current Assets (Rs.Mn)	938	907	896	874	853			
Current Assets (Rs.Mn)	881	1,208	1,553	1,753	1,677			
Current Liabilities (Rs.Mn)	734	989	1,178	1,190	1,290			
Non-Current Liabilities (Rs.Mn)	151	165	235	345	367			
Equity (Rs.Mn)	934	960	928	1,017	872			
Investments (Rs.Mn)	101	65	53	50	50			
Number of Employees (Nos)	588	565	570	531	498			
Key Performance Indicators								
Gross Profit Ratio (%)	10.15	20.07	13.94	22.51	15.50			
Net Profit Ratio (%)	2.46	5	3.11	6.76	1.37			
Return on Capital Employed (ROCE) (%)	2.02	2.7	5.6	8.7	2.29			
Return on Assets (%)	1.22	3.03	2.57	4.33	0.79			
Administration Cost Ratio (%)	80.96	68.49	59.70	47.54	58.37			
Current Ratio (%)	1.20	1.22	1.30	1.47	1.30			

Table 8.3 Financial Highlights of SD & CC

Source: Annual Reports & Accounts, SD&CC



### Paranthan Chemicals Co. Ltd (PCCL)

PCC is now engaged only in importing and sale of heavy chemicals such as liquid

The gross profit and net profit of SD&CC decreased by 32.42 percent and 78.21 percent respectively in year 2010 despite the increase in its turnover by 14.05 percent to Rs. 1,672Mn.

This is mainly due to the changing of the accounting practice adopted by the SD & CC during the financial year.

Chlorine, Caustic Soda and Hydrochloric Acid.

	2006	2007	2008	2009	2010 (Draft)
Turnover (Rs.Mn)	123	153	197	192	180
Other Income (Rs.Mn)	6	10	7	5	7
Total Revenue (Rs.Mn)	129	162	204	197	187
Gross Profit (Rs.Mn)	42	54	82	80	74
Net Profit before Tax (Rs.Mn)	13	21	41	30	22
Cost of Employment (Rs.Mn)	13	15	18	21	23
Non-Current Assets (Rs.Mn)	34	37	82	77	72
Current Assets (Rs.Mn)	106	113	94	113	140
Current Liabilities (Rs.Mn)	10	11	17	17	30
Non-Current Liabilities (Rs.Mn)	15	10	7	10	13
Equity (Rs.Mn)	115	129	152	163	169
Investment (Rs.Mn)	53	66	31	41	69
Number of Employees (Nos)	42	46	56	59	67
Key Performance Indicators					
Gross Profit Ratio (%)	34.51	35.38	41.84	41.94	41.30
Net Profit Ratio (%)	9.74	13.07	19.92	15.27	12.46
Return on Capital Employed (%)	9.26	13.01	18.71	8.85	5.60
Return on Assets (%)	9.01	14.17	23.17	15.81	10.60
Administration Cost Ratio (%)	97.41	97.54	97.54	75.83	80.87
Current Ratio (%)	10.36	9.96	5.54	6.71	4.68

Table 8.4Financial Highlights of PCCL

Source: Annual Reports & Accounts, PCC

By the end of the year 2010, net profits before tax of the company indicated 25 percent decline in comparison to the previous year and reported as Rs.22.5 Mn. The decrease in revenue attributed the decline.

### Manthai Salt Limited (MSL)

The primary activity of the company is to produce normal salt, crushed salt and iodated salt. The company intends to expand the Mannar Saltern in order to increase the salt production for catering to the national demand.



Table 8.5Financial Highlights of MSL

Year	2005/06	2006/07	2007/08	2008/09	2009/10
Turnover (Rs.Mn)	18	29	36	30	(Droft) 55
Other Income (Rs.Mn)	0	0	1	2	2
Total Revenue (Rs.Mn)	18	29	37	31	57
Gross Profit (Rs.Mn)	5	11	14	9	25
Net Profit before Tax (Rs.Mn)	2	7	10	5	17
Non-Current Assets (Rs.Mn)	60	60	80	75	87
Current Assets (Rs.Mn)	11	18	2	17	23
Current Liabilities (Rs.Mn)	3	4	5	3	6
Non-Current Liabilities (Rs.Mn)	1	1	2	2	3
Equity (Rs.Mn)	67	73	85	87	101
Number of Employees (Nos)	74	81	77	61	58
Key Performance Indicators					
Gross Profit Ratio (%)	25.64	39.37	38.56	30.01	46.48
Net Profit Ratio (%)	8.74	22.76	26.38	16.53	30.37
Return on Capital Employed (%)	2.20	7.78	8.59	3.82	16.12
Return on Assets (%)	2.23	8.42	10.63	5.71	15.48
Administration Cost Ratio (%)	97.15	87.94	98.30	98.90	98.84
Current Ratio (%)	3.87	4.15	0.38	6.21	3.87

Source: MSL

When compared to the year 2008/2009, turnover and overall profitability of the company has increased significantly in the year 2009/2010. Current ratio has decreased to 3.87 in 2009/2010, compared to 6.21 reported in 2008/2009.

