Annual Performance Report for the year 2020

Department of Management Services

Expenditure Head No 242

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Chapter 01 - Institutional Profile / Summary

1.1. Introduction

The Department of Management Services, then known as the Department of Cadre and Salaries Management was established as a Treasury Department in 1998 for restructuring Ministries and Departments by curtailing excess cadre, amalgamation or winding up unnecessary divisions.

The Department of Management Services was under the purview of the Ministry of Finance, Economy and Policy Development during the year 2020 respectively.

Furthermore, the Department of Management Services formulates policies in consultation with other government entities for the implementation of comprehensive Cadre and Remuneration Management Strategies to contribute for the sustainable development of the country.

1.2. Vision, Mission, Objectives of the Institution

Vision

To determine an optimum cadre for the Public Sector, in compliance with the National Policies.

Mission

To provide guidance for cadre and remuneration management of the public sector.

Objectives

- i. Cadre and remuneration management
- ii. Determining salaries and allowances of the public sector in compliance with the National Remuneration Policy
- iii. Updating and maintaining a database on cadres of public sector institutions
- iv. Re-deployment or retrenchment of excess cadre, as per the service requirement

1.3. Key Functions

- i. Introducing, implementing, and monitoring reforms in the public sector.
- ii. Conducting institutional review on the mission, objectives, systems, procedures and staffing and making recommendations to relevant authorities.
- iii. Conducting organizational cadre reviews, system improvements, shaping and strengthening organizational structures with the objective of restructuring and right-sizing the public institutions.
- iv. Developing norms and standards on cadre and remuneration management.
- v. Identifying excess cadre and submitting proposals for deployment and/or retrenchment.
- vi. Making recommendations by scrutinizing proposals for re-employment of retired officers, engagement of consultants in the public sector.
- vii. Undertaking studies on review of Service Minutes, service conditions, Schemes of Recruitment and submitting proposals in line with the development potential of the country.
- viii. Maintaining personnel information system of the public service and provincial public services and succession planning for essential posts.
- ix. Conducting studies on recruitment policies, capacity building and planning of succession as well as assisting relevant authorities in the implementation process.
- x. Management of public sector salaries and incentives schemes such as bonus, welfare schemes and other remuneration packages.
- Providing consultancy services relevant to institutional reviews, cadre and salaries management of Ministries, Departments, Special Spending Units and Provincial Councils and Local Authorities.
- xii. Identifying the needs for improving the physical environment and the fields for mechanization/computerization and contracting out services.
- xiii. Compiling report on Public Sector Cadre including their Salaries and allowances on quarterly basis and submitting to the Cabinet of Ministers.

1.4 Organizational Chart



- ➢ D.G. Director General
- A.D.G. Additional Director General
- D. Director
- ➢ W.S.S. Work Study Specialist
- Stat. Statistician
- ➢ H.R.S. Human Resources Specialist
- ➢ D.D. Deputy Director
- ➢ A.D. Assistant Director
- Acct. Accountant
- A.O. Administrative Officer
- ➢ Trans. Translator
- ✤ Admin. & Fin. Div. Administration and Finance Division
- Cadre Mgt. Div.
 Cadre Management Division
 Info. Mgt. Div.
 SOR Div.
 Cadre Management Division
 Information Management Division
 Scheme of Recruitments Division
- Cab. Obs. Div Cabinet Observation Division

✓ Supporting Staff - Development Officers / Management Services Officers / Drivers / KKSs

1.5 Main Divisions of the Department

Cadre Management Division Scheme of Recruitments Division Cabinet Observation Division Information Management Division Right to Information Division Administration Division Accounts Division

1.6. Institutions/Funds coming under the Department

Not Relevant

1.7. Details of the Foreign Funded Projects (if any)

- a) Name of the Project
- b) Donor Agency
- c) Estimated Cost of the Project Rs. Mn
- d) Project Duration

Not Relevant

Chapter 02–Progress and the Future Outlook

Special Achievements, Challenges and Future Goals

Special Achievements

Entrusted with the prime task of taking necessary action to determine the optimum number of cadre for the Public Sector in keeping with the government policy statement, Department of Management Services planned to perform well during the year 2020, yet, as was the case in other countries in the world, the public sector and the private sector in Sri Lanka too suffered some setbacks in the face of COVID 19 pandemic.

Under these circumstances, Department of Management Services could function only 95 days during the year 2020 engaging the entire staff to the fullest capacity, which merely accounted for 39 percent of the total number of working days in the year. Number of days on which only a few essential officers attended the office as a result of complete lockdown of the country were 42. Number of days on which the staff was summoned as groups and engaged in duty adhering to the health guidelines accounted for 105 and it was equal to 43 percent of the total number of working days of the year.

Amid under such challenging conditions, the Department was able to align the mission of the Department with the priorities envisaged in the manifesto of *'Saubhagyaye Dekma'* (Vistas of Prosperity) and attend to fulfill the tasks that needed to be fulfilled in 2020.

100,000 number of Multy-Purpose Development Assistant posts were approved for the Development of Multy -Purpose Development Task Force with a view to provide quality labor to meet the Primary Grade Service Level requirement of the public sector. Accordingly, opportunity has been granted to all Ministries, Departments, Provincial Councils, Corporations and Statutory Boards to obtain the service of Multy-Purpose Development Task Force to cover the service requirements of Primary Grade Service Level posts.

Further, in order to accelerate the development process of the government, measures were taken to relax restrictions prevalent on making recruitments or filling vacant positions in the Public Sector while delegating the responsibility of efficient utilization of human resource to Secretaries of Line Ministries and Chief Secretary of Provincial Councils. Further, it was also emphasized that making recruitments to the government institutions should be based on a sound human resource plan and a succession plan.

As a result of the Cabinet re-shuffle in 2020 August, new state Ministries Portfolios were created in addition to the cabinet Ministries Portfolios while re-assigning some subjects between Cabinet and State Ministries Portfolios. Pursuant to the Re-shuffle, Management Services Department took necessary action to approve the necessary cadre for the Cabinet and State Ministries.

Challenges

1. Managing the human resource of the Public Sector to facilitate the implementation of *Saubhagyaye Dekma*' (Vistas of Prosperity) manifesto while preventing adverse effects on the economy due to further expansion of human resource of the Public Sector in Sri Lanka which stands at around 1.7 million.

2. Requirement of substantially increasing cadre when internationally recognized best criteria are benchmarked in order to identify common criteria that can be used to approve public sector cadre.

3. Dealing with requests for increasing salaries and allowances in proportion to the salary increases granted for various employee categories time to time

Future Goals

1. Conduct a comprehensive review on Provincial Public Service where the existence of underutilized staff is observed to be substantially high.