### Lanka Mineral Sands Limited (LMSL)

The current principal business activities of the company are, mining, separating, refining and processing of heavy mineral sands. It also manufactures by-products of refining heavy beach mineral sands. LMSLøs future plans include Modernization and upgrading of the existing plant, diversification of products, expanding value added products, renovation of damaged jetty, construction of new welding electrode plant and exploitation of heavy mineral deposits in the areas cleared by the security forces.

	2006	2007	2008	2009	2010
Turnover (Rs.Mn)	618	897	589	880	1,094
Other Income (Rs.Mn)	91	190	215	217	294
Total Revenue (Rs.Mn)	709	1,087	805	1,098	1,388
Gross Profit (Rs.Mn)	259	427	374	362	709
Net Profit before Tax (Rs.Mn)	127	333	234	324	678
Non-Current Assets (Rs.Mn)	29	33	65	56	84
Current Assets (Rs.Mn)	1,699	1,908	1,916	2,098	2,068
Current Liabilities (Rs.Mn)	103	138	110	213	242
Non-Current Liabilities (Rs.Mn)	71	80	51	59	66
Equity (Rs.Mn)	1,553	1,723	1,821	1,882	1,844
Investment (Rs.Mn)	683	876	520	502	218
Number of Employees (Nos)	660	638	639	648	643
Key Performance Indicators					
Gross Profit Ratio (%)	41.98	47.62	63.51	41.18	64.81
Net Profit Ratio (%)	17.86	30.67	29.11	29.52	61.97
Return on Capital Employed (%)	5.61	13.79	9.00	12.27	35.49
Return on Assets %)	7.33	17.17	11.82	15.04	31.51
Administration Cost Ratio (%)	13.24	13.03	20.66	15.05	18.01
Current Ratio Rs.	16.52	13.82	17.44	9.84	8.54

# Table 8.6Financial Performances of LMSL

Source: LMSL

In the year 2010, financial indicators of LMSL relating to the revenue and profitability recorded a significant increase. With the end of civil conflict which prevailed in Northern

and Eastern provinces LMSL was able to extend the mining area and the company is in the process of upgrading its existing plants. Sri Lanka Cement Corporation (SLCC) Since its factory at Kankesanturai was destroyed due to terrorist activities, SLCC currently engages only in importing and selling cement.

Year	2006	2007	2008	2009	2010
Turnover (Rs.Mn)	19	2	127	1,071	411
Other Income (Rs.Mn)	33	39	44	29	35
Total Revenue (Rs.Mn)	52	41	170	1,099	446
Gross Profit (Rs.Mn)	2	(0)	2	(66)	4
Net Profit before Tax (Rs.Mn)	0.04	(0)	8	(79)	5
Non-Current Assets (Rs.Mn)	1,901	2,096	2,432	2,099	2,459
Current Assets (Rs.Mn)	55	381	476	476	148
Current Liabilities (Rs.Mn)	10	11	100	100	221
Non-Current Liabilities (Rs.Mn)	508	515	515	513	511
Equity (Rs.Mn)	1,437	1,951	1,960	1,880	1,885
Investment (Rs.Mn)	1,090	1,128	1,090	1,135	1,090
Number of Employees (Nos)	94	89	81	75	66
Key Performance Indicators					
Gross Profit Ratio (%)	11.39	(17.80)	1.43	(6.18)	0.97
Net Profit Ratio (%)	0.08	(0.05)	4.99	(7.22)	1.22
Return on Capital Employed (%)	0.00	(0.00)	0.43	(4.22)	0.21
Return on Assets (%)	0.00	(0.00)	0.33	(3.18)	0.19
Administration Cost Ratio (%)	62.27	68.68	68.44	87.97	85.74
Current Ratio (%)	5.24	33.30	4.74	4.74	0.67

# Table 8.7Financial Highlights of SLCC

Source: SLCC

SLCC reported a net profit of Rs.5Mn in 2010 which is a significant increase compared to the net loss of Rs.79 Mn incurred in previous year. But the current ratio of the Corporation has decreased drastically during the year 2010 indicating liquidity issues.