2. Efficient utilization of the human resource available in the entire Public Sector by managing cost to objectives included in the manifesto of *Saubhagyaye Dekma*' (Vistas of Prosperity)

Hiransa Kaluthantri Director General Department of Management Services

Chapter 03 - Overall Financial Performance for the Year

3.1 Statement of Financial Performance

ACA -F

Rs.

Statement of Financial Performance for the period ended 31st December 2020

				13.	
Budget (Current Year)		Note	Act Current Year	ual Previous Year	
-	Revenue Receipts			-	
-	Income Tax	1	-	-	
-	Taxes on Domestic Goods & Services	2	-	-	ACA-1
-	Taxes on International Trade	3	-	-	
-	Non Tax Revenue & Others	4	-	-	
	Total Revenue Receipts (A)		-	-	
-	Non Revenue Receipts		-	-	
-	Treasury Imprests		73,574,000	79,508,000	ACA-3
-	Deposits		47,885	44,427	ACA-4 ACA-
-	Advance Accounts		6,561,891	6,559,868	5/5(a)
	Other Receipts Total Non Revenue		3,486,548	3,243,191	
	Receipts (B)		83,670,324	89,355,486	
	Total Revenue Receipts &Non Revenue Receipts C = (A)+(B)		83,670,324	89,355,486	
	Less: Expenditure				
-	Recurrent Expenditure		-	-	
	Wages, Salaries & Other Employment Benefits	5	57,838,008	56,451,902]
	Other Goods &Services Subsidies, Grants and	6	17,679,293	19,863,997	ACA-2(ii)
	Transfers	7	1,261,512	1,240,618	-
-	Interest Payments Other Recurrent	8	-	-	
	Expenditure Total Recurrent	9	_	-	
	Expenditure (D)		76,778,813	77,556,517	

	Capital Expenditure				
	Rehabilitation &				1
	Improvement of Capital Assets Acquisition of Capital	10	12,581	99,878	
	Assets	11	101,600	335,640	
	Capital Transfers Acquisition of Financial	12	-	-	ACA-2(ii)
-	Assets	13	-	-	
-	Capacity Building Other Capital	14	-	1,972,581	
	Expenditure	15	-	-	
	Total Capital Expenditure (E)		114,181	2,408,099	
	Main Ledger				
	Expenditure (F)		4,635,780	5,441,104	
	Deposit Payments Advance		60,630	31,581	ACA-4 ACA-
	Payments Total Expenditure G =		4,575,150	5,409,523	5/5(a)
	(D+E+F)		81,528,774	85,405,721	
	Imprest Balance as at 31 st December 2020 H = (C-G)		2,141,551	3,949,765	

3.2 Statement of Financial Position

and the second second second	As at 31 st December	2020	
		Actual	
	Note	2020	2019
		Rs	Rs
Non Financial Assets			
Property, Plant & Equipment	ACA-6	33,048,542	40,535,647
Financial Assets			
Advance Accounts	ACA-5/5(a)	. 13,054,062	15,040,803
Unsettled Sub Imprest			421,911
Cash & Cash Equivalents	ACA-3		-
Total Assets		46,102,604	55,998,361
Net Assets / Equity			
Net Worth to Treasury		13,053,962	15,040,803
Property, Plant & Equipment Reserve Rent and Work Advance Reserve	ACA-5(b)	33,048,542	40,535,647 -
Current Liabilities			
Deposits Accounts	ACA-4	100	
Imprest Balance	ACA-3	-	421,911
Total Liabilities		46,102,604	55,998,361

Detail Accounting Statements in ACA format Nos. 1 to 6 presented in pages from 5 to 32 and Notes to accounts presented in pages from 33 to 40 form and integral parts of these Financial Statements. The Financial Statements have been prepared in complying with the Generally Accepted Accounting Principles whereas most appropriate Accounting Policies are used as disclosed in the Notes to the Financial Statements and hereby certify that figures in these Finacial Statements, Notes to accounts and other relevant accounts were reconciled with the Treasury Books of Accounts and found to in agreement.

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Chief Accounting Office Name : S.R.Attygalle **Designation : Secretary** Date Aº /02/2021

S. R. Attygalle Secretary to the Treasury and Secretary to the Ministry of Finance The Secretariat Colombo 01

Accounting Officer Name : Hiransa Kaluthantri Designation : Director General Date : 19/02/2021

Date : 19/02/2021

All Accountant

Name : N.D.G.Madusanka, D. G. MADUSHANKA

Accountant Department of Management Services **General Treasury** Colombo - 01

Hiransa Kaluthantri **Director General** epartment of Management Services **General Treasury** Colombo - 01.

ACA-C

	Actu	nal
	Current Year Rs.	Previous Year Rs.
Cash Flows from Operating Activities	Кз.	K3.
Total Tax Receipts	-	-
Fees, Fines, Penalties and Licenses	-	-
Profit	-	-
Non Revenue Receipts	3,486,548	3,243,191
ImprestRecived	73,574,000	79,508,000
Total Cash generated from Operations (a)	77,060,548	82,751,191
Less - Cash disbursed for:		
Personal Emoluments & Operating Payments	75,400,291	76,164,654
Subsidies & Transfer Payments	1,261,512	1,240,618
Expenditure on Other Heads	744,388	847,028
Election Advance	-	421,911
Imprest Settlement to Treasury	134,677	1,320,112
Total Cash disbursed for Operations (b)	77,540,869	79,994,323
NET CASH FLOW FROM OPERATING ACTIVITIES(C)=(a)-(b)	(480,320)	2,756,869
Cash Flows from Investing Activities		
Interest		-
Dividends		-
Divestiture Proceeds & Sale of Physical Assets		-
Recoveries from On Lending	2,762,559	3,798,884
Total Cash generated from Investing Activities (d)	2,762,559	3,798,884
Less - Cash disbursed for: Purchase or Construction of Physical Assets & Acquisition		
of	114,181	2,408,099
Other Investment	2,155,313	4,160,499
Total Cash disbursed for Investing Activities (e)	2,269,494	6,568,598
NET CASH FLOW FROM INVESTING ACTIVITIES(F)=(d)-(e)	493,065	(2,769,714)

Statement of Cash Flows for the Period ended 31st December - 2020

NET CASH FLOWS FROM OPERATING & INVESTMENT ACTIVITIES (g)=(c) + (f)	12,745	(12,845)
Cash Flows from Financing Activities		
Local Borrowings	-	-
Foreign Borrowings	-	-
Grants Received	-	-
Deposit Received	47,885	44,427
Total Cash generated from Financing Activities (h)	47,885	44,427
Less - Cash disbursed for:		
Repayment of Local Borrowings	-	-
Repayment of Foreign Borrowings	-	-
Deposit Payment	60,630	31,582
Total Cash disbursed for Financing Activities (i)	60,630	31,582
NET CASH FLOW FROM FINANCING ACTIVITIES (J)=(h)-(i)	(12,745)	12,845
Net Movement in Cash $(k) = (g) - (j)$	-	-
Opening Cash Balance as at 01 st January		
Closing Cash Balance as at 31st December	-	-

3.4 Notes to the Financial Statements

3.5 Performance of the Revenue Collection

		Revenue	Estimate	Collected Revenue		
Revenue Code	Description of the Revenue Code	Original	Final	Amount (Rs.)	as a % of Final Revenue Estimate	
-	-	-	-	-	-	

3.6 Performance of the Utilization of Allocation

				Rs. ,000	
Type of	Allocation			Allocation Utilization as a % of	
	Original	Final	Actual Expenditure	Final Allocation	
Recurrent	83,200	83,200	76,778	92.28	
Capital	1,350	1,350	114	8.44	

3.7 In terms of F.R.208 grant of allocations for expenditure to this Department/District

Secretariat/Provincial Council as an agent of the other Ministries/ Departments

						Rs. ,000
No.	Allocations received from which Ministry/ Department	Purpose of Allocation	Allocations		Actual Expenditu re	Allocation Utilization as a % of Final
			Original	Final		Allocation
1.	Ministry of Finance, Economy and Policy Development	Payment of Allowance for Graduate Trainees	240	240	140	58.33
2.	Ministry of Public Services, Provi ncial Councils and Local Government	Payment of Allowance for Graduate Trainees	240	240	100	41.66
3.	Election Commission of Sri Lanka	Payment for Staff on Election Duties in Presidential Election - 16.11.2019	504	504	504	100

3.8 Performance of the Reporting of Non Financial Assets

		1			Rs. ,000
Assets Code	Code Description	Balance as per Board of Survey Report as at 31.12.2020	Balance as per financial Position Report as at 31.12.2020	Yet to be Accounted	Reporting Progress as a %
9151	Building and Structures	-	-	-	-
9152	Machinery and Equipment	33,048	33,048	-	100
9153	Land	-	-	-	-
9154	Intangible Assets	-	-	-	-
9155	Biological Assets	-	-	-	-
9160	Work in Progress	-	-	-	-
9180	Lease Assets	-	-	-	-

3.9Auditor General's Report



ජාතික විගණන කාර්යාලය

தேசிய கணக்காய்வு அலுவலகம் NATIONAL AUDIT OFFICE



எனது இல். My No.

ටීආර්ඊ්/සි/ඩීඑමඑස්/2020/එෆ්ඵ්/02 உமது இல. Your No.

2021 ජූනි 16 දින

දිනය නිසනි Date

ගණන්දීමේ නිලධාරී කළමණාකරන සේවා දෙපාර්තමේන්තුව

කළමණාකරන සේවා දෙපාර්තමේන්තුවේ 2020 දෙසැම්බර් 31 දිනෙන් අවසන් වර්ෂය සදහා වූ මූලා පුකාශන පිළිබඳව 2018 අංක 19 දරන ජාතික විගණන පනතේ 11 (1) වගන්තිය පුකාරව විගණකාධිපති සම්පිණ්ඩන වාර්තාව.

1. මූලාෳ පුකාශන

1.1 මතය

> කළමණාකරන සේවා දෙපාර්තමේන්තුවේ 2020 දෙසැම්බර් 31 දිනට මූලාා තත්ත්වය පුකාශය, එදිනෙන් අවසන් වර්ෂය සඳහා වු මූලාා කාර්යසාධන පුකාශය හා මුදල් පුවාහ පුකාශවලින් සමන්වික 2020 දෙසැමබර් 31 දිනෙන් අවසන් වර්ෂය සඳහා වු මූලාා පුකාශන 2018 අංක 19 දරන ජාතික විගණන පනතේ විධිවිධාන සමහ සංයෝජිතව කියවිය යුතු ශුී ලංකා පුජාතාන්තික සමාජවාදී ජනරජයේ ආදේඩුනුම වාවස්ථාවේ 154(1) වාාවස්ථාවේ ඇතුළත් විධිවිධාන පුකාර මාගේ විධානය යටතේ විගණනය කරන ලදී. 2018 අංක 19 දරන ජාතික විගණන පනතේ 11(1) වගන්තිය පුකාරව කළමණාකරන සේවා දෙපාර්තමේන්තුව වෙත ඉදිරිපත් කරනු ලබන මෙම මූලාා පුකාශන පිළිබදව මාගේ අදහස් දැක්වීම් හා නිරීක්ෂණයන් මෙම වාර්තාවේ සඳහන් වේ. ශී ලංකා පුජාතාන්තික සමාජවාදී ජනරජයේ ආණ්ඩුකුම වාවස්ථාවේ 154(6) වාවස්ථාව සමහ සංයෝජිතව කියවිය යුතු 2018 අංක 19 දරන ජාතික විගණන පනතේ 10 වගන්තිය පුකාරව ඉදිරිපත් කළ යුතු විගණකාධිපති වාර්තාව යථා කාලයේදී පාර්ලිමේන්තුව වෙත ඉදිරිපත් කරනු ලැබේ.

> කළමණාකරන සේවා දෙපාර්තමේන්තුවේ මූලා පුකාශනවලින් 2020 දෙසැම්බර් 31 දිනට කළමණාකරන සේවා දෙපාර්තමේන්තුවේ මූලා තත්ත්වය සහ එදිනෙන් අවසන් වර්ෂය සදහා මූලාා කාර්යසාධනය හා මුදල් පුවාහ පුකාශය පොදුවේ පිළිගත් ගිණුමකරණ මූලධර්මවලට අනුකූලව සතා හා සාධාරණ තත්ත්වයක් පිළිබිඹු කරන බව මා දරන්නා වූ මතය වේ.



பிலை பிரையை கிலையில் கிலையில கிலையில் கில கிலையில் கில

1.2 මතය සඳහා පදනම

ශී ලංකා විගණන පුමිතිවලට (ශී.ලං.වි.පු) අනුකූලව මා විගණනය සිදු කරන ලදී. මෙම විගණන පුමිති යටතේ වූ මාගේ වගකීම, මෙම වාර්තාවේ මූලාා පුකාශන විගණනය සම්බන්ධයෙන් විගණකගේ වගකීම 'යන කොටසේ තවදුරටත් විස්තර කර ඇත. මාගේ මතය සඳහා පදනමක් සැපයීම උදෙසා මා විසින් ලබා ගෙන ඇති විගණන සාක්ෂි ප්රමාණවත් සහ උචිත බව මාගේ විශ්වාසයයි.