### Lanka Phosphate Limited (LPL)

The principal business activities of the company are excavating, processing and selling of rock phosphate which is used as a fertilizer for perennial agricultural crops.

There is a significant increase in both gross profit ratio and net profit ratio of the company in the year 2009/10 when compared to the previous year.

Table 8.8 Financial Highlights of LPL

	2005/06	2006/07	2007/08	2008/09	2009/10
Turnover (Rs.Mn)	203	208	260	239	351
Other Income (Rs.Mn)	19	14	23	30	30
Total Revenue (Rs.Mn)	222	222	283	269	381
Gross Profit (Rs.Mn)	107	102	102	111	194
Net Profit before Interest and Tax (Rs.Mn)	39	11	16	25	104
Financial Charges (Rs.Mn)	4	0	0.3	1	1
Non-Current Assets (Rs.Mn)	85	83	83	73	62
Current Assets (Rs.Mn)	219	228	245	283	372
Current Liabilities (Rs.Mn)	15	7	11	31	36
Non-Current Liabilities (Rs.Mn)	33	44	47	37	39
Equity (Rs.Mn)	256	260	269	288	359
Investment (Rs.Mn)	1	1	1	1	1
Number of Employees (Nos)	304	293	303	295	295
Key Performance Indicators					
Gross Profit Ratio (%)	52.78	49.04	39.36	46.33	55.10
Net Profit Ratio (%)	17.55	5.08	5.71	9.20	27.38
Return on Capital Employed (%)	10.93	2.52	5.02	4.54	20.37
Return on Assets (%)	12.84	3.64	4.93	6.95	24.02
Administration Cost Ratio (%)	40.87	45.22	36.45	43.68	40.80
Current Ratio (%)	14.22	31.90	21.82	9.06	10.25

Source: Annual Reports & Accounts, LPL

### **Ceylon Ceramics Corporation (CCC)**

CCC was incorporated in 1972 under the State Industrial Corporation Act No.49 of 1957. Although the CCC has 09 brick and tile factories, only six factories are operated currently. According to a Cabinet Decision dated 20<sup>th</sup> October 2010 Cabinet of Ministers decided to lease out all factories of CCC jointly or severally to selected private sector investors for a period of 30 years on long term lease basis and Ministry of State Recourses and Enterprise Development is currently in the process of selecting suitable investors.

Year	2006	2007	2008	2009	2010
Turnover (Rs.Mn)	250	257	244	178	144
Other Income (Rs.Mn)	14	8	15	10	2
Total Revenue (Rs.Mn)	264	265	259	188	146
Gross Profit (Rs.Mn)	3	10	(5)	(37)	(55)
Net Profit before Tax (Rs.Mn)	(10)	(20)	(43)	(63)	(77)
Financial Charges (Rs.Mn)	3	4	5	4	3
Non-Current Assets (Rs.Mn)	93	91	87	40	25
Current Assets (Rs.Mn)	107	131	149	116	100
Current Liabilities (Rs.Mn)	318	359	463	408	356
Non-Current Liabilities (Rs.Mn)	0.2	-	-	-	-
Equity (Rs.Mn)	(117)	(137)	(226)	(253)	(231)
Investment (Rs.Mn)	55	55	55	12	-
Number of Employees (Nos)	848	756	710	644	589
Key Performance Indicators					
Gross Profit Ratio (%)	1.17	3.99	(2.13)	(20.80)	(38.04)
Net Profit Ratio (%)	(2.55)	(6.28)	(14.76)	(31.37)	(50.63)
Return on Capital Employed (%)	8.49	14.87	18.94	24.95	33.45
Return on Assets (%)	(3.37)	(7.52)	(16.16)	(37.82)	(59.48)
Administration Cost Ratio (%)	8.79	12.12	15.63	12.16	9.51
Current Ratio (%)	0.34	0.36	0.32	0.28	0.28

Table 8.9Financial Highlights of CCC

Source: CCC

Profitability of the Corporation has eroded drastically during the past few years due to the

increase in cost of raw materials and low demand.

### Chapter 09 Service Sector

# Sri Lanka Broadcasting Corporation (SLBC)

While competing with private channels, SLBC provides its services through 7 main channels, 5 regional channels, 5 public channels and 6

foreign channels, covering Sri Lanka as well as some parts in the world.

SLBC has been able to reversing the loss making trend, recording a net profit of Rs.43 Mn in 2010. However, the accumulated losses of SLBC stood at Rs.685 Mn by the end of 2010.