1.3 මූලාා පුකාශය සම්බන්ධයෙන් ගණන්දීමේ නිලධාරීගේ වගකිම

පොදුවේ පිළිගත් ගිණුමකරණ මූලධර්මවලට අනුකූලව හා 2018 අංක 19 දරන ජාතික විගණන පනතේ 38 වගන්තියේ සඳහන් විධිවිධානවලට අනුකූලව සකා හා සාධාරණ තත්ත්වයක් පිළිඹිබු කෙරෙන පරිදි මූලා පුකාශන පිළියෙල කිරීම හා වංචා සහ වැරදි හේතුවෙන් ඇති විය හැකි පුමාණාත්මක සාවදා පුකාශනයන්ගෙන් තොරව මූලා පුකාශන පිළියෙල කිරීමට හැකි වනු පිණිස අවශාවන අභාන්තර පාලනය තීරණය කිරීම ගණන්දීමේ නිලධාරීගේ වගකීම වේ. 2018 අංක 19 දරන ජාතික විගණන පනතේ 16(1) වගන්තිය පුකාරව දෙපාර්තමෙන්තුව විසින් වාර්ෂික හා කාලීන මූලා පුකාශන පිළියෙල කිරීමට හැකිවන පරිදි ස්වකීය ආදායම්, වියදම්, වත්කම හා බැරකම් පිළිබඳ නිසි පරිදි පොත්පත් හා වාර්තා පවත්වා ගෙන යා යුතුය.

ජාතික වීගණන පනතේ 38(1)(ඇ) උප වගන්තිය පුකාරව දෙපාර්තමේන්තුවේ මූලා පාලනය සඳහා සඵලදායි අභාන්තර පාලන පද්ධතියක් සකස් කර පවත්වා ගෙන යනු ලබන බවට ගණන්දීමේ නිලධාරී සහතික විය යුතු අතර ඵම පද්ධතියේ සඵලදායිත්වය පිළිබදව කලින් කල සමාලෝචනයක් සිදු කර ඒ අනුව පද්ධතිය ඵලදායි ලෙස කරගෙන යාමට අවශා වෙනස්කම් සිදු කරනු ලැබිය යුතුය.

1.4 මූලාා පුෘකාශන විගණනය පිළිබඳ විගණකගේ වගකීම

සමස්ථයක් ලෙස මූලාා පුකාශන, වංචා හා වැරදි හේතුවෙන් ඇතිවන පුමාණාත්මක සාවදා පුකාශයන්ගෙන් තොර බවට සාධාරණ තහවුරුවක් ලබාදිම සහ මාගේ මතය ඇතුළත් විගණන වාර්තාව නිකුත් කිරීම මාගේ අරමුණ වේ. සාධාරණ සහතිකවීම උසස් මට්ටමේ සහතිකවීමක් වන නමුත්, ශී ලංකා විගණන පුමිති පුකාරව විගණනය සිදු කිරීමෙදී එය සැම විටම පුමාණාත්මක සාවදා පුකාශයන් අනාවරණය කර ගන්නා බවට වන තහවුරු කිරීමක් නොවනු ඇත. වංචා සහ



වැරදි තති හෝ සාමූහික ලෙස බලපෑම නිසා පුමාණාත්මක සාවදා පුකාශනයන් ඇති විය හැකි අතර, එහි පුමාණාත්මක භාවය මෙම මුලා පුකාශන පදනම් කර ගනිමින් පරිශිලකයන් විසින් ගනු ලබන ආර්ථික තීරණ කෙරෙහි වන බලපෑම මත රඳා පවතී.

ශී ලංකා විගණන පුමිති පුකාරව විගණනයේ කොටසක් ලෙස මා විසින් විගණනයේදී වෘත්තීය විනිශ්චය සහ වෘත්තීය සැකමුසුබවින් යුතුව කිුයා කරන ලදී . මා විසින් තවදුරටත් ,

- පකාශ කරන ලද විගණන මතය්ට පදනමක් සපයා ගැනීමේදී වංචා හෝ වැරදි හේතුවෙන් මූලාා ප්‍රකාශනවල ඇති විශ් හැකි ප්‍රමාණාත්මක සාවදා ප්‍රකාශයන් ඇතිවීමේ අවදානම හදුනාගැනීම හා තක්සේරු කිරීම සඳහා අවස්ථාවෝවිතව උචිත විගණන පරිපාටි සැලැසුම් කර ක්‍රියාත්මක කරන ලදී. වරදවා දැක්වීම් හේතුවෙන් සිදුවන ප්‍රමාණාත්මක සාවදා ප්‍රකාශයන්ගෙන් සිදුවන බලපෑමට වඩා වංචාවකින් සිදුවන්නාවූ බලපෑම ප්‍රබල වන්නේ ඒවා ද්‍රස්සන්ධානයෙන්, වාහජ ලේඛන සැකසීමෙන්, වේතාන්විත මහහැරීමෙන්, වරදවා දක්වීමෙන් හෝ අභාන්තර පාලනයන් මහහැරීමෙන් වැනි හේතු නිසා වන බැවිනි.
- අභාගන්තර පාලනයේ සඵලදායිත්වය පිළිබඳව මතයක් ප්‍රකාශ කිරීමේ අදහසින් නොවුවද , අවස්ථාවෝචිතව උචිත විගණන පරිපාටි සැලසුම් කිරීම පිණිස අභාගන්තර පාලනය පිළිබඳව අවබෝධයක් ලබා ගන්නා ලදී .
- හෙළිදරව් කිරීම් ඇතුළත් මූලා ප්‍රකාශනවල වාප්‍රහය සහ අන්තර්ගනය සඳහා පාදක වූ ගනුදෙනු
 හා සිද්ධීන් උච්ත හා සාධාරණ අයුරින් මූලා ප්‍රකාශනවල ඇතුළත් බව ඇගැයීම.
- මූලා ප්‍රකාශනවල වාහුහය හා අන්තර්ගතය සඳහා පාදක වූ ගනුදෙනු හා සිද්ධීන් උචිත හා සාධාරණව ඇතුළත් වී ඇති බව සහ හෙළිදරව් කිරීම ඇතුළත් මූලා ප්‍රකාශනවල සමස්ථ ඉදිරිපත් කිරීම අගයන ලදී.