Table 9.1 Financial Performance of SLBC

Item	2005	2006	2007	2008	2009	2010
Turnover (Rs.Mn)	535	613	672	72	781	828
Net Profit (Rs.Mn)	(97.96)	(87.23)	(37.37)	(18.23)	38	43
Total Assets (Rs.Mn)	1032	999	979	1034	1121	1192
Total Liabilities	645	654	605	608	567	820
Cash Balances (Rs.Mn)	5.8	9.2	(27.6)		61	94
Number of Staff (Nos)	1179	1099	1031	955	911	875

Source: Annual Accounts of SLBC



# Sri Lanka Rupavahini Corporation (SLRC)

SLRC has commenced NTV in November 2009 fulfilling long felt need of a channel which is dedicated to English-speaking viewers, expanding its services with 4 main TV channels in Sri Lanka.

In 2010, Total Income increased by 3 percent to Rs. 1930 Mn, Net Profit before tax increased to Rs. 43 mn from Rs.12.3 Mn in 2009. However the performance indicators were not at satisfactory level although there was a year on year growth in revenue.

Table 9.2Financial Performance of SLRC

Item	2007	2008	2009	2010
Total Income (Rs.Mn)	1,761	1,639	1,866	1930
Net Profit before Tax (Rs.Mn)	30	30	12.3	42
Net Profit after Tax (Rs.Mn)	3	5	4.7	12
Taxes Paid (Rs.Mn)	26	25	7	30
Cash Balance (Rs.Mn)	172	17	25	543
Number of Staff (Nos)	979	970	923	932
Key Performance indicators				
Net Profit Ratio (%)	0.18	0.3	0.25	0.62
Current Ratio	3:5:1	3:1:1	3:9:1	4.5:1
Cost per Employee (Rs.''000'')	622	625	644	575

Source: Annual Accounts of SLRC

#### Independent Television Network (ITN)

ITN has expanded its services with 3 TV channels (ITN, Vasantham TV, Prime TV) and 3 FM radio channels (Lakhanda, Vasantham FM, Prime radio) serving all the communities who speak Sinhala, Tamil and English. ITN had a daily transmission of 18 hours while giving special emphasis to children and religious programmes.

In 2010, ITN recorded its highest ever profit of Rs 308 mn, an increase of 66 percent compared to Rs 185 mn in 2009. Revenue increased by 19 percent to Rs.1777 Mn. Total Asset base of ITN increased by 30 percent to Rs.1751 Mn mainly due to the increase in commercial debt.

Due to the establishment of new TV and Radio channels, the number of Employees of ITN has increased significantly from 583 in 2009 to 739 in 2010.

<b>Financial Performance of ITN</b>									
	2005	2006	2007	2008	2009	2010			
Revenue (Rs.Mn)	455	600	685	1185	1,499	1777			
Gross Profit (Rs.Mn)	285	451	456	938	1130	1333			
Financial Charges (Rs.Mn)	0.23	0.32	2.1	3.4	7.5	6.1			
Administration & Establishment Expenses (Rs.Mn)	292	379	482	573	675	777			
Selling & Distribution Expenses (Rs.Mn)	112	71	80	154	248	137			
Net Profit before Interest and Tax (Rs.Mn)	39	89	9.7	317	296	495			
Total assets	577	671	723	1021	1338	1751			
Non-Current Assets (Rs.Mn)	254	307	329	304	376.6	496			
Current Assets (Rs.Mn)	323	364	394	717	961	1254			
Current Liabilities (Rs.Mn)	106	134	154	282	455	596			
Equity (Rs.Mn)	238	302	318	494	637	937			
Number of Employees (Nos)	461	487	500	509	583	739			

Table 9.3 Financial Performance of ITN

Source: Annual Accounts of TTN



They are now proposing capital investments for expansion activities specially to provide modern digital audio consoles and computerized automation equipments.

The company is now planning to expand it's operations and proposing capital investments to provide modern digital equipment.

### Chapter 10 Health Care Sector

The State Pharmaceuticals Corporation (SPC) and State Pharmaceuticals Manufacturing Corporation (SPMC) which are categorized as PEs in health care sector play a significant role in manufacturing, importing and supplying safe, effective and high quality medicinal products at an affordable price. Further they are the major suppliers of medicinal products of the government hospitals. During the year 2010 SPC & SPMC have supplied Rs. 11,836 million worth of medicinal products to the Department of Health Services (DHS) an increase of 10 percent of from 2009.

#### **State Pharmaceuticals Corporation (SPC)**

During the year 2010 total turnover of the SPC increased by 8.5 percent compared to the year 2009. The sales of the corporation increased 5.3 percent while the supplies made to the DHS recorded an increase of 9.8 percent in 2010.

Table 10.1 Financial Highlights of SPC

	2006	2007	2008	2009	2010
Revenue of SPC (Rs.Mn)	2,467	2,621	2,934	3,331	3507
DHS (Rs.Mn)	5,617	8,816	9,306	9,990	10,968
Net Profit after Interest & Tax(Rs.Mn)	179	258	215	238	179
Finance Cost (Rs.Mn)	128	281	220	360	332
Net Assets (Rs.Mn)	1,745	1,960	2,221	2,436	2,599
Non-Current Assets (Rs.Mn)	555	594	59 5	629	675
Current Assets (Rs.Mn)	3,626	3,939	5,084	4,144	7,243
Income Tax (Rs.Mn)	206	232	209	148	207
Treasury Levy (Rs.Mn)	20	20	25	25	60

Source: SPC

### State Pharmaceuticals Manufacturing Corporation (SPMC)

The net profit of SPMC increased by 57 percent compared to 2009. The operating profit of the Corporation also increased by

119 percent percent compared to the year 2009. The performance of SPMC has been improving over the last 5 years. Increase in operational revenue was mainly due to the increasing sales to the Department of Health Services.

Table 10.2Financial Highlights of SPMC

C 0									
	2006	2007	2008	2009	2010				
Revenue SPC (Rs.Mn)	234	314	353	420	510				
DHS (Rs.Mn)	177	284	536	732	868				
Net Profit (Rs.Mn)	9	32	78	98	154				
Net Assets (Rs.Mn)	1,034	1,057	1,138	1,629	1,494				
Non Current Assets (Rs.Mn)	726	702	674	1,016	1,157				
Current Assets (Rs.Mn)	350	415	577	701	693				
Income Tax (Rs.Mn)	-	44	42	53	75				
Treasury Levy (Rs.Mn)	5	10	10	10	10				

Source: SPMC

### Chapter 11 Handling of Post Privatization Matters

In line with the Governments policy of nonprivatization in July 2007, The Cabinet of Ministers decided to close down the Public Enterprises Reform Commission of Sri Lanka (PERC) by repealing the PERC Act No 1 of 1996. Therefore, the post privatization monitoring of the institutions divested by PERC was vested with the Department of Public Enterprises. (PED)

At the time of PED taking over of post privatization activities from PERC, there were approximately 30 divested enterprises with unresolved issues land ( outright transfer or lease), court cases, employee matters violation of Share Sales and Purchase Agreements, non-payment of installment payments to the Government etc. Since 2008. PED finalized these outstanding successfully matters and only the issues relating to the following institutions are still to be completed.

#### Ambewela Livestock Company Ltd (ALCL) & Pattipola Livestock Company Ltd (PLCL)

90 percent of shares of ALCL and PLCL were sold to Lanka Milk Food Ltd in September 2001 and 10 percent of shares of each company were gifted to its employees. The lands of two companies were leased for a term of 50 years commencing from September 2001. These lease rentals were collected by the Treasury till 2010 and now this collection is being carried out by the District Secretariat of Nuwara-Eliya.

### Acland Insurance Services Ltd (AISL)

90 percent of shares in AISL were sold to P&I Insurance Brokers in 1993.

#### Colombo Commercial Company (Engineers) Ltd (CCC)

CCE was first privatized in 1994 and revested with the GOSL in 1997. 90 percent of shares of the company were re-divested to Serendib Engineering Agencies (Pvt.) Ltd on 17.12.1997 for a purchase consideration of Rs. 38.4 Million . GOSL took over the liabilities of the company as at December 1997. One Arbitration case against GOSL and employees cases are still pending.

### Lanka Tractors Ltd (LTL)

In 1994, GOSL sold 60 percent of shares in LTL to M/s Globe Commercial Trading Ltd (GCTL) for Rs 144.48 Mn. 10 percent of shares were gifted to its employees and remaining 30 percent is held by the ST. GCTL subsequently sold part of its holdings to other investors.

### Lanka Canneries Ltd

60 percent of LCL shares were sold to Heath & Co. for Rs 102.5 Mn in 1993. 10 percent shares to be gifted to employees and remaining 30 percent held by ST. LCL had made a right issue in 2003 which has diluted the STøs holding (30 percent) together with employeesø shares (10 percent) to 9.09 percent.