මාගේ විගණනය තුළදී හඳුනාගත් වැදගත් විගණන සොයාගැනීම්, පුධාන අභාෘත්තර පාලන දුර්වලතා හා අනෙකුත් කරුණු පිළිබදව ගණන්දීමේ නිලධාරි දැනුවත් කරමි .



1.5 වෙහාත් නෛතික අවශානා පිළිබඳ වාර්තාව

2018 අංක 19 දරන ජානික විගණන පනතේ 6(ආ) වගන්තිය පුකාරව පහත සඳහන් කරුණු මා පුකාශ කරමි.

- (අ) මූලාා පුකාශන ඉකුත් වර්ෂය සමහ අනුරූප වන බවට,
- (ආ) ඉකුත් වර්ෂයට අදාළ මූලා ප්‍රකාශන පිළිබඳව මා විසින් කර තිබුණු නිර්දේශ ක්‍රියාත්මක කර තිබුණි.

2. මූලාා සමාලෝචනය

2.1 අගිම කළමණංකරණය

2020 වර්ෂය සඳහා දෙපාර්තමේන්තුව සකස් කරන ලද අගිම සැලසුම අනුව, දෙසැමබර් මාසයේ හාණ්ඩාගාරයෙන් ඉල්ලුම් කල යුතු අගිුමය රු 8,680,000 ක් වූ අතර ඉල්ලුම් කල අගිුමය රු. 10,548,000 ක් වීම හේතුවෙන් රු1,868,000 ක විවලතාවයන් නිරීක්ෂණය වූ අතර , එය ඉල්ලුම් කල යුතු අගිුමයෙන් සියයට 22 ක පුතිශතයක් ගනු ලැබීය.

2.2 ව්යදම් කළමනාකරණය

අ. සමාලෝචික චර්ෂයේ මූලධන වියදම සඳහා රු. 1,350,000 පුතිපාදන වෙන් කර ගෙන තිබුණු අතර චර්ෂයේ සතාා වියදම රු. 114,181 ක් වීම හේතුවෙන් පුතිපාදන ඉතිරිවීම ශුද්ධ පුතිපාදනයෙන් සියයට 92 ක් වී තිබුණි.

ආ. පුතිපාදන මාරු කිරිම් සහ මු.ගර.

2020 වර්ෂයෙහි, 1101 පුතරාවර්තන වැය විෂය යටතේ රු.18,000 ක් හා 1402 වැය විෂය යටතේ රු.1,000,000 වූ පුතිපාදන මු.රෙ.66-69 අනුව, සියයට 08 කින් හා සියයට 07 කින් වැඩි කිරීම සිදු කර තිබුණි.

ඇ. නිෂ්ඵල වූ පුාිපාදන

1101හා 2401 යන වැය විෂයයන් යටතේ මුළු ඇස්තමෙන්තු පුතිපාදන පිළිවෙලින් රු.100,000 හා රු.150,000 ක **මුදලක්** වර්ෂය අවසානයේ වියද**ම** නොකර ඉතිරි වී තිබුණි.



ඇ. අධි පුතිපාදන සලසා ගැනිම

සමාලෝචිත වර්ෂයේදී වැය විෂයයන් 10 ක් සඳහා රු.මිලියන 8.032 ක අධි පුතිපාදන සලසා තිබීම නිසා එම පුතිපාදන උපයෝජනය කළ පසු රු.මිලියන 2.95 ක පුතිපාදන ඉතිරි වී තිබුණි. එම ඉතිරිය සලසා තිබුණු ශුද්ධ පුතිපාදනයෙන් සියයට 10 ක සිට සියයට 99 ක පරාසයක පුමාණයක් වී තිබුණි.

2.3 බැරකම් හා බැදීම්වලට එළඹීම

රු.30,891 ක බැරකම් මූලා පුකාශනවල ගිණුම්ගත වී හෝ බැරකම් ලේඛණයේ සටහන් වී හෝ නොමැති බව නිරීක්ෂණය විය.

2.4 නීකි, රීකි හා රෙගුලාසිවලට අනුකූල නොවීම

රාජා මුදල් වකුලේබ අංක 2/2020 නි 10.1 ඡේදයට අනුගතව රාජා ගිණුම දෙපාර්තමෙන්තුව විසින් නිකුත් කල මාර්ගෝපදේශ අංක 6 ඡේදය පුකාරව මුදල් පුඩාහ පුකාශය දළ පදනමට සැකසිය යුතු වුවද, එය මුදල් පදනමට සැකසීම මත අත්තිකාරම ලැබීම හා ගෙවීම පිළිවෙලින් රු. 5,182,395 හා රු. 4,575,149 ක් වුවද, එය මුදල් පදනමට සැකසීම නිසා ලැබීම හා ගෙවීම පිළිවෙලින් රු. 2,419,836 හා රු. 2,419,836 ක් ලෙස අඩුවෙන් දක්වා තිබුණි.

3. මෙඉහයුම් සමාලෝවනය

3.1 කාර්යසාධනය

3.1.1. සැලැසුම කිරීම

2014 පෙබරවාරි 17 දිනැති අංක 01/2014 දරන රාජා මුදල් චකුලේඛය 3 (ආ) පුකාරව සමාලෝචික චර්ෂය සදහා ක්යාකාරී සැලැස්ම පිළියෙල කිරීමේදී වර්ෂයට අදාල අනුමත කාර්යමණ්ඩලය හා දැනට සිටින කාර්යමණ්ඩලය, වාර්ෂික ක්යාකාරකම් සදහා වන අක්මුදල් අවශාතා සැලැස්ම, වර්ෂය තුල වාර්ෂික අයවැය පදනම් කරගත් පුමුඛතා අනුව සකස් කල ක්යාකාරී සැලැස්ම තුල අන්තර්ගත කර නොතිබුණි.