### Mattegama Textile Lanka Ltd (MTLL)

MTML was first privatized in 1993 and was a failure. In 1997 MTLL was re- vested with the Government.100 percent shares of MTML was sold to Kabool of Korea for Rs 30 Mn. However, Purchaser had left the country by mortgaging its assets to the Peopleøs Bank.

#### Thulhiriya Textile Ltd

In Novø1989, Assets of TTL were sold to the Korean Co. by National Textile Corporation for Rs 277.1 Mn. The purchaser had mortgaged such assets to HNB and BOC for US\$50Mn and had leaved the country in 2003. The aforementioned assets were acquired by the government and leased to MAS investment to develop a Special Textile Processing Zone.

#### Lanka Loha Hardware Ltd

LLHL was first privatized in 1993. The company ceased production in 1996 due to failure of management to run the company efficiently. In 1997, LLHL was vested with the Government.LLHL was re- divested to Ceylon Heavy Industries & Construction Co. in Decøl997

#### Sevanagala Sugar Industries Ltd

90 percent of the shares of SSIL were sold to Daya Apparel Export (Pvt) Ltd on 20.06.2002. 10 percent shares were gifted to its employees. In terms of Clause 3.1 (g) of the SSPA, Mahaweli Authority was to enter into a 50 year lease agreement with SSIL within two years from the closing date. Due to the determination of year of valuation, finalization of lease agreement is delayed

### Pugoda Textile Lanka Ltd (PTLL)

PLTT was divested to Lakshmi Textile of India in April 1990.Due to operational difficulties and labor disputes, the mill was closed down in March, 1997. The Government re-vested the company on 08.05.1997 under the Rehabilitation Act and appointed Mr. S. Ediriwickrama as the Competent Authority. Subsequent attempts to operate the mill were failed and the employees were sent on VRS at a cost of Rs. 620Mn to the government. The factory premises of PTLL were handed over to BOI. Only the Show Room building situated at Main Street Pettah was available with the company. This property is leased to Ramonas Pvt Ltd for a term of two years

# **Chapter 12 Minority Share Holding Companies**

### Government Investments in Minority Share Holding Companies.

The Government has invested in 49 companies including 20 plantation companies where the governmentøs investment varies from 1 percent to 49 percent of shares. Total value of the cost of the investment made by the government in these minority share holding companies amount to Rs. 4,111 Mn or 14.1 percent of the total government investment in companies of Rs. 28,522 Mn as at 31st December 2010. The government has made 85 percent of its investments in 51 companies with controlling interest, while 15 percent have made in 49 companies where the government has minority share holdings.

The Secretary to Treasury as the custodian of has government investments appointed treasury representatives the Boards of 13 companies including 6 minority shareholding plantation companies to safeguard the public fund invested in minority share holding companies. Of these 49 companies, 25 have been enlisted in the Colombo Stock Exchange including 17 plantations companies. However the government has not transacted in any shares of these companies in the CSE for the year 2010. The market value of 17 listed plantation companies amounted to 602 Mn against the cost of investment of Rs. 407 Mn. It shows 47 percent increase in value of the investment.

Table 12.1
Companies where the Government holds less than 50 percent shares

	Plantation	Other	Total
No of Companies Government with govt. holding is less than 50	20	29	49
% (Nos)			
Companies where Treasury Reps have been appointed (Nos)	6	7	13
Companies without Treasury Reps. (Nos)	14	22	36
No of Companies Enlisted in CSE (Nos)	17	7	25
No. of Companies Not enlisted in CSE (Nos)	3	22	24
Total cost of Investment (Rs. Mn)	407	3,704	4,111
Total Value of investment Based on Market Value (Rs. Mn)	602	-	-
Dividends Received in 2009 (Rs. Mn)	3.9	92.5	96.4
Return On Investment Baesd on Nominal Value (%)	0.84	2.21	2.07

Source: Department of Public Enterprises

The total dividend received from minority share holdings for the year 2010 was Rs. 96.4 Mn. It is a 12 percent increase in comparison to the Rs. 85.13 Mn in 2009. This is mainly due to the dividend paid by Ms Thomas De La Rue Ltd of Rs. 34.4 Mn in current year out of the payment of Rs. 100 Mn in year 2008.

The financial performance of these enterprise are not subject to review of the Auditor General as well as COPE.

# Chapter 13 Financial Management

The budgetary allocation and actual expenditure of the Department of Public Enterprises for the year 2010 are as follows.