3.1.2. කාර්යභාරයන් ඉටු නොකිරීම

- අ. වාර්ෂික කියාකාරී සැලැස්ම තුල ස්ථාපිත කර තිබූ පහත සදහන් අරමුණු හා ඒ හා සම්බන්ධ කාර්යසාධන දර්ශක දෙපාර්තමේන්තුව විසින් ඉටු කර ගෙන නොමැති බව නිරීක්ෂණය විය.
 - i. 2017.08.15 දිනැති අමාතා මණ්ඩල තීරණයකට අනුව, කාර්තුමය වශයෙන් යාවත්කාලීන කරන ලද සේවක තොරතුරු, අමාතාා මණ්ඩලයට ඉදිරිපත් කිරීම යටතේ පිහිටුවා ඇති 2019 සහ 2020 වර්ෂවල දෙවන තෙවන හා සිව්වන කාර්තුවල, සේවක වාර්තා ඉදිරිපත් කිරීම.
- ආ. 2019.12.31 දිනට රාජා සේවා මානව සමපක් තොරතුරු පුසිද්ධ කිරීම හා 2020 වර්ෂයේ රාජා සේවා මානව සමපක් සමබන්ධ තොරතුරු ඇතුලත් කරමින්, දෙපාර්තමේන්තුවේ පුකාශන යාවත්කාලීන කිරීම, වාර්ෂික කියාකාරී සැලැස්මේ 05 වන අරමුණ ලෙස පිහිටුවා තිබුණද ඒ සම්බන්ධව කියාකර නොතිබුණි.
- ඇ. දෙපාර්තමේන්තුවේ වෙබ් අඩවිය යාවත්කාලීන නොකිරීම .
 - 2020 වර්ෂය සදහා වූ ක්‍රියාකාරී සැලැස්ම වෙබ් අඩවිය තුල ඇතුලත්ව නොතිබුණි.
 - 2018 න් පසු කාර්යසාධන වාර්තා ඇතුලත්ව නොතිබුණි.
 - 2018 දෙවන කාර්තුවෙන් පසු රාජා සේවා මානව සමපත පිළිබද තොරතුරු දෙපාර්තමේන්තුවේ වෙබ් අඩවියේ පුකාශන තුල ඇතුලත්ව නොවීම...
- 4. මානව සම්පත් කළමනාකරණය
- 4.1 අනුයුක්ත කාර්ය මණ්ඩලය, තථා කාර්ය මණ්ඩලය හා පුද්ගල පඩිනඩි සඳහා වියදම
 - අ. සමාලෝචික වර්ෂය වෙනුවෙන් දෙපාර්තමේන්තුව විසින් පුද්ගල පඩිනඩ් වෙනුවෙන් රු. 57,838,008 වැය කර තිබුණි
 - ආ. ජොෂ්ඨ මට්ටමේ පුරප්පාඩු වී පවතින මානව සම්පත් කළමණාකරන විශේෂඥ තනතුර, වැඩ අධාායන විශේෂඥ තනතුර හා නියෝජාා අධාාක්ෂ / සහකාර අධාාක්ෂ තනතුරු



பிலில் கிலைக் கால் கிலைக் கில கிலைக் கில கிலைக் I

02ක්, 2019 වර්ෂයේ සිට පැවත එන අතර ජොෂ්ඨ මට්ටමේ පුරප්පාඩු, ජොෂ්ඨ මට්ටමේ අනුමත සේවක සංඛාාවෙන් සියයට 40 ක පුතිශතයක් ගන්නා බැවින් එය දෙපාර්තමේන්තුවේ කාර්යසාධනයට බලපෑ හැකි බව නිරීක්ෂණය විය.

ф.

තවද ද්විතික මට්ටමේ සංවර්ධන නිලධාරී තනතුරු 03 ක් ද, කළමණාකරණ සේවා නිලධාරි 02 ක් හා පුාථමික මට්ටමේ පුරප්පාඩු වී පවතින රියදුරු තනතුරු 02 ක් හා කාර්යාල කාර්ය සහයක තනතුරු 01 ක් ලෙස තනතුරු 8 ක්ද පුරප්පාඩුව පැවතුණි.

. එස්.එම්.ඩී.එස්. සුදීෂ් රෝහිත නියෝජාා විගණකාධිපති විගණකාධිපති වෙනුවට

Chapter 04–Performance indicators

4.1 Performance Indicators of the Institute (Based on the Action Plan)

Specific Indicators		Actual output as a percentage (%) of the			
	expecte	d output			
	100%-	75%-	50%-		
	90%	89%	74%		
Review of cadre of Department of Railways			\checkmark		
Review of cadre of Department of Posts			\checkmark		
No. of schools in Uva Province for which optimum cadre was identified			\checkmark		
No. of schools in Northern Province for which optimum cadre was identified			\checkmark		
No. of Government Development Projects for which cadre review was conducted			V		
Quarterly Reports on Cadre submitted to the Cabinet of Ministers			\checkmark		
No. of Departmental Publications published			\checkmark		
Review of Guidelines on Schemes of Recruitment approved for Government Statutory Institutions					
No. of Cabinet Memorandums for which observations were made	\checkmark				
Issue of circulars as required	\checkmark				
No. of ministries, departments, corporations, statutory boards and state		\checkmark			
enterprises for which new cadre positions were approved					
No. of Schemes of Recruitment approved and revised for Government Statutory		\checkmark			
Institutions					

Key tasks entrusted to the Department i.e. cadre review and preparation of analysis reports on cadre information specified in the Action Plan -2020 are based on sub tasks such as gathering information from relevant institutions, discussing with relevant parties and ascertaining information through field probes when necessary. COVID 19 pandemic condition prevailing in the country since March 2020 hindered proper functioning of the office and prevented arranging these sub tasks. Asa result, expected output could not be achieved.

Nevertheless, the Department was able to carry out its duties such as making observations for cabinet memoranda, attending to requests received from other government institutions for creating cadre positions and approving and amending schemes of recruitment by engaging the limited staff available at that time to ensure functioning of the office.

Chapter 05- Performance in achieving Sustainable Development Goals (SDG)

Goal / Objective	Targets	Indicators of the achievement	0	ress of tl vement	
			0%- 49%	50%- 74%	75%- 100%
01 : End poverty in all its forms everywhere	1 : create sound policy frameworks at the national, regional and international levels, based on pro-poor and gender-sensitive development strategies, to support accelerated investment in poverty eradication actions	Proportion of government employment in specific sectors that disproportionately benefit women, the poor and vulnerable groups		N	
	2 : Ensure significant mobilization of resources from a variety of sources, including through enhanced development cooperation, in order to provide adequate and predictable means to implement programmes and policies to end poverty in all its dimensions	Proportion of public sector human resources allocated by the government directly to poverty reduction programmes			√

5.1 Identified Sustainable Development Goals relevant to the Department

03 : Ensure healthy lives and promote well-being for all at all ages	1: Substantially increase health financing and the recruitment, development, training and retention of the health workforce	Health worker density and distribution		V
04 : Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all	1: By 2030, substantially increase the supply of qualified teachers, through international cooperation for teacher training	Proportion of teachers in: (a) pre-primary; (b) primary; (c) lower secondary; and (d) upper secondary education who have received at least the minimum organized teacher training pre- service or in-service required for teaching at the relevant level	V	
08 : Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all	1: By 2030, achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities	Unemployment rate, by sex, age and persons with disabilities	V	
09 : Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation	1 :Promote inclusive and sustainable industrialization and, by 2030, significantly raise industry's share of employment, in line with national circumstances	State manufacturing sector employment in proportion to total public sector employment	V	

5.2 Achieving Sustainable Development Goals and associated challenges

Achievement of Goals

Pandemic situation experienced due to spread of COVID 19 obstructed implementation of majority of programs by the Department of Management Services in 2020 as expected. It also affected achievement of sustainable development goals.

Despite such adverse circumstances, measures were taken in 2020 to create 100,000 carder positions of Multi-purpose Development Office Assistant for the Department of Multi-purpose Development Task Force in order to implement the policy on poverty alleviation by the new government through recruitment of members of low income families to the Public Service. Through this particular step, the Department could contribute towards achievement of objectives of poverty alleviation.

Approval was granted to meet the new human resource requirement identified by the health sector in Sri Lanka to combat pandemic of COVID unexpectedly spread all over the world in 2020. The Department thus shouldered the task of achieving objectives of health and well-being.

Probe into the requests made to this Department by various ministries, departments and statutory bodies reveals that the Department has made decisions in such way that such decisions assist achievement of sustainable development goals identified by the Department.

Challenges

Selections for the posts approved for the Public Sector are made in accordance with approved schemes of recruitment and therefore, an assurance could not be given that only low income recipients are selected for the relevant posts, in selecting personnel based on qualifications stipulated in the schemes of recruitment.

The concept of popular schools that has engulfed the education sector in Sri Lanka has prevented proper distribution of trained teachers in the country.

Public sector lacks an alluring salary structure to offer in selecting creative and highly skilled human resources for its manufacturing sector that can compete with the attractive remuneration structure (salary, wages and allowances) offered by the private sector.

Chapter 06- Human Resource Profile

	Approved Cadre	Existing Cadre	Vacancies / (Excess)
Senior	24	15	09
Territory	02	02	00
Secondary	44	39	05
Primary	18	15	03

06.1 Cadre Management

6.2 Impact of vacancies in the approved cadre on performance

Senior Level: Vacant Posts -	Additional Director General	01
	Human Resource Management Specialist	01
	Work Study Specialist	01
	Statistician	01
	Deputy Director/Assistant Director	05

Directors and Deputy Directors / Assistant Directors currently in service were assigned to cover the duties of the vacant posts of Additional Director General and Deputy Director / Assistant Director and they were able to attend to such duties outside their normal working hours. Therefore, performance was not affected.

Officers with required expertise could not be recruited for the posts of Human Resource Management Specialist, Work Study Specialist and Statistician and therefore, these posts remained vacant in 2020 as well.

Secondary Level: Vacant Posts-	Development Officer	03
	Management Services Officer	02

One trainee who is undergoing training under recruitment of Graduate Trainees in 2019 has been engaged in relevant duties. She is due to be attached to a vacant position after being appointed to the Development Officers' Service. Requests have been made to the Appointing and Administrative Authority to fill other vacant positions of Development Officer and Management Servicers Officer. Steps were taken to engage officers currently in service to execute duties in vacant positions.

Primary Level: Vacant Posts- Driver 02

KKS 01

Two vacancies existed in the post of Driver in the vehicle pool and other Drivers and KKS were used to discharge duties relevant to the posts of Driver and KKS.

6.3 Capacity Development of the Staff

Name of the Program	No. of staff trained	Duration of the program	Total Investment (Rs. Mn)		Investment		Nature of the Program	Output/Knowledge gained
			Local	Foreign	(Abroad/ Local)			
Diploma in English for Employment	02	01 year	-	-	Local	Improved knowledge in English		

In compliance with Public Administration Circular No. 02/2018 dated 24.01.2018, all the staff of the Department were due to be sent for identified training programs as per the Human Resource Development Plan, but COVID 19 pandemic prevailed during 2020 prevented implementation of such programs as scheduled.

Chapter 07–Compliance Report

No.	Applicable Requirement	Compliance Status (Complied/Not Complied)	Brief explanation for Non Compliance	Corrective actions proposed to avoid non-compliance in future
01	ThefollowingFinancialstatements/accountshavebeensubmitted on due date:			
1.1	Annual financial statements	Complied		
1.2	Advance to Public Officers Account	Complied		
1.3	Trading and Manufacturing Advance Accounts (Commercial Advance Accounts)	Not Relevant		
1.4	Stores Advance Accounts	Not Relevant		
1.5	Special Advance Accounts	Not Relevant		
1.6	Others	Not Relevant		
02	Maintenance of Books and Registers (FR445)			
2.1	Fixed Assets Register has been maintained and updated in terms of Public Administration Circular 267/2018	Complied		
2.2	Personal Emoluments Register/ Personal Emoluments Cards has been maintained and updated	Complied		
2.3	Register of Audit Queries has been maintained and updated	Complied		
2.4	All monthly account summaries (CIGAS) are prepared and submitted to the Treasury on due date	Complied		
2.5	Register for Cheques and Money Orders has been maintained and updated	Complied		
2.6	Inventory Register has been maintained and updated	Complied		
2.7	Stocks Register has been maintained and updated	Complied		
2.8	Register of Losses has been maintained and updated	Complied		
2.9	Commitment Register has been maintained and updated	Complied		

2.10	Register of Counterfoil Books (GA – N20) has been maintained and updated	Complied		
03	Delegation of functions for financial control (FR 135)			
3.1	The financial authority has been delegated within the institute	Complied		
3.2	The delegation of financial authority has been communicated within the institute	Complied		
3.3	The authority has been delegated in such manner so as to pass each transaction through two or more officers	Complied		
3.4	The controls has been adhered to by the Accountants in terms of State Account Circular 171/2004 dated 11.05.2014 in using the Government Payroll Software Package	Complied		
04	Preparation of Annual Plans			
4.1	The Annual Action Plan has been prepared	Complied		
4.2	The Annual Internal Audit Plan has been prepared	Complied		
4.3	The Annual Estimate has been prepared and submitted to the NBD on due date	Complied		
4.4	The annual estimate has been prepared and submitted to the NBD on due date	Complied		
05	Audit Queries			
5.1	All audit queries have been replied within the specified time by the Auditor General	Complied		
06	Internal Audit			
6.1	Internal Audit Plan has been prepared at the beginning of the year after consulting the Auditor General in terms of Financial Regulation 134(2)) DMA/1-2019	Complied		
6.2	All internal audit reports have been replied within one month	Not Complied	Two internal audit queries have been answered after some delay.	Pursuing action to point out the need to answer audit queries within given time in Audit and Management Committee meeting
6.3	Copies of all internal audit reports have been submitted to the Management Audit Department in terms of Sub-section 40(4) of the National Audit Act No. 19 of 2018	Complied		