# Table 13.1Budgetary allocation and actual expenditure for year 2009 & 2010

	Actual Ex	penditure	Net Budgetar	ry Provision
	2009	2010	2009	2010
Recurrent				
Personal Emoluments (Rs.Mn)	20,211	23,252	21,650	24,192
Other Recurrent (Rs.Mn)	17,044	11,415	18,448	12,269
Total (Rs.Mn)	37,255	34,667	40,098	36,461
Capital				
<b>Rehabilitation &amp; Improvement</b>				
2001 Building & Structure(Rs.Mn)	4,723	-	4,850	-
2002 Plant, Machinery & Equipment(Rs.Mn)	65	-	170	-
2003 Vehicle(Rs.Mn)	-	-	85	-
Acquisition				
2101 Vehicle(Rs.Mn)	-	-	-	-
2102 Furniture & Office Equipment(Rs.Mn)	1,158	505	1,185	505
2103 Plant, Machinery & Equipment(Rs.Mn)	-	-	-	-
Capacity Building				
2401 Training & Capacity Building(Rs.Mn)	612	541	680	800
Other				
2501 Restructuring(Rs.Mn)	-	417	-	417
2502 Other Investment(Rs.Mn)	3,125		3125	-
Total (Rs.Mn)	9,683	1,463	10,095	1,722

Source: Department of Public Enterprises

### **Table 13.2**

### Public Officers Advance Account 2010 Public Officers Advance Accounts Limits & Actual Rs.'000

	Limits Authorized	Actual at the end of the Year
Maximum Limit of Expenditure(Rs.Mn)	5,000	3,489
Maximum Limit of Receipts (Rs.Mn)	1,500	3,967
Maximum Limit of Debit Balance (Rs.Mn)	18,000	12,258

Source: Audited Accounts of Department of Public Enterprises



Chart 13.1

The Annual Appropriation Account and the Annual Reconciliation Statement in respect of Advances to Public Officerøs Accounts for the year 2010 have been submitted to the Department of Auditor General.

### Chapter 14 Human resources management

Designation	Approved Cadre	Existing Cadre	Vacant/Excess
Director General	01	01	-
Additional Director General	01	-	01
Directors	04	03	01
Deputy Director	08	03	05
Assistant Directors	06	10	(04)
Financial Analyst	02	-	02
Administration Officers	01	01	-
Research Assistance	11	01	10
Management Assistance	21	13	08
Data Entry Operators	05	02	03
Drivers	05	04	01
K.K.S	06	05	01
Total	71	43	28

Table 14.1Cadre position as at 31st December 2010

Source: Department of Public Enterprises

In 2010, PED continued to obtain the service of two officers from the Central Bank of Sri Lanka who assigned to the Financial Management Cell of this Department in 2007, which was established to closely monitor the performance of State Banks.

Further the capacity of the Department of Public Enterprises was strengthened by obtaining the services of Accountants who are under the practical training programme in fulfillment of the requirement of the Institute of Chartered Accountants of Sri Lanka. These Accountants who were recently absorbed to the government service are qualified financial management professionals.

During this period several employees in each category was transferred to and from the Department as referred to in Table 14.2.

**Table 14.2.** 

Designation	Number of workers			
Designation	Transferred to PED	Transferred from PED		
Directors	01	-		
Deputy Directors	-	02		
Assistant Directors	03	01		
Consultants	01	-		
Administration Officers	01	01		
Research Assistance	-	03		
Development Assistant	04	-		
Management Assistance	03	01		
Drivers	01	01		
K.K.S	01	01		

Source: Department of Public Enterprises



68 percent of the staff of Department of Public Enterprises falls within the age group of 20 - 40 years.

**Chart 14.2** 



68 percent of entire assisting staff of the PED is experienced to fulfill their duties.

**Chart 14.4** 

12%





67 percent of entire staff officers of the PED is experienced and professional.

Most of the staff members in the Department possess degree in Business Management, Business Administration, Accountancy, Commerce or Economics.



Five staff officers are members of Institute of Charted Accountants of Sri Lanka and two staff officers are associate members of Charted Institute of Management Accountant.