6.4	Copies of all internal audit reports	Complied		
	have been submitted to the Auditor General in terms of Financial			
07	Regulation 134(3) Audit and Management Committee			
7.1	Minimum 04 meetings of the Audit and Management Committee have been held during the year as per the DMA Circular 1-2019	Complied	As per the letter dated 02.06.2020 issued by the Dept. of Management Services on holding Audit and Management Committee Meetings, an exemption was granted for the requirement of holding Audit and Management Committee Meetings on quarterly basis due to COVID 19 pandemic. Accordingly, 02 Audit and Management Committee Meetings were held.	
08	Asset Management			
8.1	The information about purchases of assets and disposals was submitted to the Comptroller General's Office in terms of Paragraph 07 of the Asset Management Circular No. 01/2017	Complied		
8.2	A suitable liaison officer was appointed to coordinate the implementation of the provisions of the circular and the details of the nominated officer was sent to the Comptroller General's Office in terms of Paragraph 13 of the aforesaid circular	Complied		
8.3	The board of survey was conducted and the relevant reports submitted to the Auditor General on due date in terms of Public Finance Circular No. 05/2016	Complied		
8.4	The excesses and deficits that were disclosed through the board of survey have been reported and other related recommendations made during the period specified in the circular	Complied		
8.5	The disposal of condemned articles had been carried out in terms of FR 772	Complied		

09	Vehicle Management			
9.1	The daily running charts and monthly summaries of the pool vehicles had been prepared and submitted to the Auditor General on due date	Not Complied	Submitted to the Auditor General, but not on due date	Taking action to submit on due dates in future.
9.2	The condemned vehicles had been disposed of within a period of less than 6 months after condemning	Not Relevant		
9.3	The vehicle logbooks had been maintained and updated	Complied		
9.4	The action has been taken in terms of F.R. 103, 104, 109 and 110 with regard to every vehicle accident	Complied		
9.5	The fuel consumption of vehicles has been re-tested in terms of the provisions of Paragraph 3.1 of the Public Administration Circular No. 30/2016 of 29.12.2016	Complied		
9.6	The absolute ownership of the leased vehicle log books has been transferred after the lease term	Not Complied	Takingactionontransferof03vehiclesofwhichlease term is over	Making entries in the Log Books afterproper transfer of the absolute ownership of relevant vehicles in future
10	Management of Bank Accounts			
10.1	The bank reconciliation statements had been prepared, got certified and made ready for audit by the due date	Complied		
10.2	The dormant accounts that had existed in the year under review or since previous years settled	Not Relevant		
10.3	The action had been taken in terms of Financial Regulations regarding balances that had been disclosed through bank reconciliation statements and for which adjustments had to be made, and had those balances been settled within one month	Complied		
11	Utilization of Provisions			
11.1	The provisions allocated had been spent without exceeding the limit	Complied		
11.2	The liabilities not exceeding the provisions that remained at the end of the year as per the FR 94(1) were incurred	Complied		

12	Advances to Public Officers		
12	Account		
12.1	The limits had been complied with	Complied	
12.2	A time analysis had been carried out on the loans in arrears	Complied	
12.3	The loan balances in arrears for over	Complied	
12	one year had been settled		
13	General Deposit Account		
13.1	The action had been taken as per F.R.571 in relation to disposal of lapsed deposits	Complied	
13.2	The Control Register for General	Complied	
	Deposits had been updated and maintained		
14	Imprest Account		
	r an and a		
14.1	The balance in the cash book at the end of the year under review was remitted to TOD	Complied	
14.2	The ad-hoc sub imprests issued as per F.R. 371 had been settled within one month from the completion of the task	Complied	
14.3	The ad-hoc sub imprests had not been issued exceeding the limit approved as per F.R. 371	Complied	
14.4	The balance of the Imprest Account had been reconciled with the Treasury books monthly	Complied	
15	Revenue Account		
15.1	The refunds from the revenue had	Not Relevant	
15.2	been made in terms of the regulations The revenue collected had been	Not Relevant	
1.5.2	directly credited to the Revenue		
	Account without being credited to the		
	Deposit Account		
15.3	Returns of arrears of revenue had	Not Relevant	
	been forwarded to the Auditor General in terms of FR 176		
16	Human Resource Management		
161	The staff had been weld within the	Complicat	
16.1	The staff had been paid within the approved cadre	Complied	
16.2	All members of the staff have been issued a duty list in writing	Complied	
16.3	All reports have been submitted to MSD in terms of their circular no.04/2017 dated 20.09.2017	Complied	
	10.04/201/ uaieu 20.09.201/		

17	Provision of information to the			
	public			
17.1	An information officer has been appointed and a proper register of information is maintained and updated in terms of Right To Information Act and Regulations	Complied		
17.2	Information about the institution has been provided to the public through the website or alternative measures and facilities have been made to publish appreciations / allegations by the public through this website or alternative measures	Complied		
17.3	Bi- Annual and Annual reports have been submitted as per section 08 and 10 of the RTI Act	Not Complied	Has not been submitted on due date	Taking action to submit the relevant reports on due dates from the next year onward
18	Implementing Citizens Charter			
18.1	A Citizens' Charter/ Clients' Charter has been formulated and implemented by the Institution in terms of the circular number 05/2008 and 05/2018(1) of Ministry of Public Administration and Management	Complied		
18.2	A methodology has been devised by the Institution in order to monitor and assess the formulation and the implementation of Citizens' Charter / Clients' Charter as per paragraph 2.3 of the circular	Complied		
19	Preparation of the Human Resource Plan			
19.1	A human resource plan has been prepared in terms of the format in Annexure 02 of Public Administration Circular No.02/2018 dated 24.01.2018.	Complied		
19.2	A minimum training opportunity of not less than 12 hours per year for each member of the staff has been ensured in the aforesaid Human Resource Plan			
19.3	Annual performance agreements have been signed with the entire staff based on the format in Annexure 01 of the aforesaid Circular	Complied		

19.4	A senior officer was appointed and assigned the responsibility of preparing the human resource development plan, organizing capacity building programs and conducting skill development programs as per paragraph No.6.5 of the aforesaid Circular	Complied	
20	Responses to Audit Paras		
20.1	The shortcomings pointed out in the audit paragraphs issued by the Auditor General for the previous years have been rectified	Complied	