**Chart 14.3** 

	Title of the training	No: of	Duration
		Participants	
	Register of Master of Arts in Financial Economics - 2009/2010	02DD/AD	02 year
	Certificate, Diploma, Higher Diploma and Post- Graduate Diploma	1 MAs	01 Year
	Courses in International Relations		
	PPP Awareness seminar - 2010	01AD	02 days
	Public Private - Partnerships Awareness Seminar - 2010	01AD	01 day
	Diploma in Information Technology batch 21	01DEO 02	06 Month
	Training Program on Project Management	01MAs	02 day
Local	Diploma in Communicational Skills in English - Batch - XVI	02MAs	200 hours
	Material Stores Management & Supply Chain Management	02MAs	01 day
	Training Program on Disciplinary Procedure	02MA	03 days
	Training Program on Database Management (MS ACCESS)	01 MA	034days
	Training Program on Productivity & Quality Improvement of Public Service	02MA	01 day
	Training Program on Presentation design Skills	01MA	02 days
	5 <sup>th</sup> Asia Clean Energy Forum 2010	01AD	04 days
Foreign	Ceylon Agro - Industries Limited	01 DD	03 days
	Visit of Directors to INDIA	02 DD, AD	06 days
	Training Programme for Middle and Junior Level Officers	01 D.DD,AD	07 days
	Singapore Co-operation Programme Awards	01 AD	14 days
	Impact of the Global Crisis on Asia, Lossons Learned, Policy insights and Outlook	DG	04 days

 Table 14.3

 Staff Training (Seminars / Courses / Workshops) in the year 2010

Source: Department of Public Enterprises

DG- Director General DD - Deputy Director AD- Assistant Director AO – Administration Officer MA- Management Assistant

### **Staff Officer's Profile**

No.	Name		Designation
1	Mr. S. R. Attygalle	-	Director General
2.	Mrs.D. Senanayake	-	Add. D.G
3.	Mr. V.M. Ameen	-	Director
4.	Mr. D.C.Siribaddana	-	Director
5.	Mr.R.M.A.Ratnayake	-	Director
6.	Mrs. Anoma Nandani	-	Director
7.	Mr. P.A.S.Athula Kumara	-	Director
8.	Mrs.W.G.Chandrika	-	Deputy Director
9.	Mrs.S.A.Batagoda	-	Deputy Director
10.	Miss. M.T.I.V. Amarasekere	-	Asst. Director
12.	Mr. R.M.Wijesinghe Banda	-	Asst. Director
13.	Mrs. G.M.I.U. Bandara	-	Asst. Director
14.	Mrs.D.G.N.Kumari	-	Asst. Director
15.	Mr.K.S.P.Rupasinghe	-	Asst. Director
16.	Mrs.L.G.S.Dushyanthi	-	Asst. Director
17.	Mrs.S.M.Rajapaksha	-	Asst. Director
18.	Mr.K.S.M.De Silva	-	Asst. Director
19.	Mr.Vijitha Perera	-	Asst. Director
20.	Mrs.J.P.P.Liyanage	-	Senior Manager
21.	Mrs.A.R.Wickramasinghe	-	Senior Manager
22.	Mr.D.P.Perera	-	Administrative Officer

### Officers who left the department during the year 2010

1.	Dr. B.M.S.Batagoda	-	Director General
2.	Mrs. S.P.M.K.Siriwardane	-	Director
3.	Mr. S.G.Senaratne	-	Director
4.	Mr. B.Lokuranamuka	-	Deputy Director
5.	Mrs. R.M.D.K.Ratnayaka	-	Deputy Director
6.	Mr. H.A.N.S.Kumara	-	Asst. Director
7.	Mrs. Champa N. Balasuriya	-	Asst. Director
8.	Mrs. I.T.K. Ilangamudali	-	Asst. Director
9.	Mrs. K.A.N. Kumarasingha	-	Asst. Director
10.	Mr. L.S.A.Serasihghe	-	Consultant

### Chapter 15 Way Forward

### **Performance and Issues of other SOEs**

Although SOEs constitute a very large segment of the economy, their performance seems to be hampered by

- Lack of clear understanding of the mandate (objectives) of the entity thereby
- Engaging in non core activities
- engaging in activities that is not in line with government policy
- Reliance on government budget
- Human resources issues
- excess employees
- Lack of employees with core skills
- Irrational recruitments and appointments
- Weak balance sheets that continues to erode capital expansion and thereby deteriorate productivity.

- Boards of Directors that do not have the managerial competence and the capacity to manage the organization thereby taking imprudent decisions.
- Boards of Directors and corporate management who disregard best practices in corporate governance and government policy and directions.
- Lack of proper accounts and clear assessment of financial performances in facilitating decision making.

Improved performance of many of the would following **SOEs** require considerable improvement in corporate governance, appointment of competent CEOøs, professionals for procurement, Finance, Human resource management and other key managerial positions, adoption of realistic pricing and investment strategies, institutionalizing of performance audit and financial management controls, strict adherence to the annual budgets and commitment controls in expenditure management.